# UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549 

## FORM 10-Q

(Mark One)
区 QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended September 30, 2013
OR

## TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from to
Commission file number 0-23827
PC CONNECTION, INC.
(Exact name of registrant as specified in its charter)

| DELAWARE |  |
| :---: | :---: |
| (State or other jurisdiction of <br> incorporation or organization) | $\mathbf{0 2 - 0 5 1 3 6 1 8}$ <br> (I.R.S. Employer <br> Identification No.) |
| 730 MILFORD ROAD, |  |
| MERRIMACK, NEW HAMPSHIRE <br> (Address of principal executive offices) | $\mathbf{0 3 0 5 4}$ |
| (Zip Code) |  |

(603) 683-2000
(Registrant's telephone number, including area code)

Former name, former address and former fiscal year, if changed since last report: $\underline{\text { N/A }}$
Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. YES $\boxtimes$ NO

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T ( $\$ 232.405$ of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). YES $\mathbb{N O}$

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definitions of "large accelerated filer," "accelerated filer," and "smaller reporting company" in Rule $12 b-2$ of the Exchange Act.

Large accelerated filer $\square \quad$ Accelerated filer
Non-accelerated filer $\quad \square$ (Do not check if smaller reporting company)
Smaller reporting company
Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). YES $\square$ NO $\boxtimes$
The number of shares outstanding of the issuer's common stock as of November 1, 2013 was 26,169,465.

# PC CONNECTION, INC. AND SUBSIDIARIES 

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## PC CONNECTION, INC. AND SUBSIDIARIES PART I-FINANCIAL INFORMATION <br> Item 1-Financial Statements CONDENSED CONSOLIDATED BALANCE SHEETS <br> (Unaudited) <br> (amounts in thousands)

|  | $\begin{gathered} \text { September } 30, \\ 2013 \end{gathered}$ | $\begin{gathered} \text { December 31, } \\ \quad 2012 \\ \hline \end{gathered}$ |
| :---: | :---: | :---: |
| ASSETS |  |  |
| Current Assets: |  |  |
| Cash and cash equivalents | \$ 77,181 | \$ 39,907 |
| Accounts receivable, net | 250,991 | 267,310 |
| Inventories | 76,373 | 69,637 |
| Deferred income taxes | 5,250 | 5,250 |
| Prepaid expenses and other current assets | 4,495 | 3,934 |
| Income taxes receivable | 30 | 434 |
| Total current assets | 414,320 | 386,472 |
| Property and equipment, net | 26,773 | 26,104 |
| Goodwill | 51,276 | 51,276 |
| Other intangibles, net | 3,080 | 3,757 |
| Other assets | 731 | 714 |
| Total Assets | \$ 496,180 | \$ 468,323 |
| LIABILITIES AND STOCKHOLDERS' EQUITY |  |  |
| Current Liabilities: |  |  |
| Current maturities of capital lease obligation to affiliate | 187 | \$ 989 |
| Accounts payable | 125,214 | 126,110 |
| Accrued expenses and other liabilities | 21,956 | 22,562 |
| Accrued payroll | 15,680 | 13,824 |
| Total current liabilities | 163,037 | 163,485 |
| Deferred income taxes | 10,388 | 10,514 |
| Other liabilities | 2,969 | 3,021 |
| Total Liabilities | 176,394 | 177,020 |
| Stockholders' Equity: |  |  |
| Common stock | 280 | 278 |
| Additional paid-in capital | 104,256 | 101,735 |
| Retained earnings | 231,112 | 205,271 |
| Treasury stock at cost | $(15,862)$ | $(15,981)$ |
| Total Stockholders' Equity | 319,786 | 291,303 |
| Total Liabilities and Stockholders' Equity | $\underline{\text { \$ 496,180 }}$ | $\underline{\underline{\$ 68,323}}$ |

See notes to unaudited condensed consolidated financial statements.

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## PC CONNECTION, INC. AND SUBSIDIARIES <br> PART I-FINANCIAL INFORMATION <br> Item 1-Financial Statements CONDENSED CONSOLIDATED STATEMENTS OF INCOME <br> (Unaudited) <br> (amounts in thousands, except per share data)

|  | Three Months EndedSeptember 30, |  | Nine Months Ended September 30, |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2013 | 2012 | 2013 | 2012 |
| Net sales | \$580,356 | \$561,294 | \$1,643,066 | \$1,602,626 |
| Cost of sales | 503,803 | 489,088 | 1,425,759 | 1,392,238 |
| Gross profit | 76,553 | 72,206 | 217,307 | 210,388 |
| Selling, general and administrative expenses | 59,043 | 55,906 | 174,289 | 169,259 |
| Special charges | - | - | - | 1,135 |
| Income from operations | 17,510 | 16,300 | 43,018 | 39,994 |
| Interest/other expense, net | (39) | (63) | (135) | (110) |
| Income before taxes | 17,471 | 16,237 | 42,883 | 39,884 |
| Income tax provision | $(6,882)$ | $(6,336)$ | $(17,042)$ | (15,682) |
| Net income | \$ 10,589 | \$ 9,901 | \$ 25,841 | \$ 24,202 |
| Earnings per common share: |  |  |  |  |
| Basic | \$ 0.40 | \$ 0.37 | 0.99 | 0.92 |
| Diluted | \$ 0.40 | \$ 0.37 | 0.98 | \$ 0.91 |

Shares used in computation of earnings per common share:

| Basic | $\underline{\underline{26,169}}$ | $\underline{\underline{26,399}}$ | $\underline{\underline{26,660}}$ | $\underline{\underline{26,470}}$ |
| :--- | :--- | :--- | :--- | :--- |
| Diluted | $\underline{\underline{26,351}}$ | $\underline{26,589}$ |  |  |

See notes to unaudited condensed consolidated financial statements.

## PC CONNECTION, INC. AND SUBSIDIARIES PART I-FINANCIAL INFORMATION <br> Item 1-Financial Statements <br> (Unaudited) (amounts in thousands)

|  | Nine Months Ended September 30, |  |
| :---: | :---: | :---: |
|  | 2013 | 2012 |
| Cash Flows from Operating Activities: |  |  |
| Net income | \$25,841 | \$24,202 |
| Adjustments to reconcile net income to net cash provided by operating activities: |  |  |
| Depreciation and amortization | 5,011 | 4,851 |
| Provision for doubtful accounts | 727 | 1,453 |
| Deferred income taxes | (126) | 1,523 |
| Stock-based compensation expense | 753 | 1,376 |
| Loss on disposal of fixed assets | 7 | 80 |
| Income tax benefit from stock-based compensation | 505 | 213 |
| Excess tax benefit from exercise of stock options | (228) | (15) |
| Fair value adjustment to contingent consideration | - | (44) |
| Changes in assets and liabilities: |  |  |
| Accounts receivable | 15,592 | 23,427 |
| Inventories | $(6,736)$ | 11,959 |
| Prepaid expenses and other current assets | (157) | 861 |
| Other non-current assets | (17) | (82) |
| Accounts payable | (963) | $(2,398)$ |
| Accrued expenses and other liabilities | 1,198 | $(3,725)$ |
| Net cash provided by operating activities | 41,407 | 63,681 |
| Cash Flows from Investing Activities: |  |  |
| Purchases of property and equipment | $(4,943)$ | $(7,010)$ |
| Proceeds from sale of equipment | - | 10 |
| Net cash used for investing activities | $(4,943)$ | $(7,000)$ |
| Cash Flows from Financing Activities: |  |  |
| Repayment of short-term borrowings | - | $(12,471)$ |
| Proceeds from short-term borrowings | - | 7,204 |
| Exercise of stock options | 1,654 | 872 |
| Issuance of stock under Employee Stock Purchase Plan | 307 | 260 |
| Excess tax benefit from exercise of stock options | 228 | 15 |
| Repayment of capital lease obligation to affiliate | (802) | (718) |
| Payment of payroll taxes on stock-based compensation through shares withheld | (577) | (504) |
| Purchase of treasury shares | - | $(1,466)$ |
| Payment of contingent consideration | - | (960) |
| Net cash provided by (used for) financing activities | 810 | $(7,768)$ |
| Increase in cash and cash equivalents | 37,274 | 48,913 |
| Cash and cash equivalents, beginning of period | 39,907 | 4,615 |
| Cash and cash equivalents, end of period | $\underline{\underline{\$ 77,181}}$ | \$53,528 |
| Non-cash Investing and Financing Activities: |  |  |
| Issuance of nonvested stock from treasury | \$ 403 | \$ 1,314 |
| Accrued capital expenditures | 320 | 388 |

See notes to unaudited condensed consolidated financial statements

# PC CONNECTION, INC. AND SUBSIDIARIES PART I-FINANCIAL INFORMATION <br> Item 1-Financial Statements <br> NOTES TO UNAUDITED CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (amounts in thousands, except per share data) 

## Note 1-Basis of Presentation

The accompanying condensed consolidated financial statements of PC Connection, Inc. and its subsidiaries (the "Company," "we," "us," or "our") have been prepared in accordance with accounting principles generally accepted in the United States of America. Such principles were applied on a basis consistent with the accounting policies described in our Annual Report on Form 10-K for the year ended December 31, 2012, filed with the Securities and Exchange Commission (the "SEC"). The accompanying condensed consolidated financial statements should be read in conjunction with the financial statements contained in our Annual Report on Form 10-K.

In the opinion of management, the accompanying unaudited condensed consolidated financial statements contain all adjustments (consisting only of normal recurring adjustments) necessary for a fair presentation of the results of operations for the interim periods reported and of the Company's financial condition as of the date of the interim balance sheet. The Company considers events or transactions that occur after the balance sheet date but before the financial statements are issued to provide additional evidence relative to certain estimates or to identify matters that require additional disclosure. Subsequent events have been evaluated through the date of issuance of these financial statements. The operating results for the three and nine months ended September 30, 2013 may not be indicative of the results expected for any succeeding quarter or the entire year ending December 31,2013 .

## Use of Estimates in the Preparation of Financial Statements

The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions. These estimates and assumptions affect the amounts reported in the accompanying condensed consolidated financial statements. Actual results could differ from those estimates.

## Comprehensive Income

We had no items of comprehensive income, other than our net income for each of the periods presented.

## Note 2-Earnings Per Share

Basic earnings per common share is computed using the weighted average number of shares outstanding. Diluted earnings per share is computed using the weighted average number of shares outstanding adjusted for the incremental shares attributable to nonvested stock units and stock options outstanding, if dilutive.

The following table sets forth the computation of basic and diluted earnings per share:

|  | Three Months Ended |  | Nine Months Ended |  |
| :---: | :---: | :---: | :---: | :---: |
| September 30, | 2013 | 2012 | 2013 | 2012 |
| Numerator: |  |  |  |  |
| Net income | \$10,589 | \$ 9,901 | \$25,841 | $\underline{\$ 24,202}$ |
| Denominator: |  |  |  |  |
| Denominator for basic earnings per share | 26,169 | 26,470 | 26,099 | 26,437 |
| Dilutive effect of employee stock awards | 230 | 190 | 252 | 149 |
| Denominator for diluted earnings per share | 26,399 | 26,660 | 26,351 | 26,586 |
| Earnings per share: |  |  |  |  |
| Basic | \$ 0.40 | \$ 0.37 | \$ 0.99 | \$ 0.92 |
| Diluted | \$ 0.40 | \$ 0.37 | \$ 0.98 | \$ 0.91 |

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For the three and nine months ended September 30, 2013 and 2012, the following outstanding nonvested stock units and stock options were excluded from the computation of diluted earnings per share because including them would have had an anti-dilutive effect:

|  | Three Months Ended |  | Nine Months Ended |  |
| :---: | :---: | :---: | :---: | :---: |
| September 30, | 2013 | 2012 | 2013 | 2012 |
| Employee stock awards | - | 210 | - | 315 |

## Note 3-Other Intangible Assets

For the three months ended September 30, 2013 and 2012, we recorded amortization expense for our intangible assets of $\$ 225$ and $\$ 294$, respectively. For the nine months ended September 30, 2013 and 2012, we recorded amortization expense of $\$ 677$ and $\$ 802$, respectively. The estimated amortization expense in each of the five succeeding years and thereafter is as follows:

| For the Year Ending December 31, | $\left.\$ 226 \mathbf{*}^{*}\right)$ |
| :--- | ---: |
| 2013 | 901 |
| 2014 | 735 |
| 2015 | 599 |
| 2016 | 362 |
| 2017 | 221 |
| 2018 | 36 |

(*) Represents estimated amortization expense for the three months ending December 31, 2013.

Note 4-Segment and Related Disclosures
The internal reporting structure used by our chief operating decision maker ("CODM") to assess performance and allocate resources determines the basis for our reportable operating segments. Our CODM is our Chairman of the Board of Directors, and she evaluates operations and allocates resources based on a measure of operating income.

Our operations are organized under three reporting segments-the SMB segment, which serves primarily small-and medium-sized businesses, consumers, and small office/home office markets; the Large Account segment, which serves primarily medium-to-large corporations; and the Public Sector segment, which serves primarily federal, state, and local government and educational institutions. In addition, the Headquarters/Other group provides services in areas such as finance, human resources, information technology, marketing, and product management. Most of the operating costs associated with the Headquarters/Other group functions are charged to the operating segments based on their estimated usage of the underlying functions. We report these charges to the operating segments as "Allocations." Certain headquarters costs relating to executive oversight and other fiduciary functions that are not allocated to the operating segments are included under the heading of Headquarters/Other in the tables below.

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Net sales presented below exclude inter-segment product revenues. Segment information applicable to our reportable operating segments for the three and nine months September 30, 2013 and 2012 is shown below:

|  | Three Months Ended |  |  |  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { September 30, } \\ 2013 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { September 30, } \\ 2012 \end{gathered}$ |  | $\begin{gathered} \hline \text { September 30, } \\ 2013 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { September 30, } \\ 2012 \\ \hline \end{gathered}$ |  |
| Net sales: |  |  |  |  |  |  |  |  |
| SMB | \$ | 235,285 | \$ | 219,235 |  | \$ 713,157 |  | \$ 674,149 |
| Large Account |  | 193,124 |  | 192,818 |  | 575,671 |  | 571,081 |
| Public Sector |  | 151,947 |  | 149,241 |  | 354,238 |  | 357,396 |
| Total net sales | \$ | 580,356 | \$ | 561,294 |  | \$1,643,066 |  | \$1,602,626 |
| Operating income (loss): |  |  |  |  |  |  |  |  |
| SMB |  | 8,201 |  | 7,350 |  | 24,236 |  | 21,992 |
| Large Account |  | 8,595 |  | 8,413 |  | 21,870 |  | 24,469 |
| Public Sector |  | 2,806 |  | 3,883 |  | 2,404 |  | 5,712 |
| Headquarters/Other |  | $(2,092)$ |  | $(3,346)$ |  | $(5,492)$ |  | $(12,179)$ |
| Total operating income | \$ | 17,510 | \$ | 16,300 |  | \$ 43,018 |  | \$ 39,994 |
| Interest/other expense, net |  | (39) |  | (63) |  | (135) |  | (110) |
| Income before taxes | \$ | 17,471 | \$ | 16,237 |  | \$ 42,883 |  | \$ 39,884 |
| Selected Operating Expense: |  |  |  |  |  |  |  |  |
| Depreciation and amortization: |  |  |  |  |  |  |  |  |
| SMB |  | 2 |  | 3 |  | 4 |  | 8 |
| Large Account |  | 528 |  | 545 |  | 1,566 |  | 1,528 |
| Public Sector |  | 45 |  | 39 |  | 122 |  | 127 |
| Headquarters/Other |  | 1,100 |  | 1,083 |  | 3,319 |  | 3,188 |
| Total depreciation and amortization | \$ | 1,675 | \$ | 1,670 |  | \$ 5,011 | \$ | $\underline{4,851}$ |
| Special charges (Headquarters/Other) | \$ | - | \$ | - |  | \$ | \$ | 1,135 |
| Assets at September 30, 2013: |  |  |  |  |  |  |  |  |
| SMB |  |  |  |  |  | 159,943 |  |  |
| Large Account |  |  |  |  |  | 226,438 |  |  |
| Public Sector |  |  |  |  |  | 59,372 |  |  |
| Headquarters/Other |  |  |  |  |  | 50,427 |  |  |
| Total assets |  |  |  |  |  | \$ 496,180 |  |  |

The assets of our operating segments presented above consist primarily of accounts receivable, intercompany receivable, goodwill, and other intangibles. Assets reported under the Headquarters/Other group are managed by corporate headquarters, including cash, inventory, and property and equipment. Total assets for the Headquarters/Other group are presented net of intercompany balance eliminations of $\$ 19,916$ as of September 30 , 2013 . Our capital expenditures consist largely of IT hardware and software purchased to maintain or upgrade our management information systems. These systems serve all of our subsidiaries, to varying degrees, and as a result, our CODM does not evaluate capital expenditures on a segment basis.

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Senior management also monitors revenue by product mix. Net sales by product mix are presented below:

| September 30, | Three Months Ended |  | Nine Months Ended |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2013 | 2012 | 2013 | 2012 |
| Notebook/Tablet | \$116,176 | \$108,474 | \$ 314,902 | \$ 298,515 |
| Desktop/Server | 93,440 | 84,061 | 252,176 | 248,928 |
| Software | 87,519 | 81,902 | 253,361 | 239,027 |
| Net/Com Product | 58,920 | 54,718 | 165,835 | 155,430 |
| Video, Imaging and Sound | 51,948 | 51,907 | 145,604 | 149,874 |
| Printer and Printer Supplies | 37,649 | 41,227 | 111,713 | 115,541 |
| Storage | 37,206 | 37,090 | 103,592 | 111,782 |
| Memory and System Enhancement | 19,275 | 18,829 | 49,308 | 50,887 |
| Accessory/Services/Other | 78,223 | 83,086 | 246,575 | 232,642 |
| Total | \$580,356 | \$561,294 | \$1,643,066 | \$1,602,626 |

## Note 5-Commitments and Contingencies

We are subject to various legal proceedings and claims, including patent infringement claims, which have arisen during the ordinary course of business. In the opinion of management, the outcome of such matters is not expected to have a material effect on our financial position, results of operations, and cash flows.

We are subject to audits by states on sales and income taxes, unclaimed property, employment matters, and other assessments. A comprehensive multi state unclaimed property audit continues to be in progress. While management believes that known and estimated liabilities have been adequately provided for, it is too early to determine the ultimate outcome of such audits, as formal assessments have not been finalized. Additional liabilities for this and other audits could be assessed, and such outcomes could have a material, negative impact on our financial position, results of operations, and cash flows.

## Note 6-Bank Borrowing and Trade Credit Arrangements

We have a $\$ 50,000$ credit facility collateralized by our receivables that expires February 24, 2017. This facility can be increased, at our option, to $\$ 80,000$ for approved acquisitions or other uses authorized by the lender at substantially the same terms. Amounts outstanding under this facility bear interest at the one-month London Interbank Offered Rate, or LIBOR, plus a spread based on our funded debt ratio, or in the absence of LIBOR, the prime rate ( $3.25 \%$ at September 30, 2013). The one-month LIBOR rate at September 30, 2013 was $0.18 \%$. The credit facility includes various customary financial ratios and operating covenants, including minimum net worth and maximum funded debt ratio requirements, and default acceleration provisions, none of which we believe significantly restricts our operations. Funded debt ratio is the ratio of average outstanding advances under the credit facility to Adjusted EBITDA (Earnings Before Interest Expense, Taxes, Depreciation, Amortization, and Special Charges). The maximum allowable funded debt ratio under the agreement is 2.0 to 1.0. Decreases in our consolidated Adjusted EBITDA could limit our potential borrowings under the credit facility; however, we did not have any borrowings under our credit facility in the three months ended September 30, 2013. We had no outstanding bank borrowings at September 30, 2013, and accordingly, the entire $\$ 50,000$ facility was available for borrowings under the credit facility.

At September 30, 2013, we had security agreements with two financial institutions to facilitate the purchase of inventory from various suppliers under certain terms and conditions. The agreements allow a collateralized first position in certain branded products in our inventory financed by the financial institutions up to an aggregated amount of $\$ 47,000$. The cost of such financing under these agreements is borne by the suppliers by discounting their invoices to the financial institutions. We do not pay any interest or discount fees on such inventory. At September 30, 2013 and December 31, 2012, accounts payable included $\$ 13,167$ and $\$ 18,901$, respectively, owed to these financial institutions.

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## Note 7-Treasury Stock Purchases

On March 28, 2001, our Board of Directors authorized the spending of up to $\$ 15,000$ to repurchase our common stock. We consider block repurchases directly from larger shareholders, as well as open market purchases, in carrying out our ongoing stock repurchase program. We did not make any treasury stock purchases during the nine months ended September 30, 2013. As of September 30, 2013, we have repurchased an aggregate of 1,682 shares for $\$ 12,233$, and the maximum approximate dollar value of shares that may yet be purchased under Board authorization is $\$ 2,767$.

During the nine months ended September 30, 2013, we issued, upon the vesting of restricted stock, 48 shares from treasury with a fair value of $\$ 403$ and have reflected the net remaining balance of treasury stock on the condensed consolidated balance sheet. In connection with the vesting, we withheld 19 shares, having an aggregate fair value of $\$ 284$, to satisfy related employees' income tax withholding obligations. These net-share settlements had the economic effect of repurchases of common stock as they reduced the number of shares that would have otherwise been issued as a result of the vesting. The shares withheld were returned to treasury but did not apply against authorized repurchase limits under our Board of Directors' authorization.

## Note 8-Fair Value

Our financial instruments consist primarily of cash and cash equivalents, accounts receivable, and accounts payable. The carrying values of cash, accounts receivable, and accounts payable approximate their fair values due to their short-term nature.

We are required to measure fair value under a fair value hierarchy that maximizes the use of observable inputs and minimizes the use of unobservable inputs. Observable inputs are obtained from independent sources and can be validated by a third party, whereas unobservable inputs reflect assumptions regarding what a third party would use in pricing an asset or liability. A financial instrument's categorization within the fair value hierarchy is based upon the lowest level of input that is significant to the fair value measurement. Three levels of inputs may be used to measure fair value:

Level 1-Quoted prices in active markets for identical assets or liabilities.
Level 2-Include other inputs that are directly or indirectly observable in the marketplace.
Level 3-Unobservable inputs which are supported by little or no market activity.
We measure our cash equivalents at fair value and classify such assets within Level 1 of the fair value hierarchy. This classification has been determined based on the manner in which we value our cash equivalents, primarily using quoted market prices for identical assets.

Assets measured at fair value on a recurring basis consisted of the following types of instruments at September 30, 2013 and December 31, 2012:

|  | Fair Value Measurements at Reporting Date Using |  |  |  |  |  | Total <br> Balance |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Quoted Prices in <br> Active Markets <br> for Identical <br> Instruments <br> (Level 1) |  |  |  | Significant <br> Unobservable <br> Inputs <br> (Level 3) |  |  |
| Assets |  |  |  |  |  |  |  |
| Cash Equivalents: |  |  |  |  |  |  |  |
| Money market fund deposits at September 30, 2013 | \$ | 38 | \$ | - | \$ | - | \$ 38 |
| Money market fund deposits at December 31, 2012 |  | 38 |  | - |  | - | 38 |

# PC CONNECTION, INC. AND SUBSIDIARIES PART I-FINANCIAL INFORMATION Item 2-MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS 


#### Abstract

Our management's discussion and analysis of our financial condition and results of operations include the identification of certain trends and other statements that may predict or anticipate future business or financial results that are subject to important factors that could cause our actual results to differ materially from those indicated. See Item 1A. "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2012 on file with the SEC.


## OVERVIEW

We are a direct marketer of a wide range of information technology, or IT, solutions. We help our customers design, enable, manage, and service their IT environments. We provide IT products, including computer systems, software and peripheral equipment, networking communications, and other products and accessories that we purchase from manufacturers, distributors, and other suppliers. We also offer services involving design, configuration, and implementation of IT solutions. These services are performed by our personnel and by third-party providers. We operate through three sales segments, which serve primarily: (a) small- to medium-sized businesses, or SMBs, through our PC Connection Sales subsidiary, (b) large enterprise customers, in our Large Account segment, through our MoreDirect subsidiary, and (c) federal, state, and local government and educational institutions, in our Public Sector segment, through our GovConnection subsidiary.

We generate sales primarily through outbound telemarketing and field sales contacts by account managers focused on the business, education, and government markets, our websites, and inbound calls from customers responding to our catalogs and other advertising media. We seek to recruit, retain, and increase the productivity of our sales personnel through training, mentoring, financial incentives based on performance, and updating and streamlining our information systems to make our operations more efficient.

As a value added reseller in the IT supply chain, we do not manufacture IT hardware or software. We are dependent on our suppliers-manufacturers and distributors that historically have sold only to resellers rather than directly to end users. However, certain manufacturers have on multiple occasions attempted to sell directly to our customers, and in some cases, have restricted our ability to sell their products directly to certain customers, thereby attempting to eliminate our role. We believe that the success of these direct sales efforts by suppliers will depend on their ability to meet our customers' ongoing demands and provide objective, unbiased solutions to meet their needs. We believe more of our customers are seeking comprehensive IT solutions, rather than simply the acquisition of specific IT products. Our advantage is our ability to be product-neutral and provide a broader combination of products, services, and advice tailored to customer needs. By providing customers with customized solutions from a variety of manufacturers, we believe we can mitigate the negative impact of continued direct sales initiatives from individual manufacturers. Through the formation of our ProConnection services group we are able to provide customers complete IT solutions, from identifying their needs, to designing, developing, and managing the integration of products and services to implement their IT projects. Such service offerings carry higher margins than traditional product sales. Additionally, the technical certifications of our service engineers permit us to offer higher-end, more complex products that generally carry higher gross margins. We expect these service offerings and technical certifications to continue to play a role in sales generation and improve gross margins in this competitive environment.

The primary challenges we continue to face in effectively managing our business are (1) increasing our revenues while at the same time maintaining or improving our gross margin in all three segments, (2) recruiting, retaining, and improving the productivity of our sales personnel, and (3) effectively controlling our selling, general, and administrative, or SG\&A, expenses while making major investments in our IT systems and solution selling personnel.

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To support future growth, we are expanding our IT solution business, which requires the addition of highly-skilled service engineers. We are still in the early stages of this multi-year initiative, and, although we expect to realize the ultimate benefit of higher-margin service revenues, we believe that our SG\&A expenses will increase significantly as we add service engineers. If our service revenues do not grow enough to offset the cost of these headcount additions, our operating results may decline.

Market conditions and technology advances significantly affect the demand for our products and services. Virtual delivery of software products and advanced Internet technology providing customers enhanced functionality have substantially increased customer expectations, requiring us to invest more heavily in our own IT development to meet these new demands. This investment includes significant planned expenditures to update our websites, as buying trends change and electronic commerce continues to grow.

Our investments in IT infrastructure enable us to operate more efficiently. In the third quarter of 2013, we completed the first phase of a Customer Master Data Management ("Customer MDM") software project, and placed into service $\$ 12.0$ million of related software and integration expenditures. Accordingly, we expect depreciation expense will increase by $\$ 0.5$ million per quarter beginning in the fourth quarter of 2013. The Customer MDM software provides us a more comprehensive view of our customers and will serve as a foundation for future IT investments. While we have not yet finalized our decisions regarding to what extent additional software will be acquired beyond the Customer MDM software, we expect to increase our capital investments in our IT infrastructure in the next three years, which will also likely increase SG\&A expenses as the assets are placed into service and depreciated.

## RESULTS OF OPERATIONS

The following table sets forth information derived from our statements of income expressed as a percentage of net sales for the periods indicated:

| September 30, | Three Months Ended |  | Nine Months Ended |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2013 | 2012 | 2013 | 2012 |
| Net sales (in millions) | $\underline{\$ 580.4}$ | $\underline{\$ 561.3}$ | \$1,643.1 | \$1,602.6 |
| Gross margin | 13.2\% | 12.9\% | 13.2\% | 13.1\% |
| Selling, general and administrative expenses | 10.2 | 10.0 | 10.6 | 10.5 |
| Special charges | - | - | - | 0.1 |
| Income from operations | 3.0\% | 2.9\% | 2.6\% | 2.5\% |

Net sales in the third quarter of 2013 increased by $\$ 19.1$ million, or $3.4 \%$, compared to the third quarter of 2012. SMB and Public Sector sales increased by $7.3 \%$ and $1.8 \%$, respectively, in the third quarter of 2013 while our Large Account sales were largely unchanged year over year. Improvements in gross margin (gross profit expressed as a percentage of net sales) for both our SMB and Large Account segments resulted in an overall margin improvement. SG\&A expenses increased in dollars and as a percentage of net sales due to investments in internal systems and incremental variable compensation. Operating income, as a percentage of net sales, increased from $2.9 \%$ in the third quarter of 2012 to $3.0 \%$ in the third quarter of 2013 due to the increase in net sales and gross margin

Net sales in the nine months ended September 30, 2013 increased by $\$ 40.4$ million, or $2.5 \%$, compared to the nine months ended September $30,2012$. Net sales for our Public Sector segment decreased by $0.9 \%$ compared to the first nine months of last year, while sales to our SMB and Large Account customers increased by $5.8 \%$ and $0.8 \%$, respectively. Gross margin (gross profit expressed as a percentage of net sales) increased in SMB in the nine months ended September 30, 2013 as compared to the prior year period, while gross margin in our Large Account segment and Public sector were relatively consistent year over year. Operating income in the nine months ended September 30, 2013 increased year over year by $\$ 3.0$ million to $\$ 43.0$ million due to the increase in net sales.

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## Net Sales Distribution

The following table sets forth our percentage of net sales by business segment and product mix:

| September 30, | Three Months Ended |  | Nine Months Ended |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2013 | 2012 | 2013 | 2012 |
| Business Segment |  |  |  |  |
| SMB | 41\% | 39\% | 43\% | 42\% |
| Large Account | 33 | 34 | 35 | 36 |
| Public Sector | 26 | 27 | 22 | 22 |
| Total | 100\% | 100\% | 100\% | 100\% |
| Product Mix |  |  |  |  |
| Notebook/Tablet | 20\% | 19\% | 19\% | 19\% |
| Desktop/Server | 16 | 15 | 15 | 16 |
| Software | 15 | 15 | 16 | 15 |
| Net/Com Product | 10 | 10 | 10 | 10 |
| Video, Imaging and Sound | 9 | 9 | 9 | 9 |
| Printer and Printer Supplies | 7 | 7 | 7 | 7 |
| Storage | 6 | 7 | 6 | 7 |
| Memory and System Enhancement | 3 | 3 | 3 | 3 |
| Accessory/Services/Other | 14 | 15 | 15 | 14 |
| Total | 100\% | 100\% | 100\% | 100\% |

## Gross Margin

The following table summarizes our gross margin, as a percentage of net sales, over the periods indicated:

| September 30, | Three Months Ended |  | Nine Months Ended |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2013 | 2012 | 2013 | 2012 |
| Business Segment |  |  |  |  |
| SMB | 15.6\% | 15.4\% | 15.5\% | 15.4\% |
| Large Account | 12.1 | 11.5 | 11.6 | 11.7 |
| Public Sector | 10.8 | 10.8 | 11.3 | 11.3 |
| Total | 13.2\% | 12.9\% | 13.2\% | 13.1\% |

Gross margin increased for both the three and nine months ended September 30, 2013, due to higher invoice selling margins, which we attribute to our focus on margin improvement and increasing sales of higher-margin solution services and product categories, including networking, software, storage, services, data center, and related areas.

## Cost of Sales and Certain Other Costs

Cost of sales includes the invoice cost of the product, direct employee and third party cost of services, direct costs of packaging, inbound and outbound freight, and provisions for inventory obsolescence, adjusted for discounts, rebates, and other vendor allowances. Direct operating expenses relating to our purchasing function and receiving, inspection, warehousing, packing and shipping, and other expenses of our distribution center are included in our SG\&A expenses. Accordingly, our gross margin may not be comparable to those of other entities who include all of the costs related to their distribution network in cost of goods sold. Such distribution costs included in our SG\&A expenses, as a percentage of net sales for the periods reported, are as follows:

| September 30, | Three Months Ended |  | Nine Months Ended |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2013 | 2012 | 2013 | 2012 |
| Purchasing/Distribution Center | 0.58\% | 0.61\% | 0.61\% | 0.64\% |

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## Operating Expenses

The following table breaks out our more significant SG\&A expenses for the periods indicated (dollars in millions):

| September 30, | Three Months Ended |  | Nine Months Ended |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2013 | 2012 | 2013 | 2012 |
| Personnel costs | \$44.7 | \$ 39.9 | \$129.9 | \$121.6 |
| Advertising | 3.7 | 5.4 | 13.4 | 16.0 |
| Facilities operations | 2.6 | 2.6 | 7.7 | 7.8 |
| Professional fees | 1.8 | 1.9 | 5.7 | 6.0 |
| Credit card fees | 2.0 | 1.8 | 5.7 | 4.8 |
| Depreciation and amortization | 1.7 | 1.7 | 5.0 | 4.9 |
| Bad debts | 0.1 | 0.3 | 0.3 | 0.7 |
| Other, net | 2.4 | 2.3 | 6.6 | 7.5 |
| Total | \$ 59.0 | \$ 55.9 | \$174.3 | \$169.3 |
| Percentage of net sales | 10.2\% | 10.0\% | 10.6\% | 10.5\% |

Personnel costs increased year over year in the three and nine months ended September 30, 2013, due primarily to investments in solutions sales and support and incremental variable compensation associated with higher gross profits. The reduction in advertising costs included a decrease in catalogue circulation and internet fees, both of which were related to the declines in our consumer business. Beginning in the fourth quarter of 2013, depreciation and amortization expense is expected to increase by $\$ 0.5$ million per quarter due to the recent implementation of our Customer MDM software project.

## Year-Over-Year Comparisons

## Three Months Ended September 30, 2013 Compared to Three Months Ended September 30, 2012

Changes in net sales and gross profit by business segment are shown in the following table (dollars in millions):

|  | Three Months Ended September 30, |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2013 |  | 2012 |  | $\begin{gathered} \% \\ \text { Change } \end{gathered}$ |
|  | Amount | $\begin{gathered} \hline \% \text { of Net } \\ \text { Sales } \\ \hline \end{gathered}$ | Amount | $\begin{gathered} \hline \% \text { of Net } \\ \text { Sales } \\ \hline \end{gathered}$ |  |
| Sales: |  |  |  |  |  |
| SMB | \$235.3 | 40.5\% | \$219.2 | 39.1\% | 7.3\% |
| Large Account | 193.1 | 33.3 | 192.9 | 34.3 | 0.2 |
| Public Sector | 152.0 | 26.2 | 149.2 | 26.6 | 1.8 |
| Total | $\underline{\$ 580.4}$ | 100.0\% | $\underline{\$ 561.3}$ | 100.0\% | 3.4\% |
| Gross Profit: |  |  |  |  |  |
| SMB | \$ 36.7 | 15.6\% | \$ 33.8 | 15.4\% | 8.3\% |
| Large Account | 23.4 | 12.1 | 22.3 | 11.5 | 5.2 |
| Public Sector | 16.5 | 10.8 | 16.1 | 10.8 | 2.3 |
| Total | \$ 76.6 | 13.2\% | \$72.2 | 12.9\% | 6.0\% |

Net sales increased on a consolidated basis in the third quarter of 2013 compared to the third quarter of 2012, as explained below:

- Net sales for the SMB segment increased by $7.3 \%$ due to increased demand which we attribute to the improvement in SMB customer profits. Notebook/tablet and desktop/server sales experienced strong


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growth during the quarter of $11 \%$ and $14 \%$, respectively. SMB software sales grew by $18 \%$ due to increased demand in security, virtualization, office productivity, and operating systems software.

- Net sales for the Large Account segment increased slightly as large account customers delayed IT investments due to the lack of business confidence related to the continuing economic uncertainty. Storage product sales increased by $18 \%$, but were offset by decreased demand in memory and system enhancement products.
- Net sales to government and education customers (Public Sector segment) increased by $1.8 \%$ year over year. Sales to state and local government and educational institutions increased by $12.7 \%$ compared to last year, however federal government sales decreased by $18.1 \%$ as a result of budgetary constraints.

Gross profit for the third quarter of 2013 increased on a consolidated basis year over year in dollars and as a percentage of net sales (gross margin), as explained below:

- Gross profit for the SMB segment increased due to higher net sales and gross margin. Gross margin increased due to higher agency revenues (18 basis points) and lower freight costs ( 8 basis points).
- Gross profit for the Large Account segment increased due primarily to higher invoice selling margins (60 basis points) resulting from the increased sale of higher margin solution services and products.
- Gross profit for the Public Sector segment increased slightly in dollars due to higher net sales. Gross margin was comparable to the prior year quarter, as lower agency revenues offset slightly higher invoice selling margins.

Selling, general and administrative expenses increased in dollars and as a percentage of net sales on a consolidated basis in the third quarter of 2013 compared to the prior year quarter. SG\&A expenses attributable to our three operating segments and the remaining unallocated Headquarters/Other group expenses are summarized below (dollars in millions):

|  | Three Months Ended September 30, |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2013 |  | 2012 |  | $\begin{gathered} \% \\ \text { Change } \end{gathered}$ |
|  | Amount | $\begin{gathered} \% \text { of Net } \\ \text { Sales } \end{gathered}$ | Amount | $\begin{gathered} \text { \% of Net } \\ \text { Sales } \end{gathered}$ |  |
| SMB | \$ 28.4 | 12.1\% | \$ 26.5 | 12.1\% | 7.2\% |
| Large Account | 14.8 | 7.7 | 13.9 | 7.2 | 6.5 |
| Public Sector | 13.7 | 9.0 | 12.2 | 8.2 | 12.3 |
| Headquarters/Other | 2.1 |  | 3.3 |  | (36.4) |
| Total | \$59.0 | 10.2\% | \$55.9 | 10.0\% | 5.5\% |

- SG\&A expenses for the SMB segment increased in dollars, but remained unchanged as percentage of net sales due to higher net sales. The dollar increase was due to higher credit card fees and increased usage of centralized headquarters services, as well as an increase in incremental variable compensation associated with increased gross profits.
- SG\&A expenses for the Large Account segment increased in dollars and as a percentage of net sales. The dollar increase was primarily a result of incremental variable compensation associated with increased gross profits and investments in sales and sales support areas.
- SG\&A expenses for the Public Sector segment increased in dollars and as a percentage of net sales. The dollar increase was due to higher credit card fees and incremental variable compensation associated with increased gross profits, as well as increased usage of centralized headquarter services.
- SG\&A expenses for the Headquarters/Other group decreased due to greater allocation of the costs of our technical solutions group as a result of greater usage by our SMB and Public Sector segments. The Headquarters/Other group provides services to the three reportable operating segments in areas such as


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finance, human resources, IT, marketing, product management, and technical solutions. Most of the operating costs associated with such corporate headquarters functions are charged to the operating segments based on their estimated usage of the underlying functions.

Income from operations for the third quarter of 2013 increased to $\$ 17.5$ million, compared to $\$ 16.3$ million for the third quarter of 2012 . Income from operations as a percentage of net sales was $3.0 \%$ for the third quarter of 2013 , compared to $2.9 \%$ of net sales for the prior year quarter. The increases in operating income and operating margin were due to an increase in net sales and gross margin.

Our effective tax rate was $39.4 \%$ for the third quarter of 2013 compared to an effective tax rate of $39.0 \%$ for the third quarter of 2012 . Our tax rate will continue to vary based on variations in state tax levels for certain subsidiaries, valuation reserves, and accounting for uncertain tax positions, however we do not expect these variations to be significant for the rest of 2013 .

Net income for the third quarter of 2013 increased to $\$ 10.6$ million, compared to $\$ 9.9$ million for the third quarter of 2012, principally due to the increase in operating income.

## Nine Months Ended September 30, 2013 Compared to Nine Months Ended September 30, 2012

Changes in net sales and gross profit by business segment are shown in the following table (dollars in millions):

|  | Months Ended Sep |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2013 |  | 2012 |  | $\begin{gathered} \% \\ \text { Change } \end{gathered}$ |
|  | Amount | $\begin{gathered} \hline \% \text { of Net } \\ \text { Sales } \end{gathered}$ | Amount | $\begin{gathered} \hline \% \text { of Net } \\ \text { Sales } \end{gathered}$ |  |
| Sales: |  |  |  |  |  |
| SMB | \$ 713.2 | 43.4\% | \$ 674.1 | 42.1\% | 5.8\% |
| Large Account | 575.7 | 35.0 | 571.1 | 35.6 | 0.8 |
| Public Sector | 354.2 | 21.6 | 357.4 | 22.3 | (0.9) |
| Total | \$1,643.1 | 100.0\% | \$1,602.6 | 100.0\% | 2.5\% |
| Gross Profit: |  |  |  |  |  |
| SMB | \$ 110.3 | 15.5\% | \$ 103.6 | 15.4\% | 6.5\% |
| Large Account | 66.9 | 11.6 | 66.6 | 11.7 | 0.4 |
| Public Sector | 40.1 | 11.3 | 40.2 | 11.3 | (0.4) |
| Total | \$ 217.3 | 13.2\% | \$ 210.4 | 13.1\% | 3.3\% |

Net sales for the nine months ended September 30, 2013 increased on a consolidated basis compared to the nine months ended September 30, 2012, as explained below:

- Net sales for the SMB segment continued to benefit from increased demand, which we attribute to the improvement in SMB customer profits with strong growth in both enterprise network and software sales.
- Large Account sales increased slightly compared to the comparable prior year period. Sales growth in notebook and software products was partially offset by lower sales of storage and desktops/servers.
- The decrease in net sales for the Public Sector segment was due to constrained federal government spending. Federal government sales decreased by $22.3 \%$, however, sales to state and local government and educational institutions increased by $9.4 \%$ compared to the prior year period.


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Gross profit for the nine months ended September 30, 2013 increased in dollars and increased as a percentage of net sales (gross margin) on a consolidated basis compared to the nine months ended September 30, 2012, as explained below:

- Gross profit for the SMB segment increased due primarily to the increase in net sales. Gross margin was largely unchanged as lower freight costs ( 6 basis points) and increased agency revenues ( 9 basis points) were partially offset by lower invoice selling margins ( 8 basis points).
- Gross profit for the Large Account segment increased slightly due to the increase in net sales. Gross margin was largely unchanged as lower agency revenues ( 22 basis points) was partially offset by higher invoice selling margins resulting from the increased sale of higher-margin solution services and products.
- Gross profit for the Public Sector segment decreased slightly due to a decrease in net sales, as gross margin was comparable to the prior year quarter.

Selling, general and administrative expenses in the nine months ended September 30, 2013 increased in dollars, but remained flat as a percentage of net sales compared to the nine months ended September 30, 2012. The year-over-year changes attributable to our operating segments and the Headquarters/Other group are summarized below (dollars in millions):

|  | Nine Months Ended September 30, |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2013 |  | 2012 |  | $\begin{gathered} \% \\ \text { Change } \end{gathered}$ |
|  | Amount | $\begin{gathered} \hline \% \text { of Net } \\ \text { Sales } \\ \hline \end{gathered}$ | Amount | $\begin{gathered} \hline \% \text { of Net } \\ \text { Sales } \\ \hline \end{gathered}$ |  |
| SMB | \$ 86.1 | 12.1\% | \$ 81.7 | 12.1\% | 5.4\% |
| Large Account | 45.0 | 7.8 | 42.1 | 7.4 | 6.9 |
| Public Sector | 37.7 | 10.6 | 34.5 | 9.7 | 9.3 |
| Headquarters/Other | 5.5 |  | 11.0 |  | (50.0) |
| Total | \$174.3 | 10.6\% | \$169.3 | 10.5\% | 3.0\% |

- SG\&A expenses for the SMB segment increased in dollars, but remained unchanged as a percentage of sales. A reduction in advertising expense was offset by increased usage of centralized headquarters services, incremental variable compensation associated with the increase in gross profits, and higher credit card fees.
- SG\&A expenses for the Large Account segment increased in dollars and as a percentage of net sales. Increased advertising expense and investments in solution sales and support contributed to the overall increase.
- SG\&A expenses for the Public Sector segment increased in dollars and as a percentage of net sales, as increased personnel costs and greater usage of centralized headquarters services offset a reduction in advertising expense.
- Unallocated SG\&A expenses for the Headquarters/Other group decreased due to an decrease in unallocated personnel and other costs related to senior management oversight, as well as increased usage of our technical solutions group in our SMB and Public Sector operating segments.

Special charges totaled $\$ 1.1$ million in the nine months ended September 30, 2012 and were primarily related to the retirement of a former executive officer. We did not record any such charges in the nine months ended September 30, 2013.

Income from operations for the nine months ended September 30, 2013 increased to $\$ 43.0$ million, or $2.6 \%$ of net sales, compared to $\$ 40.0$ million, or $2.5 \%$ of net sales for the comparable prior year period. Our increase in operating income and operating margin in the nine months ended September 30 , 2013 resulted primarily from the increase in net sales, compared to the prior year period.

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Our effective tax rate was $39.7 \%$ for the nine months ended September 30, 2013, compared to the effective tax rate of $39.3 \%$ for the prior year period of 2012. Our tax rate will continue to vary based on variations in state tax levels for certain subsidiaries, valuation reserves, and accounting for uncertain tax positions, however we do not expect these variations to be significant in 2013.

Net income for the nine months ended September 30, 2013 increased to $\$ 25.8$ million, compared to $\$ 24.2$ million for the nine months ended September 30, 2012, principally due to the increase in operating income in the first nine months of 2013.

## Liquidity and Capital Resources

Our primary sources of liquidity have historically been internally generated funds from operations and borrowings under our bank line of credit. We have used those funds to meet our capital requirements, which consist primarily of working capital for operational needs, capital expenditures for computer equipment and software used in our business, repurchases of common stock for treasury, and as opportunities arise, possible acquisitions of new businesses.

We believe that funds generated from operations, together with available credit under our bank line of credit and inventory trade credit agreements, will be sufficient to finance our working capital, capital expenditure, and other requirements for at least the next twelve calendar months. We expect our capital needs for the next twelve months to consist primarily of capital expenditures of $\$ 8.0$ to $\$ 10.0$ million and payments on leases and other contractual obligations of approximately $\$ 4.0$ million. We have undertaken a comprehensive review and assessment of our entire business software needs, including commercially available software that meets, or can be configured to meet, those needs better than our existing software. While we have not finalized our decisions, regarding to what extent new software will be acquired and implemented beyond the Customer MDM software, the incremental capital costs of such a project, if fully implemented, would likely exceed $\$ 20.0$ million over the next three years.

We expect to meet our cash requirements for the next twelve months through a combination of cash on hand, cash generated from operations, amounts available under our inventory trade credit agreements and, if necessary, borrowings on our bank line of credit, as follows:

- Cash on Hand. At September 30, 2013, we had approximately $\$ 77.2$ million in cash.
- Cash Generated from Operations. We expect to generate cash flows from operations in excess of operating cash needs by generating earnings and managing net changes in inventories and receivables with changes in payables to generate a positive cash flow.
- Credit Facilities. As of September 30, 2013, no borrowings were outstanding against our $\$ 50.0$ million bank line of credit, which is available until February 2017. Accordingly, our entire line of credit was available for borrowing at September 30, 2013. This line of credit can be increased, at our option, to $\$ 80.0$ million for approved acquisitions or other uses authorized by the bank. Borrowings are limited by certain minimum collateral and earnings requirements, as described more fully below.

Our ability to continue funding our planned growth, both internally and externally, is dependent upon our ability to generate sufficient cash flow from operations or to obtain additional funds through equity or debt financing, or from other sources of financing, as may be required. While we do not anticipate needing any additional sources of financing to fund our operations at this time, if demand for IT products declines, our cash flows from operations may be substantially affected. See also related risks listed below under "Item 1A. Risk Factors."

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## Summary of Sources and Uses of Cash

The following table summarizes our sources and uses of cash over the periods indicated (in millions):

| September 30, | Nine Months Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | 2013 |  | 2012 |
| Net cash provided by operating activities | \$ 41.4 | \$ | 63.7 |
| Net cash used for investing activities | (4.9) |  | (7.0) |
| Net cash provided by (used for) financing activities | 0.8 |  | (7.8) |
| Increase in cash and cash equivalents | \$ 37.3 | \$ | 48.9 |

Cash provided by operating activities decreased by $\$ 22.3$ million in the nine months ended September 30, 2013, compared to the prior year period. Operating cash flow in the nine months ended September 30, 2013 resulted primarily from net income before depreciation and amortization and a decrease in accounts receivables, partially offset by an increase in inventory. Accounts receivable decreased by $\$ 15.6$ million from the prior year-end balance due to improved collection efforts as evidenced by our lower days sales outstanding, which decreased to 37 days at September 30, 2013, compared to 41 days at September 30, 2012 and December 31, 2012. Inventory increased from the prior year-end balance by $\$ 6.7$ million, however efficiency in inventory usage was comparable to the prior year quarter as inventory turns remained consistent at 27 turns for the third quarters of 2013 and 2012.

At September 30, 2013, we had $\$ 125.2$ million in outstanding accounts payable. Such accounts are generally paid within 30 days of incurrence, or earlier when favorable cash discounts are offered. This balance will be financed by cash flows from operations or short-term borrowings under the line of credit. This amount includes $\$ 13.2$ million payable to two financial institutions under inventory trade credit agreements we use to finance our purchase of certain inventory, secured by the inventory which is financed. We believe we will be able to meet our obligations under our accounts payable with cash flows from operations and our existing line of credit and inventory trade credit agreements.

Cash used for investing activities decreased by $\$ 2.1$ million in the nine months ended September 30, 2013 compared to the prior year period. Cash used to purchase property and equipment amounted to $\$ 4.9$ million in the first nine months of 2013, compared to $\$ 7.0$ million in the prior year period. These expenditures were primarily for computer equipment and capitalized internally-developed software.

Cash provided by (used for) financing activities in the nine months ended September 30, 2013 resulted primarily from $\$ 1.7$ million of proceeds from the exercise of stock options, which was partially offset by cash used for capital lease obligations of $\$ 0.8$ million and the payment of $\$ 0.6$ million in payroll taxes related to stock-based compensation. In the prior year period, financing activities represented a $\$ 7.8$ million use of cash due to the purchase of $\$ 1.5$ million of treasury stock, repayment of $\$ 5.3$ million in borrowings on our bank line of credit, and a $\$ 1.0$ million payment for contingent consideration of an acquisition consummated in 2011.

## Debt Instruments, Contractual Agreements, and Related Covenants

Below is a summary of certain provisions of our credit facilities and other contractual obligations. For more information about the restrictive covenants in our debt instruments and inventory financing agreements, see "Factors Affecting Sources of Liquidity" below. For more information about our obligations, commitments, and contingencies, see our consolidated financial statements and the accompanying notes included in this Quarterly Report.

Bank Line of Credit. Our bank line of credit extends until February 2017 and is collateralized by our receivables. Our borrowing capacity is up to $\$ 50.0$ million at the one-month London Interbank Offered Rate, or

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LIBOR, plus a spread based on our funded debt ratio, or in the absence of LIBOR, the prime rate ( $3.25 \%$ at September 30, 2013). The one-month LIBOR rate at September 30, 2013 was $0.18 \%$. In addition, we have the option to increase the facility by an additional $\$ 30.0$ million to meet additional borrowing requirements. Our credit facility is subject to certain covenant requirements which are described below under "Factors Affecting Sources of Liquidity." We did not have any borrowings under the credit facility during the third quarter of 2013.

Cash receipts are automatically applied against any outstanding borrowings. Any excess cash on account may either remain on account to generate earned credits to offset up to $100 \%$ of cash management fees, or may be invested in short-term qualified investments. Borrowings under the line of credit are classified as current. At September 30, 2013, the entire $\$ 50.0$ million facility was available for borrowing.

Inventory Trade Credit Agreements. We have additional security agreements with two financial institutions to facilitate the purchase of inventory from various suppliers under certain terms and conditions. These agreements allow a collateralized first position in certain branded products in our inventory that were financed by these two institutions. Although the agreements provide for up to $100 \%$ financing on the purchase price of these products, up to an aggregate of $\$ 47.0$ million, any outstanding financing must be fully secured by available inventory. We do not pay any interest or discount fees on such inventory. The related costs are borne by the suppliers as an incentive for us to purchase their products. Amounts outstanding under such facilities, which equaled $\$ 13.2$ million in the aggregate as of September 30, 2013, are recorded in accounts payable. The inventory financed is classified as inventory on the condensed consolidated balance sheet.

Capital Leases. We have a fifteen-year lease for our corporate headquarters with an affiliated company related through common ownership, which expires in November 2013. We have the option to renew the lease for two additional terms of five years each and have entered into negotiations with the lessor. In addition to the rent payable under the facility lease, we are required to pay real estate taxes, insurance and common area maintenance charges.

Operating Leases. We also lease facilities from our principal stockholders and facilities and equipment from third parties under non-cancelable operating leases which have been reported in the "Contractual Obligations" section of our Annual Report on Form 10-K for the year ended December 31, 2012.

Sports Marketing Commitments. We have entered into multi-year sponsorship agreements with the New England Patriots and the Boston Red Sox that extend into 2013 and 2014, respectively. These agreements, which grant us various marketing rights and seating access, require annual payments aggregating from $\$ 0.1$ million to $\$ 0.4$ million per year.

Off-Balance Sheet Arrangements. We do not have any other off-balance sheet arrangements that have or are reasonably likely to have, a current or future material effect on our financial condition, changes in financial condition, results of operations, liquidity, capital expenditures, or capital resources.

Contractual Obligations. The disclosures relating to our contractual obligations in our Annual Report on Form 10-K for the year ended December 31, 2012 have not materially changed since the report was filed.

## Factors Affecting Sources of Liquidity

Internally Generated Funds. The key factors affecting our internally generated funds are our ability to minimize costs and fully achieve our operating efficiencies, timely collection of our customer receivables, and management of our inventory levels.

Bank Line of Credit. Our bank line of credit extends until February 2017 and is collateralized by our receivables. As of September 30, 2013, the entire $\$ 50.0$ million facility was available for borrowing. Our credit facility contains certain financial ratios and operational covenants and other restrictions (including restrictions on additional debt, guarantees, and other distributions, investments, and liens) with which we and all of our

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subsidiaries must comply. Any failure to comply with these covenants would constitute a default and could prevent us from borrowing additional funds under this line of credit. This credit facility contains two financial tests:

- The funded debt ratio (defined as the average outstanding advances under the line for the quarter, divided by the consolidated Adjusted EBITDA for the trailing four quarters) must not be more than 2.0 to 1.0 . We did not have any outstanding borrowings under the credit facility during the third quarter of 2013, and accordingly, the funded debt ratio did not limit potential borrowings as of September 30, 2013. Future decreases in our consolidated Adjusted EBITDA, however, could limit our potential borrowings under the credit facility.
- Minimum Consolidated Net Worth must be at least $\$ 250.0$ million, plus $50 \%$ of consolidated net income for each quarter, beginning with the quarter ended March 31, 2012 (loss quarters not counted). Such amount was calculated at September 30, 2013, as $\$ 279.5$ million, whereas our actual consolidated stockholders' equity at this date was $\$ 319.8$ million.

Inventory Trade Credit Agreements. These agreements contain similar financial ratios and operational covenants and restrictions as those contained in our bank line of credit described above. Such agreements also contain cross-default provisions whereby a default under the bank agreement would also constitute a default under these agreements. Financing under these agreements is limited to the purchase of specific branded products from authorized suppliers, and amounts outstanding must be fully collateralized by inventories of those products on hand.

Capital Markets. Our ability to raise additional funds in the capital market depends upon, among other things, general economic conditions, the condition of the information technology industry, our financial performance and stock price, and the state of the capital markets.

## SUMMARY OF CRITICAL ACCOUNTING POLICIES AND ESTIMATES

Our critical accounting policies have not materially changed from those discussed in our Annual Report on Form 10-K for the year ended December 31, 2012. These policies include revenue recognition, accounts receivable, vendor allowances, inventory, and the value of goodwill and long-lived assets, including intangibles.

## INFLATION

We have historically offset any inflation in operating costs by a combination of increased productivity and price increases, where appropriate. We do not expect inflation to have a significant impact on our business in the foreseeable future.

## PC CONNECTION, INC. AND SUBSIDIARIES <br> PART I-FINANCIAL INFORMATION <br> Item 3-QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

For a description of the Company's market risks, see Item 7A. "Quantitative and Qualitative Disclosures About Market Risk" in our Annual Report on Form 10-K for the fiscal year ended December 31, 2012. No material changes have occurred in our market risks since December 31, 2012.

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## PC CONNECTION, INC. AND SUBSIDIARIES

## PART I-FINANCIAL INFORMATION

Item 4-CONTROLS AND PROCEDURES
The Company's management, with the participation of the Chief Executive Officer and Chief Financial Officer, evaluated the effectiveness of the Company's disclosure controls and procedures as of September 30, 2013. The term "disclosure controls and procedures," as defined in Rules 13a-15(e) and 15d-15(e) promulgated under the Exchange Act, means controls and other procedures of a company that are designed to ensure that information required to be disclosed by a company in the reports that it files or submits under the Exchange Act is recorded, processed, summarized, and reported, within the time periods specified in the SEC's rules and forms. Disclosure controls and procedures include, without limitation, controls and procedures designed to ensure that information required to be disclosed by a company in the reports that it files or submits under the Exchange Act is accumulated and communicated to the company's management, including its principal executive and principal financial officers, as appropriate to allow timely decisions regarding required disclosure. Management recognizes that any controls and procedures, no matter how well designed and operated, can provide only reasonable assurance of achieving their objectives and management necessarily applies its judgment in evaluating the cost-benefit relationship of possible controls and procedures. The Company's disclosure controls and procedures are designed to provide reasonable assurance of achieving their objectives as described above. Based on this evaluation, the Chief Executive Officer and Chief Financial Officer concluded that, as of the end of the period covered by this report, the Company's disclosure controls and procedures were effective at the reasonable assurance level.

No change in our internal control over financial reporting (as defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act) occurred during the fiscal quarter ended September 30, 2013 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

## PART II-OTHER INFORMATION

## Item 1A—Risk Factors

In addition to other information set forth in this report, you should carefully consider the factors discussed in Item 1 A . "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2012, which could materially affect our business, financial position, and results of operations. Risk factors which could cause actual results to differ materially from those suggested by forward-looking statements include but are not limited to those discussed or identified in this document, in our public filings with the SEC, and those incorporated by reference in Item 1A. "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2012.

## Item 2-Unregistered Sales of Equity Securities and Use of Proceeds

The following table provides information about our purchases during the quarter ended September 30, 2013, of equity securities that we have registered pursuant to Section 12 of the Exchange Act:

## ISSUER PURCHASES OF EQUITY SECURITIES

|  | Maximum Number <br> (or Approximate <br> Dollar Value) of <br> Shares (or Units) <br> that May Yet Be |
| :--- | :--- | :--- | :--- | :--- |
| Period |  |

(1) In August 2013, 18,511 shares of our common stock were surrendered to satisfy statutory withholding requirements due upon the vesting of restricted stock awards. The shares withheld were returned to treasury but did not apply against authorized repurchase limits under our share program described below.
(2) On March 28, 2001, our Board of Directors announced approval of a share repurchase program of our common stock having an aggregate value of up to $\$ 15.0$ million. Share purchases are made in open market transactions from time to time depending on market conditions. The program does not have a fixed expiration date.

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## Item 6-Exhibits

## Exhibit

Number
31.1
31.2
32.1
32.2
101.INS
101.SCH
101.CAL
101.DEF
101.LAB
101.PRE

Description

* Certification of the Company's President and Chief Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
* Certification of the Company's Senior Vice President, Treasurer, and Chief Financial Officer pursuant to Section 302 of the SarbanesOxley Act of 2002.
* Certification of the Company's President and Chief Executive Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
* Certification of the Company's Senior Vice President, Treasurer, and Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
** XBRL Instance Document.
** XBRL Taxonomy Extension Schema Document.
** XBRL Taxonomy Calculation Linkbase Document.
** XBRL Taxonomy Extension Definition Linkbase Document
** XBRL Taxonomy Label Linkbase Document.
** XBRL Taxonomy Presentation Linkbase Document.
* Filed herewith.
** Submitted electronically herewith.
Attached as Exhibit 101 to this report are the following formatted in XBRL (Extensible Business Reporting Language): (i) Condensed Consolidated Balance Sheets at September 30, 2013 and December 31, 2012, (ii) Condensed Consolidated Statements of Income for the three and nine months ended September 30, 2013 and September 30, 2012, (iii) Condensed Consolidated Statements of Cash Flows for the nine months ended September 30, 2013 and September 30, 2012, and (v) Notes to Unaudited Condensed Consolidated Financial Statements.


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## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

## PC CONNECTION, INC.

Date: November 4, 2013

Date: November 4, 2013

By: /s/ TIMOTHY MCGRATH
Timothy McGrath
President and Chief Executive Officer

By: /s/ JOSEPH DRISCOLL
Joseph Driscoll
Senior Vice President, Treasurer and Chief Financial Officer

## CERTIFICATIONS

I, Timothy McGrath, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of PC Connection, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations, and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize, and report financial information; and
b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: November 4, 2013
/s/ TIMOTHY MCGRATH
Timothy McGrath
President and Chief Executive Officer

## CERTIFICATIONS

I, Joseph Driscoll, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of PC Connection, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations, and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize, and report financial information; and
b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: November 4, 2013
/s/ JOSEPH DRISCOLL

Senior Vice President, Treasurer and Chief Financial Officer

## CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350,

## AS ADOPTED PURSUANT TO

## SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the Quarterly Report on Form 10-Q of PC Connection, Inc. (the "Company") for the period ended September 30, 2013 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), the undersigned, Timothy McGrath, President and Chief Executive Officer of the Company, hereby certifies, pursuant to 18 U.S.C. Section 1350, that:
(1) the Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
(2) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

## CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350,

## AS ADOPTED PURSUANT TO

## SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the Quarterly Report on Form 10-Q of PC Connection, Inc. (the "Company") for the period ended September 30, 2013 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), the undersigned, Joseph Driscoll, Senior Vice President, Treasurer, and Chief Financial Officer of the Company, hereby certifies, pursuant to 18 U.S.C. Section 1350, that:
(1) the Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
(2) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.
/s/ JOSEPH DRISCOLL
Joseph Driscoll
Senior Vice President, Treasurer and Chief Financial Officer

