# PC Connection, Inc.

# PC Connection, Inc. Reports Third Quarter Results

# Third Quarter Summary:

- Net sales: \$403 million, down 9% y/y
- SG&A expense down 12% y/y
- Diluted EPS: \$0.11 per share
- Cash balance: \$66 million

MERRIMACK, N.H., Oct 29, 2009 (BUSINESS WIRE) -- PC Connection, Inc. **(NASDAQ: PCCC)**, a leading direct marketer of information technology (IT) products and services, today announced results for the quarter ended September 30, 2009. Net sales for the three months ended September 30, 2009 were \$403.1 million, a decrease of \$38.4 million or 8.7%, compared to \$441.4 million for the three months ended September 30, 2008. Net income for the quarter was \$2.9 million, or \$0.11 per share, compared to net income of \$3.2 million, or \$0.12 per share, for the corresponding prior year period.

Net sales for the nine months ended September 30, 2009 were \$1,106.5 million, a decrease of \$208.0 million or 15.8%, compared to \$1,314.6 million for the nine months ended September 30, 2008. Net loss for the nine months ended September 30, 2009 was \$5.2 million, or \$0.19 per share, compared to net income of \$13.1 million, or \$0.48 per share, for the nine months ended September 30, 2009 and 2008 included special charges that reduced earnings and earnings per share. Had these charges not been incurred, pro forma net income for the nine months ended September 30, 2009 would have been \$3.0 million, or \$0.11 per share, compared to \$14.0 million, or \$0.52 per share, for the nine months ended September 30, 2008. A reconciliation between net loss (income) on a GAAP basis and pro forma net income is provided in a table below immediately following the Consolidated Statements of Operations.

#### Quarterly Sales by Business Segment:

- Net sales for the small- and medium-sized business (SMB) segment decreased by 16.0% to \$182.6 million compared to the third quarter of 2008, reflecting the reduced capital spending of SMB customers. The SMB segment however increased sales on a sequential basis for the second straight quarter.
- Net sales for MoreDirect, Inc., the Company's Large Account segment, decreased by 11.4% to \$103.9 million compared to the third quarter of 2008. Large account customers continue to be cautious in their IT spending.
- Net sales to government and education customers (Public Sector segment) increased by 9.3% to \$116.6 million compared to the third quarter of 2008. Increased federal contract sales and strong K-12 education sales contributed to the year-over-year increase.

#### Quarterly Sales by Product Mix:

- Sales of Notebooks and PDAs decreased by 12% year over year and accounted for 15% of net sales in the third quarter of 2009 compared to 16% of net sales in the third quarter of 2008. Higher unit sales were offset by lower average selling prices, or ASPs, as competitive pricing pressures as well as the growth of netbook sales impacted ASPs.
- Software sales decreased by 1% year over year in dollars and accounted for 14% of net sales in the third quarter of 2009 compared to 13% of net sales in the third quarter of 2008. Strong federal government sales offset slight declines to corporate customers.
- Accessories/Other sales decreased by 3% year over year, accounting for 13% of net sales in the third quarter of 2009 compared to 12% of net sales in the corresponding prior year period. Increased sales of point-of-sale products and mobile computing accessories partially offset the year-over-year decline of other products in this category.
- Desktop/Servers sales decreased by 4% year over year and accounted for 14% of net sales in the third quarter of 2009 compared to 13% of net sales in the third quarter of 2008. Lower unit volumes, partially offset by higher server ASPs, accounted for this decrease year over year.

Gross profit dollars decreased by \$7.0 million, or 13.1%, in the third quarter of 2009 from the corresponding period a year ago

due to decreased revenues and lower gross profit margins. Gross profit margin, as a percentage of net sales, declined year over year by 58 basis points to 11.5% in the third quarter of 2009. Continued aggressive price competition led to lower invoice product margins in the third quarter of 2009 compared to the prior year quarter.

Overall annualized sales productivity increased by 1% in the third quarter of 2009 compared to the third quarter of 2008 as an increase in SMB productivity offset decreased productivity in the Large Account and Public Sector segments. Sales productivity in the Large Account segment decreased by 6% year over year due to lower enterprise revenues. Sales productivity in the Public Sector segment decreased by 9% year over year due to increased 2009 headcount added late in 2008. Despite lower revenues, sales productivity in the SMB segment increased by 3% year over year. On a consolidated basis, the total number of sales representatives was 601 at September 30, 2009, compared to 666 at September 30, 2008 and 603 at June 30, 2009. The Company has reduced both sales representatives and sales support headcount over the last year consistent with the year-over-year declines in revenues.

Total selling, general and administrative expenses for the quarter decreased year over year by \$5.6 million, or 12.0%, and decreased as a percentage of net sales to 10.2% for the third quarter of 2009 from 10.6% for the third quarter of 2008. The year-over-year decreases were primarily attributable to reduced headcount and lower variable compensation associated with decreased gross profits.

"During the third quarter, we continued to experience the effects of conservative buying patterns, longer sales cycles, and competitive pricing pressures," said Patricia Gallup, Chairman and Chief Executive Officer. "While the near-term economic outlook remains uncertain, we feel confident our customers will continue to rely on us to provide the IT solutions they need to run their businesses more efficiently. We believe our core business strategies position the Company well for future success and for creating long-term shareholder value."

#### About PC Connection, Inc.

PC Connection, Inc., a Fortune 1000 company, has three sales subsidiaries: PC Connection Sales Corporation, MoreDirect, Inc., and GovConnection, Inc., headquartered in Merrimack, NH, Boca Raton, FL, and Rockville, MD, respectively. All three companies can deliver custom-configured computer systems overnight. Investors and media can find more information about PC Connection, Inc. at <a href="http://ir.pcconnection.com">http://ir.pcconnection.com</a>.

PC Connection Sales Corporation (1-800-800-5555), the original business of PC Connection, Inc. serving the small- and medium-sized business sector (SMB), is a rapid-response provider of IT products and services. It offers more than 150,000 brand-name products through its staff of technically trained sales account managers and catalog telesales representatives, catalogs, and publications, and its website at <u>www.pcconnection.com</u>. The subsidiary serves the Apple/Macintosh community through its MacConnection division (1-800-800-2222), which also publishes specialized catalogs and is online at <u>www.macconnection.com</u>.

MoreDirect, Inc. (1-561-237-3300), <u>www.moredirect.com</u>, provides corporate technology buyers with a comprehensive webbased e-procurement solution and in-depth IT supply-chain expertise, serving as a one-stop source by aggregating more than 300,000 products from the inventories of leading IT wholesale distributors and manufacturers. MoreDirect's TRAXX(TM) system is a seamless end-to-end interface that empowers clients to electronically source, evaluate, compare prices, and track related technology product purchases in real-time.

GovConnection, Inc. (1-800-800-0019) is a provider of IT products and services to federal, state, and local government agencies and educational institutions through specialized account managers, catalogs, and publications, and online at <a href="http://www.govconnection.com">www.govconnection.com</a>.

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"Safe Harbor" Statement Under the Private Securities Litigation Reform Act of 1995: This release contains forward-looking statements that are subject to risks and uncertainties, including, but not limited to, the impact of changes in market demand and the overall level of economic activity and environment, or in the level of business investment in information technology products, competitive products and pricing, product availability and market acceptance, new products, fluctuations in operating results, the ability of the Company to manage personnel levels in response to fluctuations in revenue, and other risks that could cause actual results to differ materially from these detailed under the caption "Risk Factors" in the Company's Quarterly Report on Form 10-Q filed with the Securities and Exchange Commission for the quarter ended June 30, 2009. More specifically, the statements in this release concerning the Company's outlook for 2009 and other statements of a non-historical basis (including statements regarding the Company's ability to grow revenues, increase market share, and make further cost reductions as needed) are forward-looking statements that involve certain risks and uncertainties. Such risks and uncertainties include the ability to realize market demand for and competitive pricing pressures on the products and services marketed by the Company, the continued acceptance of the Company's distribution channel by vendors and customers, continuation of key vendor and customer relationships and support programs, and the ability of the Company to hire and retain qualified sales representatives and other essential personnel. The Company assumes no obligation to update the information in this press

release or revise any forward-looking statements, whether as a result of any new information, future events, or otherwise.

### CONSOLIDATED SELECTED FINANCIAL RESULTS

At or for the Three Months Ended September 30,		200	)9		200	8	
(Dollars and shares in thousands, except operating data, price/earnings ratio, and per share data)			% of Net Sales	5		% of Net Sales	~ % SChange
Operating Data:				-			
Net sales	\$	403,052		\$	441,444		(9)%
Diluted earnings per share	\$	0.11		\$	0.12		
Gross profit margin		11.5%	, D		12.1%	)	
Operating margin		1.3			1.1		
Return on equity <sup>(1)</sup>		5.1			5.5		
Catalogs distributed	2	2,555,000		2	2,965,000		(14)%
Orders entered <sup>(2)</sup>		332,900			343,000		(3)%
Average order size <sup>(2)</sup>	\$	1,603		\$	1,561		3%
Inventory turns <sup>(1)</sup>		24			22		
Days sales outstanding		45			43		
Product Mix:							
Notebooks & PDAs	\$	61,679	15%	\$	70,215	16%	(12)%
Desktops/Servers		56,714	14		59,169	13	(4)
Software		55,582	14		56,039	13	(1)
Video, Imaging & Sound		53,672	13		65,776	15	(18)
Net/Com Products		42,930	11		46,140	11	(7)
Printers & Printer Supplies		35,188	9		41,557	9	(15)
Storage Devices		31,762	8		35,565	8	(11)
Memory & System Enhancements		13,760	3		13,716	3	-
Accessories/Other		51,765	13		53,267	12	(3)
Total	\$	403,052	100%	\$	441,444	100%	(9)%
Net Sales of Enterprise Server and Networking Products	s (includ	ed in the a	above Pro	du	ct Mix):		= ( )
	\$	149,035	37%	\$	149,615	34%	-
Stock Performance Indicators:				_			
Actual shares outstanding		26,848			26,838		
Total book value per share	\$	8.60		\$	8.85		
Tangible book value per share	\$	6.76		\$	6.64		
Closing price	\$	5.44		\$	6.69		
Market capitalization	\$	146,053		\$	179,546		
Trailing price/earnings ratio <sup>(3)</sup>		(19)			9		
<sup>(1)</sup> Annualized							
<sup>(2)</sup> Does not reflect cancellations or returns							
<sup>(3)</sup> Earnings is based on the last four quarters							
SELECTED SEGMENT INFORMATION							
For the Three Months Ended September 30, 2009	)	20	08				

For the Three Months Ended September 30,	2009		2	800
(amounts in thousands)	Net Sales	Gross Margin (%)	Net Sales	Gross Margin (%)
PC Connection Sales Corporation (SMB) GovConnection (Public Sector)	\$182,564 116,567	9.0	\$217,463 106,681	
MoreDirect (Large Account) Total	103,921 \$403,052	- 10.0	117,300 \$441,444	

#### CONSOLIDATED STATEMENTS OF OPERATIONS

Three Months Ended September 30,		2009			2008					
(amounts in thousands, except per share data)		Amount	% of Net Sales	·	Amount	% of Net Sales				
Net sales	\$	403,052	100.0%	\$	441,444	100.0%				
Cost of sales		356,708	88.5		388,121	87.9				
Gross profit		46,344	11.5	-	53,323	12.1				
Selling, general and administrative expenses		41,263	10.2		46,872	10.6				
Special charges		-	-		1,431	0.4				
Income from operations		5,081	1.3	-	5,020	1.1				
Interest expense		(99)	) -		(187)	) (0.1)				
Other, net		93	-		246	0.1				
Income tax provision		(2,186)	) 0.6		(1,865)	) (0.4)				
Net income	\$	2,889	0.7%	\$	3,214	0.7%				
Earnings per common share:										
Basic	\$	0.11		\$	0.12					
Diluted	\$	0.11		\$	0.12					
Weighted average common shares outstanding:										
Basic		27,078			27,067					
Diluted	=	27,095		=	27,102					
	_			-						

# CONSOLIDATED STATEMENTS OF OPERATIONS

Nine Months Ended September 30,		2009		2008					
(amounts in thousands, except per share data)	Amount	% of Net Sales	Amount	% of Net Sales					
Net sales		5 100.0%	\$1,314,567	100.0%					
Cost of sales	974,238	8 88.0	1,151,660	87.6					
Gross profit	132,297	12.0	162,907	12.4					
Selling, general and administrative expenses	126,670	) 11.5	140,438	10.7					
Special charges	12,955	5 1.2	1,431	0.1					
(Loss) income from operations	(7,328	3) (0.7)	21,038	1.6					
Interest expense	(385	5) -	(548)	) -					
Other, net	452		610	-					
Income tax benefit (provision)	2,072	2 0.2	(8,025)	) (0.6)					
Net (loss) income	(\$5,189	) (0.5)%	\$ 13,075	1.0%					
(Loss) earnings per common share:									
Basic	\$ (0.19	9)	\$ 0.48						
Diluted	\$ (0.19	<del>,</del> ))	\$ 0.48						
Weighted average common shares outstanding:		=							
Basic	27,017	,	26,972						
Diluted	27,017	-	27,058						
		=							

# A RECONCILIATION BETWEEN GAAP AND PRO FORMA RESULTS

This information is being provided so as to allow for a comparison of our operating results without special charges.

September 30,	Th	ree Mont	hs Ended	Nine Months Ended			
(amounts in thousands)		2009	2008	2009	2008		
GAAP net income (loss)	\$	2,889	\$ 3,214	(\$5,189)	\$ 13,075		
Special charges (after tax):							
Software development write-off and related charges		-	-	7,378	-		
Management restructuring		-	906	771	906		

Total special charges (after tax)				-		90	6	8,1	49	906
Pro forma net income		\$	2	2,889	\$	4,12	20 \$	2,9	60	\$ 13,981
CONSOLIDATED BALANCE SHEETS	Sep	otember 30,	De	cem	ber 3	81,				
(amounts in thousands)		2009		200	08					
ASSETS										
Current Assets:										
Cash and cash equivalents	\$	65,680	\$	4	7,00	3				
Accounts receivable, net		180,878		18	5,88	5				
Inventories		59,979		6	60,81	3				
Deferred income taxes		3,574			4,24	4				
Income taxes receivable		3,227			1,44	8				
Prepaid expenses and other current assets		2,958			3,62	6				
Total current assets		316,296	_	30	3,01	9				
Property and equipment, net		13,303			4,48					
Goodwill		48,060			8,06					
Other intangibles, net		1,417			2,22					
Other assets		480			38					
Total Assets	\$	379,556	\$	37	8,16	7				
LIABILITIES AND STOCKHOLDERS' EQUITY						-				
Current Liabilities:										
Current maturities of capital lease obligation to affiliate	\$	759	\$		69	0				
Accounts payable	Ψ	108,894	φ	10	09 1,78	-				
Accrued expenses and other liabilities		20,194			9,99					
Accrued payroll		7,968			6,33					
Total current liabilities	_	137,815	-		28,81					
Capital lease obligation to affiliate, less current maturities		3,033			3,61					
Deferred income taxes		3,821			6,18					
Other liabilities		4,062			4,23					
Total Liabilities	_	148,731	-		2,84	_				
Stockholders' Equity:			_		_, <b>c</b> i	_				
Common stock		273			27	2				
Additional paid-in capital		96,612		0	رح 5,99					
Retained earnings		137,147			2,33					
Treasury stock at cost		(3,207)			(3,28					
-										
Total Stockholders' Equity		230,825		23	5,32	4				

# Total Liabilities and Stockholders' Equity \$379,556 \$

# CONSOLIDATED STATEMENT OF CHANGES IN STOCKHOLDERS' EQUITY

## Nine months ended September 30, 2009 (amounts in thousands)

	Commo	n St	<u>ock</u>	Α	dditional	Retained	Treasu	ry Shares	
	Shares	Am	ount l	Pai	d-In Capital	Earnings	Shares	Amount	Total
Balance - January 1, 2009	27,326	\$	273	\$	95,997	\$142,336	(492)	\$ (3,282)	\$235,324
Stock-based compensation expense	-		-		952	-	-	-	952
Issuance of common stock under Employee Stock Purchase Plan	28		_		138	-	-	-	138
Nonvested stock awards	-		-		(372)	-	58	372	-
Tax shortfall from stock-based compensation	-		-		(103)	-	-	-	(103)
Repurchase of common stock for treasury	-		-		-	-	(72)	(297)	(297)
Net loss	-		-		-	(5,189)	-	-	(5,189)
Balance - September 30, 2009	27,354	\$	273	\$	96,612	\$137,147	(506)	\$ (3,207)	\$230,825

378,167

## CONSOLIDATED STATEMENTS OF CASH FLOWS

Nine Months Ended September 30, (amounts in thousands)	2009	2008
Cash Flows from Operating Activities:		
Net (loss) income	\$ (5,189)	\$ 13,075
Adjustments to reconcile net (loss) income to net cash provided by operating activities	:	
Non-cash portion of special charges	11,625	-
Depreciation and amortization	5,221	5,234
Provision for doubtful accounts	1,771	1,396
Deferred income taxes	(1,692)	1,318
Stock-based compensation expense	952	1,096
Tax (shortfall) benefit from stock-based compensation	(103)	16
Loss (gain) on disposal of fixed assets	15	(13)
Excess tax benefit from exercise of stock options	-	(3)
Changes in assets and liabilities:		
Accounts receivable	3,236	17,937
Inventories	834	394
Prepaid expenses and other current assets	(1,111)	(599)
Other non-current assets	(95)	15
Accounts payable	7,243	4,225
Accrued expenses and other liabilities	1,656	(1,149)
Net cash provided by operating activities	24,363	42,942
Cash Flows from Investing Activities:		
Purchases of property and equipment	(5,012)	(8,708)
Proceeds from sale of property and equipment	2	44
Net cash used for investing activities	(5,010)	(8,664)
Cash Flows from Financing Activities:		
Proceeds from short-term borrowings	22,055	37,343
Repayment of short-term borrowings	(22,055)	(37,343)
Repayment of capital lease obligation	(517)	(383)
Purchase of treasury shares	(297)	(1,200)
Issuance of stock under Employee Stock Purchase Plan	138	129
Exercise of stock options	-	204
Net share settlement obligation	-	55
Excess tax benefit from exercise of stock options	-	3
Net cash used for financing activities	(676)	(1,192)
Increase in cash and cash equivalents	18,677	33,086
Cash and cash equivalents, beginning of period	47,003	13,741
Cash and cash equivalents, end of period	\$ 65,680	\$ 46,827

#### SOURCE: PC Connection, Inc.

PC Connection, Inc. Stephen Baldridge, Sr., 603-683-2322 Senior Vice President of Finance & Corporate Controller

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