## PC Connection, Inc.

### PC Connection, Inc. Reports Second Quarter Results

MERRIMACK, N.H.--(BUSINESS WIRE)-- PC Connection, Inc. (NASDAQ: PCCC):

#### SECOND QUARTER SUMMARY:

- Q2 net sales: \$512.6 million, up 7% year over year
- Record gross margin: 13.0% of net sales
- Operating income: \$12.4 million, or 2.4% of net sales
- Diluted earnings per share: \$0.28 per share, 56% increase

PC Connection, Inc. (NASDAQ: PCCC), which provides a full range of information technology (IT) solutions from design through deployment in business, government, and education markets, today announced results for the quarter ended June 30, 2011. Net sales for the three months ended June 30, 2011 were \$512.6 million, a year-over-year increase of \$35.0 million or 7.3%. Net income for the quarter was \$7.5 million, or \$0.28 per share, compared to net income of \$5.0 million, or \$0.18 per share for the corresponding prior year quarter.

Net sales for the six months ended June 30, 2011 were \$974.5 million, an increase of \$88.7 million or 10.0%, compared to \$885.8 million for the six months ended June 30, 2010. Net income for the six months ended June 30, 2011 was \$12.0 million, or \$0.44 per share, compared to net income of \$7.5 million, or \$0.27 per share, for the six months ended June 30, 2010.

#### Quarterly Sales by Segment:

- Net sales for the SMB business segment increased by 14.4% to \$218.0 compared to net sales in the second quarter of 2010. The increase in revenues was due to improved SMB customer profits and the related fulfillment of delayed IT replacement needs.
- Net sales for the Large Account segment increased by 7.6% to \$160.7 million compared to sales in the second quarter of 2010. As announced last quarter, we acquired ValCom Technology ("ValCom"), a provider of infrastructure management and onsite managed services to medium-to-large corporations. We have included the operating results for ValCom from March 17, 2011, the closing date of the acquisition, in this segment. Excluding ValCom's sales for the quarter, Large Account sales would have increased year over year by 2.3%.
- Net sales to government and education customers (Public Sector segment) were \$119.7 million in the quarter, compared to \$120.6 million in the second quarter of 2010. A decrease in federal government sales was largely offset by an increase in higher education sales.
- Net sales to consumers and SOHO customers by PC Connection Express were \$14.1 million, compared to \$16.8 million in the second quarter of 2010. Profitability and gross margin improvements continue to be the primary focus for this segment in 2011.

#### Quarterly Sales by Product Mix:

- Notebook and PDA sales, the Company's largest product category, increased by 10% year over year and accounted for 18% of net sales in the second quarter of 2011 and 2010. Higher unit sales for the quarter, associated with the PC refresh, drove the quarterly revenue growth as average selling prices, or ASPs, decreased year over year.
- Desktop/server sales increased by 12% year over year, accounting for 16% of net sales in the second quarter of 2011 and 2010. Desktop sales
  grew primarily as a result of increased unit sales associated with the PC refresh, as ASPs increased slightly year over year. Server sales decreased
  year over year by 4% as a result of a delay in enterprise product rollouts.
- Software sales increased by 22%, accounting for 15% of net sales in the second quarter of 2011 compared to 13% in the prior year quarter. The three primary business segments contributed to the year-over-year growth in this product category.
- Accessory/Other sales by grew 15% year over year and accounted for 13% of net sales in the second quarter of 2011, compared to 12% in the prior year quarter. The increase was due largely to ValCom service revenues and increased sales of point-of-sale equipment.

Overall gross profit dollars for the quarter increased by 19%, or \$10.9 million, compared to the second quarter of 2010. Consolidated gross margin, as a percentage of net sales, increased by 130 basis points from 11.7% in the second quarter of 2010 to 13.0% in 2011. Improved invoice selling margins, higher agency revenues, and additional vendor consideration contributed to the significant increase. All four business segments increased their gross margin compared to the prior year quarter as a result of their focus on margin improvement.

Overall annualized sales productivity was largely unchanged in the second quarter of 2011 compared to the second quarter of 2010. Sales productivity in the SMB segment increased by 5%, but was offset by decreases in the Large Account and Public Sector segments of 5% and 1%, respectively. On a consolidated basis, the total number of sales representatives was 630 at June 30, 2011, compared to 588 at June 30, 2010, and 634 at March 31, 2011.

Total selling, general and administrative expenses for the quarter increased year over year by 15%, or \$7 million, and increased as a percentage of net sales from 9.9% for the second quarter of 2010 to 10.6% for the second quarter of 2011. The year-over-year increase was attributable to investments in solutions sales capabilities, increased variable compensation associated with improved gross profit, increased marketing expenditures, and the inclusion of ValCom's operating costs for the quarter.

"We are pleased by the continued improvement in our profitability and overall performance," said Patricia Gallup, Chairman and Chief Executive Officer. "During the quarter, PC Connection achieved the highest gross margin in its history, while also achieving record second quarter sales. We believe we are driving the right balance of growth, profitability, and strategic capital investments to position us well for future success."

#### About PC Connection, Inc.

PC Connection, Inc., a Fortune 1000 company, operates through five sales subsidiaries: PC Connection Sales Corporation, MoreDirect, Inc., GovConnection, Inc., PC Connection Express, Inc., and Professional Computer Center, Inc. d/b/a ValCom Technology, headquartered in Merrimack, NH, Boca Raton, FL, Rockville, MD, Portsmouth, NH, and Itasca, IL, respectively. All five companies can deliver custom-configured computer systems overnight from PC Connection Services' ISO 9001:2008 certified technical configuration lab at its distribution center in Wilmington, OH. Investors and media can find more information about PC Connection, Inc. at <a href="http://ir.pcconnection.com">http://ir.pcconnection.com</a>.

PC Connection Sales Corporation (800-800-5555), the original business of PC Connection, Inc. serving the small- and medium-sized business sector, is a rapid-response provider of IT products and services. It offers more than 180,000 brand-name products through its staff of technically trained sales account managers and catalog telesales representatives, catalogs, and publications, and its website at <u>www.pcconnection.com</u>.

MoreDirect, Inc. (561-237-3300), <u>www.moredirect.com</u>, provides corporate technology buyers with a comprehensive web-based e-procurement solution and in-depth IT supply-chain expertise, serving as a one-stop source by aggregating more than 300,000 products from the inventories of leading IT wholesale distributors and manufacturers. MoreDirect's TRAXX<sup>™</sup> system is a seamless entob-end interface that empowers clients to electronically source, evaluate, compare prices, and track related technology product purchases in real-time.

GovConnection, Inc. (800-800-0019) is a rapid-response provider of IT products and services to federal, state, and local government agencies and educational institutions through specialized account managers, catalogs, and publications, and online at <u>www.govconnection.com</u>.

PC Connection Express, Inc. (888-800-0323) is a rapid-response provider of computer products and consumer electronics to home, home office, and small office users. Customers can purchase the best-known brands in the industry online at <u>www.pcconnectionexpress.com</u> or order by calling a trained sales specialist. The subsidiary includes the MacConnection brand (800-800-2222), one of Apple's largest authorized online resellers at <u>www.macconnection.com</u>.

Professional Computer Center, Inc. d/b/a ValCom Technology (630-285-0500), <u>www.valcomtechnology.com</u>, provides technology services to medium-tolarge corporate organizations utilizing its proprietary cloud-based IT service management software, WebSPOC<sup>™</sup>. Through its experienced technical services personnel ValCom Technology provides network, server, storage, mission-critical onsite support, installation, and host of lifecycle services.

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"Safe Harbor" Statement Under the Private Securities Litigation Reform Act of 1995: This release contains forward-looking statements that are subject to risks and uncertainties, including, but not limited to, the impact of changes in market demand and the overall level of economic activity and environment, or in the level of business investment in information technology products, competitive products and pricing, product availability and market acceptance, new products, fluctuations in operating results, and the ability of the Company to manage personnel levels in response to fluctuations in revenue, and other risks that could cause actual results to differ materially from those detailed under the caption "Risk Factors" in the Company's Annual Report on Form 10-K filed with the Securities and Exchange Commission for the year ended December 31, 2010. More specifically, the statements in this release concerning the Company's outlook for 2011 and other statements of a non-historical basis (including statements regarding the Company's ability to grow revenues and increase market share) are forward-looking statements the products and services marketed by the Company, the continued acceptance of the Company's distribution channel by vendors and customers, continuation of key vendor and customer relationships and support programs, the ability of the Company to integrate the operations of ValCom Technology, and the ability of the Company to hire and retain qualified sales representatives and other essential personnel. The Company assumes no obligation to update the information in this press release or revise any forward-looking statements, whether as a result of any new information, future events, or otherwise.

CONSOLIDATED SELECTED FINANCIAL INFORMATION						
At or for the Three Months Ended June 30,	2011			2010	)	
(Dollars and shares in thousands, except operating data, P/E ratio, and per share data)		% of Net Sales			% of Net Sales	% Change
Operating Data:						
Net sales	\$ 512,561		\$	477,546		7%
Diluted earnings per share	\$ 0.28		\$	0.18		56%
Gross margin	13.0%			11.7%	6	
Operating margin	2.4%			1.8%	6	
Return on equity <sup>(1)</sup>	11.3%			8.4%	6	
Catalogs distributed	1,453,000		2	2,247,000		(35%)
Orders entered <sup>(2)</sup>	340,600			331,700		3%
Average order size <sup>(2)</sup>	\$ 1,883		\$	1,777		6%
Inventory turns <sup>(1)</sup>	25			27		
Days sales outstanding	46			49		
Product Mix:						
Notebook & PDA	\$ 94,350	18%	\$	86,145	18%	10%
Desktop/Server	81,494	16		73,021	16	12
Software	76,254	15		62,335	13	22
Video, Imaging & Sound	52,326	10		53,044	11	(1)
Net/Com Product	50,089	10		49,001	10	2
Printer & Printer Supplies	37,557	7		38,867	8	(3)

Storage Device	35,720	7	38,960	8	(8)
Memory & System Enhancement	18,713	4	18,483	4	1
Accessory/Other	66,058	13	57,690	12	15
Total Net Sales	\$ 512,561	100%	\$ 477,546	100%	7%

Net Sales of Enterprise Server and Networking Products (included in the above Product Mix):

	<u>\$</u>	184,279	36%	\$ 178,129	37%	3%
Stock Performance Indicators:						
Actual shares outstanding		26,541		26,721		
Total book value per share	\$	10.13		\$ 9.06		
Tangible book value per share	\$	7.99		\$ 7.19		
Closing price	\$	8.28		\$ 6.06		
Market capitalization	\$	219,759		\$ 161,929		
Trailing price/earnings ratio		8		12		

(1) Annualized
 (2) Does not reflect cancellations or returns

For the Three Months Ended June 30,	2011		2010	
(Dollars in thousands)	Net Sales	Gross Margin	Net Sales	Gross Margin
SMB	\$ 218,022	15.2%	\$ 190,661	14.4%
Large Account	160,717	12.0	149,411	10.5
Public Sector	119,727	11.1	120,639	9.5
Consumer/SOHO	14,095	9.6	16,835	8.7
Total	\$ 512,561	13.0%	\$ 477,546	11.7%

CONSOLIDATED STATEMENTS OF INCOME				
Three Months Ended June 30,	2	011	2	010
(amounts in thousands, except per share data)	Amount	% of Net Sales	Amount	% of Net Sales
Net sales	\$512,561	100.0%	\$477,546	100.0%
Cost of sales	445,667	<u>87.0</u>	421,564	<u>88.3</u>
Gross profit	66,894	13.0	55,982	11.7
Selling, general and administrative expenses	54,477	<u>10.6</u>	47,501	<u>9.9</u>
Income from operations	12,417	2.4	8,481	1.8
Interest expense	(87)	-	(95)	-
Other, net	32	-	35	-
Income tax provision	(4,882)	<u>(0.9)</u>	(3,398)	<u>(0.7</u> )
Net income	\$ 7,480	1.5%	\$ 5,023	1.1%
Earnings per common share:				
Basic	\$ 0.28		\$ 0.19	
Diluted	\$ 0.28	:	\$ 0.18	
Weighted average common shares outstanding:				
Basic	26,852		27,116	
Diluted	26,923		27,156	

	20			010		
(amounts in thousands, except per share data)	Amount	% of Net Sales	Amount	% of Net Sales		
Net sales	\$974,487	100.0%	\$885,808	100.0%		
Cost of sales	848,774	<u>87.1</u>	781,175	<u>88.2</u>		
Gross profit	125,713	12.9	104,633	11.8		
Selling, general and administrative expenses Income from operations	<u>105,767</u> 19,946	<u>10.9</u> 2.0	91,975 12,658	10.4 1.4		
Interest expense	(128)		(194)			
Other, net	97	_	(134)	-		
Income tax provision	(7,941)	<u>(0.8)</u>	(5,117)	(0.6)		
Net income	\$ 11,974	1.2%	\$ 7,457	0.8%		
Earnings per common share:						
Basic	\$ 0.45		\$ 0.27			
Diluted	\$ 0.44		\$ 0.27			
Weighted average common shares outstanding:	00 077		07 400			
Basic	26,877		27,136			
Diluted	26,959		27,175			
CONSOLIDATED BALANCE SHEETS amounts in thousands)				June 30, 2011	Dec	ember 31 2010
Cash and cash equivalents Accounts receivable, net Inventories Deferred income taxes Prepaid expenses and other current assets Income taxes receivable <b>Total current assets</b> Property and equipment, net Goodwill			\$	55,292 241,039 75,432 4,351 4,102 2,545 382,761 20,560 51,276	\$	35,374 238,011 74,293 3,813 4,210 1,489 357,190 13,500 48,060
Other intangibles, net				5,573		1,786
Other assets				598		405
Total Assets			\$	460,768	\$	420,941
LIABILITIES AND STOCKHOLDERS' EQUITY						
					\$	870
Current Liabilities: Current maturities of capital lease obligation to	o affiliate		\$	919	φ	010
Current Liabilities:	o affiliate		\$	919 135,352	Φ	
Current Liabilities: Current maturities of capital lease obligation to	o affiliate		\$	135,352 30,268	φ	114,632
Current Liabilities: Current maturities of capital lease obligation to Accounts payable	o affiliate		\$	135,352 30,268 11,892	φ	114,632 23,963 12,652
Current Liabilities: Current maturities of capital lease obligation to Accounts payable Accrued expenses and other liabilities Accrued payroll Total current liabilities	o affiliate		\$	135,352 30,268 <u>11,892</u> 178,431	φ 	114,632 23,963 12,652 152,117
Current Liabilities: Current maturities of capital lease obligation to Accounts payable Accrued expenses and other liabilities Accrued payroll <b>Total current liabilities</b> Deferred income taxes			\$	135,352 30,268 <u>11,892</u> 178,431 7,437	پ 	114,632 23,963 12,652 152,117 5,822
Current Liabilities: Current maturities of capital lease obligation to Accounts payable Accrued expenses and other liabilities Accrued payroll <b>Total current liabilities</b> Deferred income taxes Capital lease obligation to affiliate, less current n			\$	135,352 30,268 <u>11,892</u> 178,431 7,437 1,488	• 	114,632 23,963 12,652 152,117 5,822 1,960
Current Liabilities: Current maturities of capital lease obligation to Accounts payable Accrued expenses and other liabilities Accrued payroll <b>Total current liabilities</b> Deferred income taxes Capital lease obligation to affiliate, less current in Other liabilities			\$	135,352 30,268 11,892 178,431 7,437 1,488 4,584	پ 	114,632 23,963 12,652 152,117 5,822 1,960 3,403
Current Liabilities: Current maturities of capital lease obligation to Accounts payable Accrued expenses and other liabilities Accrued payroll <b>Total current liabilities</b> Deferred income taxes Capital lease obligation to affiliate, less current n Other liabilities <b>Total Liabilities</b>			\$	135,352 30,268 <u>11,892</u> 178,431 7,437 1,488	پ 	114,632 23,963 12,652 152,117 5,822 1,960 3,403
Current Liabilities: Current maturities of capital lease obligation to Accounts payable Accrued expenses and other liabilities Accrued payroll <b>Total current liabilities</b> Deferred income taxes Capital lease obligation to affiliate, less current m Other liabilities <b>Total Liabilities</b> Stockholders' Equity:			\$	135,352 30,268 11,892 178,431 7,437 1,488 4,584 191,940	J 	114,632 23,963 12,652 152,117 5,822 1,960 3,403 163,302
Current Liabilities: Current maturities of capital lease obligation to Accounts payable Accrued expenses and other liabilities Accrued payroll <b>Total current liabilities</b> Deferred income taxes Capital lease obligation to affiliate, less current m Other liabilities <b>Total Liabilities</b> Stockholders' Equity: Common stock			\$ 	135,352 30,268 11,892 178,431 7,437 1,488 4,584 191,940 275	• 	114,632 23,963 12,652 152,117 5,822 1,960 3,403 163,302 275
Current Liabilities: Current maturities of capital lease obligation to Accounts payable Accrued expenses and other liabilities Accrued payroll <b>Total current liabilities</b> Deferred income taxes Capital lease obligation to affiliate, less current m Other liabilities <b>Total Liabilities</b> Stockholders' Equity: Common stock Additional paid-in capital			\$ 	135,352 30,268 11,892 178,431 7,437 1,488 4,584 191,940 275 99,437	• 	114,632 23,963 12,652 152,117 5,822 1,960 3,403 163,302 275 98,871
Current Liabilities: Current maturities of capital lease obligation to Accounts payable Accrued expenses and other liabilities Accrued payroll <b>Total current liabilities</b> Deferred income taxes Capital lease obligation to affiliate, less current m Other liabilities <b>Total Liabilities</b> Stockholders' Equity: Common stock Additional paid-in capital Retained earnings			\$ 	135,352 30,268 11,892 178,431 7,437 1,488 4,584 191,940 275 99,437 176,049	• 	114,632 23,963 12,652 152,117 5,822 1,960 3,403 163,302 275 98,871 164,075
Current Liabilities: Current maturities of capital lease obligation to Accounts payable Accrued expenses and other liabilities Accrued payroll <b>Total current liabilities</b> Deferred income taxes Capital lease obligation to affiliate, less current m Other liabilities <b>Total Liabilities</b> Stockholders' Equity: Common stock Additional paid-in capital			\$	135,352 30,268 11,892 178,431 7,437 1,488 4,584 191,940 275 99,437	• 	114,632 23,963 12,652 152,117 5,822 1,960 3,403 163,302

# CONSOLIDATED STATEMENT OF CHANGES IN STOCKHOLDERS' EQUITY

Six Months Ended June 30, 2011 (amounts in thousands)

	Commo	n St	ock	Additional	Retained	Treasury	Stock	
	Shares	Am	ount	Paid-In Capital	Earnings	Shares	Amount	Total
Balance—January 1, 2011	27,507	\$	275	\$ 98,871	\$ 164,075	(854)	\$(5,582)	\$257,639
Stock-based compensation expense	-		-	441	-	-	-	441
Issuance of common stock under Employee Stock Purchase Plan	23		-	183	-	-	-	183
Nonvested stock awards	-		-	(183)	-	28	183	-
Repurchase of common stock for treasury	-		-	-	-	(183)	(1,534)	(1,534)
Issuance of common stock under stock incentive plans	20		-	131	-	-	-	131
Tax shortfall from stock-based compensation	-		-	(6)	-	-	-	(6)
Net income and comprehensive income					11,974			11,974
Balance—June 30, 2011	27,550	\$	275	\$ 99,437	\$ 176,049	(1,009)	\$(6,933)	\$268,828

x Months Ended June 30, (amounts in thousands)	2011	201
Cash Flows from Operating Activities:		
Net income	\$ 11,974	\$ 7.45
Adjustments to reconcile net income to net cash provided by	* /-	• , -
operating activities:		
Depreciation and amortization	2,889	2,89
Provision for doubtful accounts	1,119	1,17
Stock-based compensation expense	441	74
Deferred income taxes	1,077	35
Fair value adjustment to contingent consideration	(20)	
Loss on disposal of fixed assets	13	
Income tax deficiency from stock-based compensation	(6)	(7
Changes in assets and liabilities:		
Accounts receivable	(884)	(12,25
Inventories	(845)	14
Prepaid expenses and other current assets	(680)	(83
Other non-current assets	(165)	12
Accounts payable	18,925	2,65
Accrued expenses and other liabilities	(982)	4,95
Net cash provided by operating activities	32,856	7,34
Cash Flows from Investing Activities:		
Purchases of property and equipment	(6,120)	(1,38
Acquisition of ValCom Technology, net of cash acquired	(4,725)	
Purchase of intangible asset	(450)	(80
Net cash used for investing activities	(11,295)	(2,18
Cash Flows from Financing Activities:		
Purchase of treasury shares	(1,534)	(1,39
Repayment of capital lease obligation to affiliate	(423)	(37
Issuance of stock under Employee Stock Purchase Plan	183	13
Exercise of stock options	131	
Net cash used for financing activities	(1,643)	(1,64
Increase in cash and cash equivalents	19,918	3,52
Cash and cash equivalents, beginning of period	35,374	46,29
Cash and cash equivalents, end of period	\$ 55,292	

### Non-cash Investing and Financing Activities:

Contingent consideration included in accrued expenses and other liabilities \$	1,900	\$ -
Accrued capital expenditures	454	126

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PC Connection, Inc. Stephen Baldridge, 603-683-2322 Sr. Vice President of Finance & Corporate Controller

Source: PC Connection, Inc.

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