# UNITED STATES <br> SECURITIES AND EXCHANGE COMMISSION <br> WASHINGTON, D.C. 20549 

(Mark One)
$\triangle$ QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934*

For the quarterly period ended June 30, 2014
OR

## TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from $\qquad$ to $\qquad$
Commission file number 0-23827

## PC CONNECTION, INC.

(Exact name of registrant as specified in its charter)

## DELAWARE

(State or other jurisdiction of incorporation or organization)

02-0513618
(I.R.S. Employer Identification No.)

03054
(Zip Code)
(603) 683-2000
(Registrant's telephone number, including area code)

Former name, former address and former fiscal year, if changed since last report: $\underline{\mathrm{N} / \mathrm{A}}$
Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. YES $\boxtimes$ NO $\square$

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T ( $\$ 232.405$ of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). YES $\boxtimes$ NO

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definitions of "large accelerated filer," "accelerated filer," and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

| Large accelerated filer | $\square$ | Accelerated filer | 区 |
| :---: | :---: | :---: | :---: |
| Non-accelerated filer | $\square$ (Do not check if smaller reporting company) | Smaller reporting company | $\square$ |
| Indicate by check mark | the registrant is a shell company (as defined in | YES $\square$ NO 区 |  |

# PC CONNECTION, INC. AND SUBSIDIARIES FORM 10-Q 

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## PC CONNECTION, INC. AND SUBSIDIARIES PART I-FINANCIAL INFORMATION <br> Item 1-Financial Statements CONDENSED CONSOLIDATED BALANCE SHEETS <br> (Unaudited) <br> (amounts in thousands)

|  | June 30, 2014 |  | cember 31, $2013$ |
| :---: | :---: | :---: | :---: |
| ASSETS |  |  |  |
| Current Assets: |  |  |  |
| Cash and cash equivalents | \$ 60,289 | \$ | 42,547 |
| Accounts receivable, net | 295,327 |  | 283,051 |
| Inventories | 97,187 |  | 79,141 |
| Deferred income taxes | 6,382 |  | 6,382 |
| Prepaid expenses and other current assets | 4,533 |  | 5,117 |
| Income taxes receivable | 783 |  | 2,256 |
| Total current assets | 464,501 |  | 418,494 |
| Property and equipment, net | 27,679 |  | 27,600 |
| Goodwill | 51,276 |  | 51,276 |
| Other intangibles, net | 2,404 |  | 2,854 |
| Other assets | 698 |  | 720 |
| Total Assets | \$546,558 | \$ | 500,944 |
| LIABILITIES AND STOCKHOLDERS' EQUITY |  |  |  |
| Current Liabilities: |  |  |  |
| Accounts payable | \$153,222 | \$ | 124,821 |
| Accrued expenses and other liabilities | 20,161 |  | 22,362 |
| Accrued payroll | 15,139 |  | 14,935 |
| Total current liabilities | 188,522 |  | 162,118 |
| Deferred income taxes | 16,281 |  | 16,224 |
| Other liabilities | 2,504 |  | 2,773 |
| Total Liabilities | 207,307 |  | 181,115 |
| Stockholders' Equity: |  |  |  |
| Common stock | 281 |  | 281 |
| Additional paid-in capital | 105,794 |  | 104,932 |
| Retained earnings | 249,038 |  | 230,478 |
| Treasury stock, at cost | $(15,862)$ |  | $(15,862)$ |
| Total Stockholders' Equity | 339,251 |  | 319,829 |
| Total Liabilities and Stockholders' Equity | $\underline{\text { \$546,558 }}$ | \$ | 500,944 |

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# PC CONNECTION, INC. AND SUBSIDIARIES <br> PART I-FINANCIAL INFORMATION <br> Item 1-Financial Statements CONDENSED CONSOLIDATED STATEMENTS OF INCOME (Unaudited) <br> (amounts in thousands, except per share data) 

|  | Three Months Ended June 30, |  | $\begin{gathered} \text { Six Months Ended } \\ \text { June 30, } \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2014 | 2013 | 2014 | 2013 |
| Net sales | \$633,244 | \$557,287 | \$1,193,004 | \$1,062,710 |
| Cost of sales | 549,478 | 483,371 | 1,036,391 | 921,956 |
| Gross profit | 83,766 | 73,916 | 156,613 | 140,754 |
| Selling, general and administrative expenses | 64,564 | 58,533 | 125,665 | 115,246 |
| Income from operations | 19,202 | 15,383 | 30,948 | 25,508 |
| Interest/other expense, net | (26) | (46) | (36) | (96) |
| Income before taxes | 19,176 | 15,337 | 30,912 | 25,412 |
| Income tax provision | $(7,747)$ | $(6,183)$ | $(12,352)$ | $(10,160)$ |
| Net income | \$ 11,429 | \$ 9,154 | $\underline{\underline{\$ 18,560}}$ | $\underline{\underline{\$ 15,252}}$ |
| Earnings per common share: |  |  |  |  |
| Basic | \$ 0.44 | \$ 0.35 | \$ 0.71 | \$ 0.59 |
| Diluted | \$ 0.43 | \$ 0.35 | \$ 0.70 | \$ 0.58 |
| Shares used in computation of earnings per common share: |  |  |  |  |
| Basic | 26,206 | 26,127 | 26,204 | 26,063 |
| Diluted | $\underline{\text { 26,487 }}$ | $\underline{\text { 26,379 }}$ | 26,485 | 26,329 |

See notes to unaudited condensed consolidated financial statements.

## PC CONNECTION, INC. AND SUBSIDIARIES PART I-FINANCIAL INFORMATION <br> Item 1-Financial Statements <br> CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS <br> (Unaudited) (amounts in thousands)

|  | Six Months EndedJune 30, |  |
| :---: | :---: | :---: |
|  | 2014 | 2013 |
| Cash Flows from Operating Activities: |  |  |
| Net income | \$ 18,560 | \$15,252 |
| Adjustments to reconcile net income to net cash provided by operating activities: |  |  |
| Depreciation and amortization | 3,863 | 3,337 |
| Stock-based compensation expense | 486 | 301 |
| Provision for doubtful accounts | 365 | 564 |
| Deferred income taxes | 57 | (110) |
| Excess tax benefit from exercise of equity awards | (34) | (228) |
| Loss on disposal of fixed assets | - | 5 |
| Income tax benefit from stock-based compensation | - | 196 |
| Changes in assets and liabilities: |  |  |
| Accounts receivable | $(12,641)$ | 10,613 |
| Inventories | $(18,046)$ | $(7,498)$ |
| Prepaid expenses and other current assets | 2,057 | (660) |
| Other non-current assets | 22 | 13 |
| Accounts payable | 28,392 | $(1,400)$ |
| Accrued expenses and other liabilities | $(2,232)$ | 6,590 |
| Net cash provided by operating activities | 20,849 | 26,975 |
| Cash Flows from Investing Activities: |  |  |
| Purchases of property and equipment | $(3,493)$ | $(4,257)$ |
| Proceeds from sale of equipment | 10 | - |
| Net cash used for investing activities | $(3,483)$ | $(4,257)$ |
| Cash Flows from Financing Activities: |  |  |
| Excess tax benefit from exercise of equity awards | 34 | 228 |
| Exercise of stock options | 16 | 1,586 |
| Issuance of stock under Employee Stock Purchase Plan | 360 | 307 |
| Payment of payroll taxes on stock-based compensation through shares withheld | (34) | - |
| Repayment of capital lease obligation to affiliate | - | (527) |
| Net cash provided by financing activities | 376 | 1,594 |
| Increase in cash and cash equivalents | 17,742 | 24,312 |
| Cash and cash equivalents, beginning of period | 42,547 | 39,907 |
| Cash and cash equivalents, end of period | \$60,289 | $\underline{\underline{\$ 64,219}}$ |
| Non-cash Investing Activity: |  |  |
| Accrued capital expenditures | \$ 343 | \$ 151 |
| Supplemental Cash Flow Information: |  |  |
| Income taxes paid | \$ 10,933 | \$10,936 |

See notes to unaudited condensed consolidated financial statements.

# PC CONNECTION, INC. AND SUBSIDIARIES PART I-FINANCIAL INFORMATION <br> Item 1-Financial Statements <br> NOTES TO UNAUDITED CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (amounts in thousands, except per share data) 

## Note 1-Basis of Presentation

The accompanying condensed consolidated financial statements of PC Connection, Inc. and its subsidiaries (the "Company," "we," "us," or "our") have been prepared in accordance with accounting principles generally accepted in the United States of America. Such principles were applied on a basis consistent with the accounting policies described in our Annual Report on Form 10-K for the year ended December 31, 2013, filed with the Securities and Exchange Commission (the "SEC"). The accompanying condensed consolidated financial statements should be read in conjunction with the financial statements contained in our Annual Report on Form 10-K.

In the opinion of management, the accompanying unaudited condensed consolidated financial statements contain all adjustments (consisting only of normal recurring adjustments) necessary for a fair presentation of the results of operations for the interim periods reported and of the Company's financial condition as of the date of the interim balance sheet. The Company considers events or transactions that occur after the balance sheet date but before the financial statements are issued to provide additional evidence relative to certain estimates or to identify matters that require additional disclosure. Subsequent events have been evaluated through the date of issuance of these financial statements. The operating results for the three and six months ended June 30,2014 may not be indicative of the results expected for any succeeding quarter or the entire year ending December $31,2014$.

## Use of Estimates in the Preparation of Financial Statements

The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions. These estimates and assumptions affect the amounts reported in the accompanying condensed consolidated financial statements. Actual results could differ from those estimates.

## Comprehensive Income

We had no items of comprehensive income, other than our net income for each of the periods presented.

## Recently Issued Financial Accounting Standard

On May 28, 2014, the Financial Accounting Standards Board, or the FASB, issued Accounting Standards Update 2014-09, Revenue from Contracts with Customers (ASU 2014-09), its final standard on revenue from contracts with customers. ASU 2014-09 outlines a single comprehensive model for entities to use in accounting for revenue arising from contracts with customers and supersedes most current revenue recognition guidance, including industry-specific guidance. The core principle of the revenue model is that an entity recognizes revenue to depict the transfer of promised goods or services to customers in an amount that reflects the consideration to which the entity expects to be entitled in exchange for those goods or services. In applying the revenue model to contracts within its scope, an entity identifies the contract(s) with a customer, identifies the performance obligations in the contract, determines the transaction price, allocates the transaction price to the performance obligations in the contract, and recognizes revenue when (or as) the entity satisfies a performance obligation. ASU 2014-09 applies to all contracts with customers that are within the scope of other topics in the FASB Accounting Standards Codification. ASU 2014-09 also requires significantly expanded disclosures about revenue recognition. ASU 2014-09 is effective for the Company on January 1, 2017. We are currently assessing the potential impact of the adoption of ASU 2014-09 on its financial statements.

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## Note 2-Earnings Per Share

Basic earnings per common share is computed using the weighted average number of shares outstanding. Diluted earnings per share is computed using the weighted average number of shares outstanding adjusted for the incremental shares attributable to nonvested stock units and stock options outstanding, if dilutive.

The following table sets forth the computation of basic and diluted earnings per share:

|  | Three Months Ended |  | Six Months Ended |  |
| :---: | :---: | :---: | :---: | :---: |
| June 30, | 2014 | 2013 | 2014 | 2013 |
| Numerator: |  |  |  |  |
| Net income | \$11,429 | \$ 9,154 | \$18,560 | \$15,252 |
| Denominator: |  |  |  |  |
| Denominator for basic earnings per share | 26,206 | 26,127 | 26,204 | 26,063 |
| Dilutive effect of employee stock awards | 281 | 252 | 281 | 266 |
| Denominator for diluted earnings per share | 26,487 | 26,379 | 26,485 | 26,329 |
| Earnings per share: |  |  |  |  |
| Basic | \$ 0.44 | \$ 0.35 | \$ 0.71 | \$ 0.59 |
| Diluted | \$ 0.43 | \$ 0.35 | \$ 0.70 | \$ 0.58 |

For the three and six months ended June 30, 2014 and 2013, the following outstanding nonvested stock units and stock options were excluded from the computation of diluted earnings per share because including them would have had an anti-dilutive effect:

|  | Three Months Ended |  | Six Months Ended |  |
| :---: | :---: | :---: | :---: | :---: |
| June 30, | 2014 | 2013 | 2014 | 2013 |
| Employee stock awards | 120 | - | - | - |

## Note 3-Segment and Related Disclosures

The internal reporting structure used by our chief operating decision maker ("CODM") to assess performance and allocate resources determines the basis for our reportable operating segments. Our CODM is our Chairman of the Board of Directors, and she evaluates operations and allocates resources based on a measure of operating income.

Our operations are organized under three reporting segments-the SMB segment, which serves primarily small- and medium-sized businesses; the Large Account segment, which serves primarily medium-to-large corporations; and the Public Sector segment, which serves primarily federal, state, and local governmental and educational institutions. In addition, the Headquarters/Other group provides services in areas such as finance, human resources, information technology, marketing, and product management. Most of the operating costs associated with the Headquarters/Other group functions are charged to the operating segments based on their estimated usage of the underlying functions. Certain headquarters costs relating to executive oversight and other fiduciary functions that are not allocated to the operating segments are included under the heading of Headquarters/Other in the tables below.

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Net sales presented below exclude inter-segment product revenues. Segment information applicable to our reportable operating segments for the three and six months ended June 30, 2014 and 2013 is shown below:

|  | Three Months Ended |  |  |  | Six Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | June 30, 2014 |  | June 30, 2013 |  | June 30, 2014 |  | June 30, 2013 |  |
| Net sales: |  |  |  |  |  |  |  |  |
| SMB | \$ | 268,056 | \$ | 242,194 | \$ | 521,527 | \$ | 477,872 |
| Large Account |  | 222,276 |  | 196,152 |  | 423,208 |  | 382,547 |
| Public Sector |  | 142,912 |  | 118,941 |  | 248,269 |  | 202,291 |
| Total net sales | \$ | 633,244 | \$ | 557,287 | \$ | 1,193,004 | \$ | 1,062,710 |
| Operating income (loss): |  |  |  |  |  |  |  |  |
| SMB |  | 9,570 |  | 8,897 |  | 17,377 |  | 16,035 |
| Large Account |  | 10,326 |  | 7,099 |  | 18,102 |  | 13,275 |
| Public Sector |  | 1,694 |  | 1,120 |  | (191) |  | (402) |
| Headquarters/Other |  | $(2,388)$ |  | $(1,733)$ |  | $(4,340)$ |  | $(3,400)$ |
| Total operating income | \$ | 19,202 | \$ | 15,383 | \$ | 30,948 | \$ | 25,508 |
| Interest/other expense, net |  | (26) |  | (46) |  | (36) |  | (96) |
| Income before taxes | \$ | 19,176 | \$ | 15,337 | \$ | 30,912 | \$ | 25,412 |
| Selected Operating Expense: |  |  |  |  |  |  |  |  |
| Depreciation and amortization: |  |  |  |  |  |  |  |  |
| SMB |  | 1 |  | 1 |  | 2 |  | 2 |
| Large Account |  | 341 |  | 521 |  | 675 |  | 1,038 |
| Public Sector |  | 24 |  | 39 |  | 68 |  | 77 |
| Headquarters/Other |  | 1,420 |  | 1,149 |  | 3,118 |  | 2,220 |
| Total depreciation and amortization | \$ | 1,786 | \$ | 1,710 | \$ | 3,863 | \$ | 3,337 |
| Assets at June 30, 2014: |  |  |  |  |  |  |  |  |
| SMB |  |  |  |  | \$ | 173,149 |  |  |
| Large Account |  |  |  |  |  | 238,344 |  |  |
| Public Sector |  |  |  |  |  | 56,294 |  |  |
| Headquarters/Other |  |  |  |  |  | 78,771 |  |  |
| Total assets |  |  |  |  | \$ | 546,558 |  |  |

The assets of our three operating segments presented above consist primarily of accounts receivable, intercompany receivable, goodwill, and other intangibles. Assets reported under the Headquarters/Other group are managed by corporate headquarters, including cash, inventory, and property and equipment. Total assets for the Headquarters/Other group are presented net of intercompany balances eliminations of $\$ 23$, 726 as of June 30 , 2014. Our capital expenditures consist largely of IT hardware and software purchased to maintain or upgrade our management information systems. These systems serve all of our subsidiaries, to varying degrees, and as a result, our CODM does not evaluate capital expenditures on a segment basis.

## Note 4-Commitments and Contingencies

We are subject to various legal proceedings and claims, including patent infringement claims, which have arisen during the ordinary course of business. In the opinion of management, the outcome of such matters is not expected to have a material effect on our financial position, results of operations, and cash flows.

We are subject to audits by states on sales and income taxes, unclaimed property, employment matters, and other assessments. A comprehensive multi-state unclaimed property audit continues to be in progress. While management believes that known and estimated unclaimed property liabilities have been adequately provided for,

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it is too early to determine the ultimate outcome of such audits, as not all formal assessments have been finalized. Additional liabilities for this and other audits could be assessed, and such outcomes could have a material, negative impact on our financial position, results of operations, and cash flows.

## Note 5-Bank Borrowing and Trade Credit Arrangements

We have a $\$ 50,000$ credit facility collateralized by our receivables that expires February 24, 2017. This facility can be increased, at our option, to $\$ 80,000$ for approved acquisitions or other uses authorized by the lender on substantially the same terms. Amounts outstanding under this facility bear interest at the one-month London Interbank Offered Rate, or LIBOR, plus a spread based on our funded debt ratio, or in the absence of LIBOR, the prime rate ( $3.25 \%$ at June 30, 2014). The one-month LIBOR rate at June 30, 2014 was $0.15 \%$. The credit facility includes various customary financial ratios and operating covenants, including minimum net worth and maximum funded debt ratio requirements, and default acceleration provisions. Funded debt ratio is the ratio of average outstanding advances under the credit facility to Adjusted EBITDA (Earnings Before Interest Expense, Taxes, Depreciation, Amortization, and Special Charges). The maximum allowable funded debt ratio under the agreement is 2.0 to 1.0. Decreases in our consolidated Adjusted EBITDA could limit our potential borrowings under the credit facility. We had no outstanding bank borrowings at June 30, 2014, and accordingly, the entire $\$ 50,000$ facility was available for borrowings under the credit facility.

At June 30, 2014, we had security agreements with two financial institutions to facilitate the purchase of inventory from various suppliers under certain terms and conditions. The agreements allow a collateralized first position in certain branded products in our inventory financed by the financial institutions up to an aggregated amount of $\$ 47,000$. The cost of such financing under these agreements is borne by the suppliers by discounting their invoices to the financial institutions. We do not pay any interest or discount fees on such inventory. At June 30, 2014 and December 31, 2013, accounts payable included $\$ 26,205$ and $\$ 15,543$, respectively, owed to these financial institutions.

# PC CONNECTION, INC. AND SUBSIDIARIES PART I-FINANCIAL INFORMATION Item 2-MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS 

Our management's discussion and analysis of our financial condition and results of operations include the identification of certain trends and other statements that may predict or anticipate future business or financial results that are subject to important factors that could cause our actual results to differ materially from those indicated. See Item 1A. "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2013 on file with the SEC.

## OVERVIEW

We are a direct marketer of a wide range of information technology, or IT, solutions. We help our customers design, enable, manage, and service their IT environments. We provide IT products, including computer systems, software and peripheral equipment, networking communications, and other products and accessories that we purchase from manufacturers, distributors, and other suppliers. We also offer services involving design, configuration, and implementation of IT solutions. These services are performed by our personnel and by third-party providers. We operate through three sales segments, which serve primarily: (a) small- to medium-sized businesses, or SMBs, through our PC Connection Sales subsidiary, (b) large enterprise customers, in our Large Account segment, through our MoreDirect subsidiary, and (c) federal, state, and local governmental and educational institutions, in our Public Sector segment, through our GovConnection subsidiary.

We generate sales primarily through outbound telemarketing and field sales contacts by account managers focused on the business, education, and government markets, our websites, and inbound calls from customers responding to our catalogs and other advertising media. We seek to recruit, retain, and increase the productivity of our sales personnel through training, mentoring, financial incentives based on performance, and updating and streamlining our information systems to make our operations more efficient.

As a value added reseller in the IT supply chain, we do not manufacture IT hardware or software. We are dependent on our suppliers-manufacturers and distributors that historically have sold only to resellers rather than directly to end users. However, certain manufacturers have on multiple occasions attempted to sell directly to our customers, and in some cases, have restricted our ability to sell their products directly to certain customers, thereby attempting to eliminate our role. We believe that the success of these direct sales efforts by suppliers will depend on their ability to meet our customers' ongoing demands and provide objective, unbiased solutions to meet their needs. We believe more of our customers are seeking comprehensive IT solutions, rather than simply the acquisition of specific IT products. Our advantage is our ability to be product-neutral and provide a broader combination of products, services, and advice tailored to customer needs. By providing customers with customized solutions from a variety of manufacturers, we believe we can mitigate the negative impact of continued direct sales initiatives from individual manufacturers. Through the formation of our ProConnection services group we are able to provide customers with complete IT solutions, from identifying their needs, to designing, developing, and managing the integration of products and services to implement their IT projects. Such service offerings carry higher margins than traditional product sales. Additionally, the technical certifications of our service engineers permit us to offer higher-end, more complex products that generally carry higher gross margins. We expect these service offerings and technical certifications to continue to play a role in sales generation and improve gross margins in this competitive environment.

The primary challenges we continue to face in effectively managing our business are (1) increasing both revenue and gross margin in all three segments, (2) recruiting, retaining, and improving the productivity of our sales personnel, and (3) effectively controlling our selling, general, and administrative, or SG\&A, expenses while making major investments in our IT systems and solution selling personnel.

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To support future growth, we are expanding our IT solution business, which requires the addition of highly-skilled service engineers. Although we expect to realize the ultimate benefit of higher-margin service revenues under this multi-year initiative, we believe that our cost of services will increase significantly as we add service engineers. If our service revenues do not grow enough to offset the cost of these headcount additions, our operating results may decline.

Market conditions and technology advances significantly affect the demand for our products and services. Virtual delivery of software products and advanced Internet technology providing customers enhanced functionality have substantially increased customer expectations, requiring us to invest more heavily in our own IT development to meet these new demands. This investment includes significant planned expenditures to update our websites, as buying trends change and electronic commerce continues to grow.

Our investments in IT infrastructure are designed to enable us to operate more efficiently. In the third quarter of 2013, we completed the first phase of a Customer Master Data Management, or MDM, software project, and placed into service $\$ 12.0$ million of related software and integration costs. Accordingly, depreciation expense will include approximately $\$ 2.0$ million (or approximately $\$ 0.5$ million per quarter) related to this project. The Customer MDM software provides us with a more comprehensive view of our customers and serves as a foundation for future IT investments. While we have not yet finalized our decisions regarding to what extent additional software will be acquired, we expect to increase our capital investments in our IT infrastructure, which if fully implemented, would likely exceed $\$ 20$ million over the next three to five years.

## RESULTS OF OPERATIONS

The following table sets forth information derived from our statements of income expressed as a percentage of net sales for the periods indicated:

| June 30, | Three Months Ended |  |  |  | Six Months Ended |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2014 |  | 2013 | 2014 | 2013 |
| Net sales (in millions) | \$ | 633.2 | \$ | 557.3 | \$1,193.0 | \$1,062.7 |
| Gross margin |  | 13.2\% |  | 13.3\% | 13.1\% | 13.2\% |
| Selling, general and administrative expenses |  | 10.2 |  | 10.5 | 10.5 | 10.8 |
| Income from operations |  | 3.0\% |  | 2.8\% | 2.6\% | 2.4\% |

Net sales in the second quarter of 2014 increased year over year by $\$ 75.9$ million, or $13.6 \%$, compared to the second quarter of 2013 , due to increased sales in all three of our sales segments. The expiration of support for the Windows XP operating system in April 2014 continued to increase sales of notebooks, desktops, and software, although the impact was less in the second quarter of 2014 than in the first quarter of 2014. In addition, sales increased due to the release of pent-up demand for IT project rollouts that were delayed from 2013. Gross margin (gross profit expressed as a percentage of net sales) was largely unchanged compared to the prior year quarter. SG\&A expenses decreased as a percentage of net sales, but increased in dollars due to incremental variable compensation associated with higher gross profits and investments in solution sales and support personnel. Operating income in the second quarter of 2014 increased year over year in both dollars and as a percentage of net sales due to the increase in net sales.

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## Net Sales Distribution

The following table sets forth our percentage of net sales by business segment and product mix:

| June 30, | Three Months Ended |  | Six Months Ended |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2014 | 2013 | 2014 | 2013 |
| Business Segment |  |  |  |  |
| SMB | 42\% | 44\% | 44\% | 45\% |
| Large Account | 35 | 35 | 35 | 36 |
| Public Sector | 23 | 21 | 21 | 19 |
| Total | 100\% | 100\% | 100\% | 100\% |
| Product Mix |  |  |  |  |
| Notebook/Tablet | 22\% | 19\% | 22\% | 19\% |
| Software | 16 | 16 | 16 | 16 |
| Desktop/Server | 16 | 16 | 16 | 16 |
| Net/Com Product | 9 | 9 | 9 | 9 |
| Video, Imaging \& Sound | 9 | 9 | 9 | 9 |
| Printer \& Printer Supplies | 6 | 7 | 6 | 7 |
| Storage | 6 | 6 | 6 | 6 |
| Memory \& System Enhancement | 3 | 3 | 3 | 3 |
| Accessory/Services/Other | 13 | 15 | 13 | 15 |
| Total | 100\% | 100\% | 100\% | 100\% |

## Gross margin

The following table summarizes our gross margin, as a percentage of net sales, over the periods indicated:

| June 30, | Three Months Ended |  | Six Months Ended |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2014 | 2013 | 2014 | 2013 |
| Business Segment |  |  |  |  |
| SMB | 15.3\% | 15.8\% | 15.1\% | 15.4\% |
| Large Account | 12.3 | 11.2 | 12.2 | 11.4 |
| Public Sector | 10.8 | 11.5 | 10.7 | 11.7 |
| Total | 13.2\% | 13.3\% | 13.1\% | 13.2\% |

## Cost of Sales and Certain Other Costs

Cost of sales includes the invoice cost of the product, direct employee and third party cost of services, direct costs of packaging, inbound and outbound freight, and provisions for inventory obsolescence, adjusted for discounts, rebates, and other vendor allowances. Direct operating expenses relating to our purchasing function and receiving, inspection, warehousing, packing and shipping, and other expenses of our distribution center are included in our SG\&A expenses. Accordingly, our gross margin may not be comparable to those of other entities who include all of the costs related to their distribution network in cost of goods sold. Such distribution costs included in our SG\&A expenses were $\$ 3.7$ million and $\$ 3.4$ million in the three months ended June 30 , 2014 and 2013, respectively and $\$ 7.4$ million and $\$ 6.7$ million for the six months ended June 30,2014 and 2013, respectively. Distribution costs as a percentage of net sales for the periods reported are as follows:

|  | Three Months Ended |  | Six Months Ended |  |
| :---: | :---: | :---: | :---: | :---: |
| June 30, | 2014 | 2013 | 2014 | 2013 |
| Purchasing/Distribution Center | 0.59\% | 0.61\% | 0.62\% | 0.63\% |

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## Operating Expenses

The following table breaks out our more significant SG\&A expenses for the periods indicated (dollars in millions):

| June 30, | Three Months Ended |  |  |  | Six Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2014 |  | 2013 |  | 2014 |  | 2013 |  |
| Personnel costs | \$ | 48.6 | \$ | 43.3 | \$ | 94.3 | \$ | 85.3 |
| Advertising |  | 4.3 |  | 4.7 |  | 8.3 |  | 9.7 |
| Facilities operations |  | 2.9 |  | 2.5 |  | 6.1 |  | 5.1 |
| Professional fees |  | 2.0 |  | 2.2 |  | 3.9 |  | 3.9 |
| Credit card fees |  | 2.0 |  | 1.9 |  | 3.7 |  | 3.6 |
| Depreciation and amortization |  | 1.8 |  | 1.7 |  | 3.9 |  | 3.3 |
| Other, net |  | 3.0 |  | 2.2 |  | 5.5 |  | 4.3 |
| Total | \$ | 64.6 | \$ | 58.5 | \$ | 125.7 | \$ | 115.2 |
| Percentage of net sales |  | 10.2\% |  | 10.5\% |  | 10.5\% |  | 10.8\% |

## Year-Over-Year Comparisons

## Three Months Ended June 30, 2014 Compared to Three Months Ended June 30, 2013

Changes in net sales and gross profit by business segment are shown in the following table (dollars in millions):

|  | Three Months Ended June 30, |  |  |  | \% <br> Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2014 |  | 2013 |  |  |
|  | Amount | $\begin{gathered} \hline \text { \% of Net } \\ \text { Sales } \end{gathered}$ | Amount | $\begin{gathered} \text { \% of Net } \\ \text { Sales } \end{gathered}$ |  |
| Sales: |  |  |  |  |  |
| SMB | \$268.0 | 42.3\% | \$242.2 | 43.5\% | 10.7\% |
| Large Account | 222.3 | 35.1 | 196.2 | 35.2 | 13.3 |
| Public Sector | 142.9 | 22.6 | 118.9 | 21.3 | 20.2 |
| Total | $\underline{\text { \$633.2 }}$ | 100.0\% | $\underline{\$ 557.3}$ | 100.0\% | 13.6\% |
| Gross Profit: |  |  |  |  |  |
| SMB | \$ 41.0 | 15.3\% | \$ 38.2 | 15.8\% | 7.3\% |
| Large Account | 27.3 | 12.3 | 22.0 | 11.2 | 24.2 |
| Public Sector | 15.5 | 10.8 | 13.7 | 11.5 | 12.7 |
| Total | \$83.8 | 13.2\% | \$73.9 | 13.3\% | 13.3\% |

Net sales increased in all three segments in the second quarter of 2014 compared to the second quarter of 2013, as explained below:

- Net sales for the SMB segment increased due to our focus on growing technical solution sales and the expiration in April 2014 of support for the Windows XP operating system, which led to increased demand for desktops, notebooks, and software products.
- Net sales for the Large Account segment increased due to our focus on growing technical solution sales, the expiration in April 2014 of support for the Windows XP operating system, and the release of pent-up demand for IT project rollouts that were delayed from 2013.
- Net sales to the Public Sector segment increased due to a $19 \%$ increase in sales to educational institutions and a $25 \%$ increase in sales to the federal government. Sales of notebooks and tablets


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increased to K-12 educational customers due to higher demand associated with the implementation of standardized digital testing requirements. Federal government sales increased due to the expiration in April 2014 of support for the Windows XP operating system, as well as increased sales made under our federal government contracts.

Gross profit for the second quarter of 2014 increased year over year in dollars, but decreased as a percentage of net sales (gross margin), as explained below:

- Gross profit for the SMB segment increased due to higher net sales. Gross margin decreased due to lower invoice selling margins ( 62 basis points) associated with increased demand for lower-margin desktops and notebooks.
- Gross profit for the Large Account segment increased due to higher net sales and gross margin, which increased due to improved invoice selling margins ( 79 basis points) and higher agency revenues ( 29 basis points).
- Gross profit for the Public Sector segment increased due to higher net sales. Invoice selling margins decreased by 74 basis points due to increased demand for lower margin products, such as notebooks and desktops.

Selling, general and administrative expenses increased in dollars, but decreased as a percentage of net sales in the second quarter of 2014 compared to the prior year quarter. SG\&A expenses attributable to our three operating segments and the remaining unallocated Headquarters/Other group expenses are summarized below (dollars in millions):

|  | Three Months Ended June 30, |  |  |  | $\begin{gathered} \% \\ \text { Change } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2014 |  | 2013 |  |  |
|  | Amount | \% of <br> Segment Net <br> Sales | Amount | \% of <br> Segment Net <br> Sales |  |
| SMB | \$ 31.4 | 11.7\% | \$ 29.3 | 12.1\% | 7.2\% |
| Large Account | 17.0 | 7.6 | 14.9 | 7.6 | 14.1 |
| Public Sector | 13.8 | 9.6 | 12.6 | 10.6 | 9.5 |
| Headquarters/Other | 2.4 |  | 1.7 |  | 41.2 |
| Total | \$64.6 | 10.2\% | \$ 58.5 | 10.5\% | 10.4\% |

- SG\&A expenses for the SMB segment increased in dollars, but decreased as a percentage of net sales. The dollar increase was attributable to investments in solution sales and services and incremental variable compensation associated with higher gross profits, but was partially offset by reduced advertising expense. The decrease in SG\&A as a percentage of net sales was due to the leveraging of fixed costs over larger net sales.
- SG\&A expenses for the Large Account segment increased in dollars, but was unchanged as a percentage of net sales. The dollar increase was attributable to investments in solution sales and services and incremental variable compensation associated with higher gross profits. SG\&A as a percentage of net sales was unchanged due to the leveraging of fixed costs over larger net sales.
- SG\&A expenses for the Public Sector segment decreased as a percentage of net sales, but increased in dollars due to incremental variable compensation related to higher gross profits. The decrease in SG\&A as a percentage of net sales was due to the leveraging of fixed costs over larger net sales.
- SG\&A expenses for the Headquarters/Other group increased due to an increase in unallocated personnel and related costs. The Headquarters/Other group provides services to the three segments in areas such as finance, human resources, IT, marketing, and product management. Most of the operating costs associated with such corporate headquarters services are charged to the operating segments based on their estimated usage of the underlying services. The amounts shown above represent the remaining unallocated costs.


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Income from operations for the second quarter of 2014 increased to $\$ 19.2$ million, compared to $\$ 15.4$ million for the second quarter of 2013 . Income from operations as a percentage of net sales was $3.0 \%$ for the second quarter of 2014 , compared to $2.8 \%$ of net sales for the prior year quarter.

Our effective tax rate was $40.4 \%$ for the second quarter of 2014 , compared to $40.3 \%$ for the second quarter of 2013 . Our tax rate will vary based on variations in state tax levels for certain subsidiaries, valuation reserves, and accounting for uncertain tax positions. We do not expect these variations to be significant in 2014.

Net income for the second quarter of 2014 increased to $\$ 11.4$ million, compared to $\$ 9.2$ million for the second quarter of 2013 , due to the increase in operating income.

## Six Months Ended June 30, 2014 Compared to Six Months Ended June 30, 2013

Changes in net sales and gross profit by business segment are shown in the following table (dollars in millions):

|  | Six Months Ended June 30, |  |  |  | $\begin{gathered} \% \\ \text { Change } \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2014 |  | 2013 |  |  |
|  | Amount | $\begin{gathered} \hline \% \text { of Net } \\ \text { Sales } \\ \hline \end{gathered}$ | Amount | $\begin{gathered} \hline \% \text { of Net } \\ \text { Sales } \\ \hline \end{gathered}$ |  |
| Sales: |  |  |  |  |  |
| SMB | \$ 521.5 | 43.7\% | \$ 477.9 | 45.0\% | 9.1\% |
| Large Account | 423.2 | 35.5 | 382.5 | 36.0 | 10.6 |
| Public Sector | 248.3 | 20.8 | 202.3 | 19.0 | 22.7 |
| Total | \$1,193.0 | 100.0\% | \$1,062.7 | 100.0\% | 12.3\% |
| Gross Profit: |  |  |  |  |  |
| SMB | \$ 78.7 | 15.1\% | \$ 73.7 | 15.4\% | 6.8\% |
| Large Account | 51.4 | 12.2 | 43.5 | 11.4 | 18.4 |
| Public Sector | 26.5 | 10.7 | 23.6 | 11.7 | 12.2 |
| Total | \$ 156.6 | 13.1\% | \$ 140.8 | 13.2\% | 11.3\% |

Net sales increased for the six months ended June 30, 2014 compared to the six months ended June 30, 2013, as explained below:

- Net sales for the SMB segment increased due to our focus on growing technical solution sales and the expiration in April 2014 of support for the Windows XP operating system, which generated increased demand for desktops, notebooks, and software products.
- Net sales for the Large Account segment increased due to our focus on growing technical solution sales, our acquisition of new customers, and the expiration in April 2014 of support for the Windows XP operating system. In addition, sales increased due to the release of pent-up demand for IT product rollouts that were delayed from 2013.
- Net sales to the Public Sector segment increased due to a $23 \%$ increase in sales to educational institutions and a $23 \%$ increase in sales to the federal government. Sales of notebooks and tablets increased to K-12 educational customers due to higher demand associated with the implementation of standardized digital testing requirements. Federal government sales increased due to the expiration in April 2014 of support for the Windows XP operating system, as well as increased sales made under our federal government contracts.


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Gross profit for the six months ended June 30, 2014 increased year over year in dollars, but decreased slightly as a percentage of net sales (gross margin), as explained below:

- Gross profit for the SMB segment increased due to an increase in net sales. Gross margin decreased year over year due to lower invoice selling margins ( 62 basis points) on desktops and notebooks but was partially offset by increases in agency revenues ( 10 basis points) and vendor early payment discounts ( 6 basis points).
- Gross profit for the Large Account segment increased due to higher net sales and gross margin, which increased due to improved invoice selling margins ( 66 basis points) and higher agency revenues ( 13 basis points).
- Gross profit for the Public Sector segment increased due to an increase in net sales. Invoice selling margins decreased by 110 basis points due to increased demand for lower margin products such as notebooks and desktops.

Selling, general and administrative expenses increased in dollars, but decreased as a percentage of net sales in the six months ended June 30, 2014 compared to the prior year period. SG\&A expenses attributable to our three operating segments and the remaining unallocated Headquarters/Other group expenses are summarized below (dollars in millions):

|  | Six Months Ended June 30, |  |  |  | $\begin{gathered} \% \\ \text { Change } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2014 |  | 2013 |  |  |
|  | Amount | \% of <br> Segment Net <br> Sales | Amount | \% of <br> Segment Net <br> Sales |  |
| SMB | \$ 61.3 | 11.8\% | \$ 57.7 | 12.1\% | 6.2\% |
| Large Account | 33.3 | 7.9 | 30.2 | 7.9 | 10.3 |
| Public Sector | 26.7 | 10.7 | 24.0 | 11.9 | 11.3 |
| Headquarters/Other | 4.4 |  | 3.3 |  | 33.3 |
| Total | \$125.7 | 10.5\% | \$115.2 | 10.8\% | 9.1\% |

- SG\&A expenses for the SMB segment increased in dollars, but decreased as a percentage of net sales. The dollar increase was attributable to investments in solution sales and services and incremental variable compensation associated with higher gross profits, but was partially offset by reduced advertising expense. The decrease in SG\&A as a percentage of net sales was due to the leveraging of fixed costs over larger net sales.
- SG\&A expenses for the Large Account segment increased in dollars, but was unchanged as a percentage of net sales due to the leveraging of fixed costs over larger net sales. The dollar increase was attributable to investments in solution sales and services and incremental variable compensation associated with higher gross profits.
- SG\&A expenses for the Public Sector segment increased in dollars, but decreased as a percentage of net sales. The dollar increase was due to higher advertising expense and incremental variable compensation associated with higher gross profits. The decrease in SG\&A as a percentage of net sales was due to the leveraging of fixed costs over larger net sales.
- SG\&A expenses for the Headquarters/Other group increased slightly due to an increase in unallocated personnel and related costs. The Headquarters/Other group provides services to the three segments in areas such as finance, human resources, IT, marketing, and product management. Most of the operating costs associated with such corporate headquarters services are charged to the operating segments based on their estimated usage of the underlying services. The amounts shown above represent the remaining unallocated costs.


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Income from operations for the six months ended June 30, 2014 increased to $\$ 30.9$ million, compared to $\$ 25.5$ million for the six months June 30 , 2013. Income from operations as a percentage of net sales was $2.6 \%$ for the first half of 2014 , compared to $2.4 \%$ of net sales for the first half of 2013 .

Our effective tax rate was $40.0 \%$ for the six months ended June 30,2014 and 2013. Our tax rate will vary based on variations in state tax levels for certain subsidiaries, valuation reserves, and accounting for uncertain tax positions. We do not expect these variations to be significant in 2014 .

Net income for the six months ended June 30, 2014 increased to $\$ 18.6$ million, compared to $\$ 15.3$ million for the six months ended June 30 , 2013 , principally due to the increase in operating income.

## Liquidity and Capital Resources

Our primary sources of liquidity have historically been internally generated funds from operations and borrowings under our bank line of credit. We have used those funds to meet our capital requirements, which consist primarily of working capital for operational needs, capital expenditures for computer equipment and software used in our business, repurchases of common stock for treasury, and as opportunities arise, acquisitions of new businesses.

We believe that funds generated from operations, together with available credit under our bank line of credit, will be sufficient to finance our working capital, capital expenditure, and other requirements for at least the next twelve calendar months. We expect our capital needs for the next twelve months to consist primarily of capital expenditures of $\$ 8.0$ to $\$ 10.0$ million and payments on leases and other contractual obligations of approximately $\$ 3.8$ million. We have undertaken a comprehensive review and assessment of our entire business software needs, including commercially available software that meets, or can be configured to meet, those needs better than our existing software. While we have not finalized our decisions, regarding to what extent new software will be acquired, the incremental capital costs of such a project, if fully implemented, would likely exceed $\$ 20.0$ million over the next three to five years.

We expect to meet our cash requirements for the next twelve months through a combination of cash on hand, cash generated from operations, and borrowings on our bank line of credit, as follows:

- Cash on Hand. At June 30, 2014, we had approximately $\$ 60.3$ million in cash.
- Cash Generated from Operations. We expect to generate cash flows from operations in excess of operating cash needs by generating earnings and managing net changes in inventories and receivables with changes in payables to generate a positive cash flow.
- Credit Facilities. As of June 30, 2014, no borrowings were outstanding against our $\$ 50.0$ million bank line of credit, which is available until February 24,2017 . Accordingly, our entire line of credit was available for borrowing at June 30, 2014. This line of credit can be increased, at our option, to $\$ 80.0$ million for approved acquisitions or other uses authorized by the bank. Borrowings are, however, limited by certain minimum collateral and earnings requirements, as described more fully below.

Our ability to continue funding our planned growth, both internally and externally, is dependent upon our ability to generate sufficient cash flow from operations or to obtain additional funds through equity or debt financing, or from other sources of financing, as may be required. While we do not anticipate needing any additional sources of financing to fund our operations at this time, if demand for IT products declines, our cash flows from operations may be substantially affected. See also related risks listed below under "Item 1A. Risk Factors."

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## Summary of Sources and Uses of Cash

The following table summarizes our sources and uses of cash over the periods indicated (in millions):

| June 30, | Six Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2014 |  | 2013 |  |
| Net cash provided by operating activities | \$ | 20.8 | \$ | 27.0 |
| Net cash used for investing activities |  | (3.5) |  | (4.3) |
| Net cash provided by financing activities |  | 0.4 |  | 1.6 |
| Increase in cash and cash equivalents | \$ | 17.7 | \$ | 24.3 |

Cash provided by operating activities was $\$ 20.8$ million in the six months ended June 30,2014 . Operating cash flow in the six months ended June 30 , 2014 resulted primarily from net income before depreciation and amortization and an increase in accounts payable, partially offset by an increase in accounts receivable and inventory. Accounts receivable increased by $\$ 12.6$ million from the prior year-end balance due primarily to increased sales in the second quarter of 2014. Days sales outstanding increased slightly to 40 days at June 30, 2014, compared to 39 days at June 30, 2013. Inventory increased by $\$ 18.0$ million in the first half of 2014 due to increases in inventory in-transit and purchases made to satisfy increased future demand. Inventory turns decreased to 28 turns for the second quarter of 2014 compared to 30 turns for the prior year quarter.

At June 30, 2014, we had $\$ 153.2$ million in outstanding accounts payable. Such accounts are generally paid within 30 days of incurrence, or earlier when favorable cash discounts are offered. This balance will be financed by cash flows from operations or short-term borrowings under the line of credit. This amount includes $\$ 26.2$ million payable to two financial institutions under inventory trade credit agreements we use to finance our purchase of certain inventory, secured by the inventory which is financed. We believe we will be able to meet our obligations under our accounts payable with cash flows from operations and our existing line of credit.

Cash used for investing activities decreased by $\$ 0.8$ million in the six months ended June 30, 2014 compared to the prior year period due to decreased purchases of property and equipment. These expenditures were primarily for computer equipment and capitalized internally-developed software.

Cash provided by financing activities decreased by $\$ 1.2$ million due to lower proceeds from the exercise of equity awards.

## Debt Instruments, Contractual Agreements, and Related Covenants

Below is a summary of certain provisions of our credit facilities and other contractual obligations. For more information about the restrictive covenants in our debt instruments and inventory financing agreements, see "Factors Affecting Sources of Liquidity" below. For more information about our obligations, commitments, and contingencies, see our condensed consolidated financial statements and the accompanying notes included in this Quarterly Report.

Bank Line of Credit. Our bank line of credit extends until February 2017 and is collateralized by our receivables. Our borrowing capacity is up to $\$ 50.0$ million at the one-month London Interbank Offered Rate, or LIBOR, plus a spread based on our funded debt ratio, or in the absence of LIBOR, the prime rate ( $3.25 \%$ at June 30, 2014). The one-month LIBOR rate at June 30, 2014 was $0.15 \%$. In addition, we have the option to increase the facility by an additional $\$ 30.0$ million to meet additional borrowing requirements. Our credit facility is subject to certain covenant requirements which are described below under "Factors Affecting Sources of Liquidity." We did not have any borrowings under the credit facility during the quarter ended June 30,2014 .

Cash receipts are automatically applied against any outstanding borrowings. Any excess cash on account may either remain on account to generate earned credits to offset up to $100 \%$ of cash management fees, or may

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be invested in short-term qualified investments. Borrowings under the line of credit are classified as current. At June 30, 2014, the entire $\$ 50.0$ million facility was available for borrowing.

Inventory Trade Credit Agreements. We have additional security agreements with two financial institutions to facilitate the purchase of inventory from various suppliers under certain terms and conditions. These agreements allow a collateralized first position in certain branded products in our inventory that were financed by these two institutions. Although the agreements provide for up to $100 \%$ financing on the purchase price of these products, up to an aggregate of $\$ 47.0$ million, any outstanding financing must be fully secured by available inventory. We do not pay any interest or discount fees on such inventory. The related costs are borne by the suppliers as an incentive for us to purchase their products. Amounts outstanding under such facilities, which equaled $\$ 26.2$ million in the aggregate as of June 30, 2014, are recorded in accounts payable. The inventory financed is classified as inventory on the consolidated balance sheet.

Operating Leases. We had a fifteen-year lease for our corporate headquarters with an affiliated company related through common ownership. The initial term of the lease ended November 30,2013, and we amended the lease on May 8,2014 to extend the term for an additional five years. The amendment requires a monthly payment of $\$ 104,434$. In addition to the rent payable under the facility lease, we are required to pay real estate taxes, insurance, and common area maintenance charges. We lease additional facilities from our principal stockholders and facilities and equipment from third parties under noncancelable operating leases which have been reported in the "Contractual Obligations" section of our Annual Report on Form 10-K for the year ended December 31, 2013.

Off-Balance Sheet Arrangements. We do not have any other off-balance sheet arrangements that have or are reasonably likely to have, a current or future material effect on our financial condition, changes in financial condition, results of operations, liquidity, capital expenditures, or capital resources.

Contractual Obligations. The disclosures relating to our contractual obligations in our Annual Report on Form 10-K for the year ended December 31, 2013 have not materially changed since the report was filed, other than with respect to the renewal of our lease for our corporate headquarters as described above.

## Factors Affecting Sources of Liquidity

Internally Generated Funds. The key factors affecting our internally generated funds are our ability to minimize costs and fully achieve our operating efficiencies, timely collection of our customer receivables, and management of our inventory levels.

Bank Line of Credit. Our bank line of credit extends until February 2017 and is collateralized by our receivables. As of June 30, 2014, the entire $\$ 50.0$ million facility was available for borrowing. Our credit facility contains certain financial ratios and operational covenants and other restrictions (including restrictions on additional debt, guarantees, and other distributions, investments, and liens) with which we and all of our subsidiaries must comply. Any failure to comply with these covenants would constitute a default and could prevent us from borrowing additional funds under this line of credit. This credit facility contains two financial tests:

- The funded debt ratio (defined as the average outstanding advances under the line for the quarter, divided by the consolidated Adjusted EBITDA for the trailing four quarters) must not be more than 2.0 to 1.0 . We did not have any outstanding borrowings under the credit facility during the second quarter of 2014, and accordingly, the funded debt ratio did not limit potential borrowings as of June 30, 2014. Future decreases in our consolidated Adjusted EBITDA, however, could limit our potential borrowings under the credit facility.
- Minimum Consolidated Net Worth must be at least $\$ 250.0$ million, plus $50 \%$ of consolidated net income for each quarter, beginning with the quarter ended March 31, 2012 (loss quarters not counted).


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Such amount was calculated as $\$ 293.7$ million at June 30,2014 , whereas our actual consolidated stockholders' equity at this date was in compliance at $\$ 339.3$ million.

Trade Credit Agreements. These agreements contain similar financial ratios and operational covenants and restrictions as those contained in our bank line of credit described above. These trade credit agreements also contain cross-default provisions whereby a default under the bank agreement would also constitute a default under these agreements. Financing under these agreements is limited to the purchase of specific branded products from authorized suppliers, and amounts outstanding must be fully collateralized by inventories of those products on hand.

Capital Markets. Our ability to raise additional funds in the capital market depends upon, among other things, general economic conditions, the condition of the information technology industry, our financial performance and stock price, and the state of the capital markets.

## SUMMARY OF CRITICAL ACCOUNTING POLICIES AND ESTIMATES

Our critical accounting policies have not materially changed from those discussed in our Annual Report on Form 10-K for the year ended December 31, 2013. These policies include revenue recognition, accounts receivable, vendor allowances, inventory, and the value of goodwill and long-lived assets, including intangibles.

## RECENTLY ISSUED FINANCIAL ACCOUNTING STANDARD

On May 28, 2014, the Financial Accounting Standards Board, or the FASB, issued Accounting Standards Update 2014-09, Revenue from Contracts with Customers (ASU 2014-09), its final standard on revenue from contracts with customers. ASU 2014-09 outlines a single comprehensive model for entities to use in accounting for revenue arising from contracts with customers and supersedes most current revenue recognition guidance, including industry-specific guidance. The core principle of the revenue model is that an entity recognizes revenue to depict the transfer of promised goods or services to customers in an amount that reflects the consideration to which the entity expects to be entitled in exchange for those goods or services. In applying the revenue model to contracts within its scope, an entity identifies the contract(s) with a customer, identifies the performance obligations in the contract, determines the transaction price, allocates the transaction price to the performance obligations in the contract, and recognizes revenue when (or as) the entity satisfies a performance obligation. ASU 2014-09 applies to all contracts with customers that are within the scope of other topics in the FASB Accounting Standards Codification. ASU 2014-09 also requires significantly expanded disclosures about revenue recognition. ASU 2014-09 is effective for us on January 1 , 2017. We are currently assessing the potential impact of the adoption of ASU 2014-09 on our financial statements.

## INFLATION

We have historically offset any inflation in operating costs by a combination of increased productivity and price increases, where appropriate. We do not expect inflation to have a significant impact on our business in the foreseeable future.

## PC CONNECTION, INC. AND SUBSIDIARIES <br> PART I-FINANCIAL INFORMATION <br> Item 3-QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

For a description of our market risks, see Item 7A. "Quantitative and Qualitative Disclosures About Market Risk" in our Annual Report on Form 10-K for the fiscal year ended December 31, 2013. No material changes have occurred in our market risks since December 31, 2013.

## PC CONNECTION, INC. AND SUBSIDIARIES

## PART I-FINANCIAL INFORMATION

 Item 4-CONTROLS AND PROCEDURESThe Company's management, with the participation of the Chief Executive Officer and Chief Financial Officer, evaluated the effectiveness of the Company's disclosure controls and procedures as of June 30, 2014. The term "disclosure controls and procedures," as defined in Rules $13 \mathrm{a}-15$ (e) and $15 \mathrm{~d}-$ 15(e) promulgated under the Exchange Act, means controls and other procedures of a company that are designed to ensure that information required to be disclosed by a company in the reports that it files or submits under the Exchange Act is recorded, processed, summarized, and reported, within the time periods specified in the SEC's rules and forms. Disclosure controls and procedures include, without limitation, controls and procedures designed to ensure that information required to be disclosed by a company in the reports that it files or submits under the Exchange Act is accumulated and communicated to the company's management, including its principal executive and principal financial officers, as appropriate to allow timely decisions regarding required disclosure. Management recognizes that any controls and procedures, no matter how well designed and operated, can provide only reasonable assurance of achieving their objectives and management necessarily applies its judgment in evaluating the cost-benefit relationship of possible controls and procedures. The Company's disclosure controls and procedures are designed to provide reasonable assurance of achieving their objectives as described above. Based on this evaluation, the Chief Executive Officer and Chief Financial Officer concluded that, as of the end of the period covered by this report, the Company's disclosure controls and procedures were effective at the reasonable assurance level.

No change in our internal control over financial reporting (as defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act) occurred during the fiscal quarter ended June 30, 2014 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

## PART II-OTHER INFORMATION

## Item 1A—Risk Factors

In addition to other information set forth in this report, you should carefully consider the factors discussed in Item 1A. "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2013, which could materially affect our business, financial position, and results of operations. Risk factors which could cause actual results to differ materially from those suggested by forward-looking statements include but are not limited to those discussed or identified in this document, in our public filings with the SEC, and those incorporated by reference in Item 1A. "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2013.

| Item 6-Exhibits |  |
| :---: | :---: |
| Exhibit <br> Number | $\underline{\text { Description }}$ |
| 10.1* | Amendment No. 3, dated May 9, 2014, to the Amended and Restated Lease Agreement between the Registrant and G\&H Post, LLC, dated December 29, 1998, for property located at Route 101A, Merrimack, New Hampshire. |
| 31.1** | Certification of the Company's President and Chief Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002. |
| 31.2** | Certification of the Company's Senior Vice President, Treasurer and Chief Financial Officer pursuant to Section 302 of the SarbanesOxley Act of 2002. |
| 32.1** | Certification of the Company's President and Chief Executive Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002. |
| $32.2 * *$ | Certification of the Company's Senior Vice President, Treasurer and Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002. |
| 101.INS*** | XBRL Instance Document. |
| 101.SCH*** | XBRL Taxonomy Extension Schema Document. |
| 101.CAL*** | XBRL Taxonomy Calculation Linkbase Document. |
| 101.DEF*** | XBRL Taxonomy Extension Definition Linkbase Document |
| 101.LAB*** | XBRL Taxonomy Label Linkbase Document. |
| 101.PRE*** | XBRL Taxonomy Presentation Linkbase Document. |

[^1]
## Table of Contents

## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

## PC CONNECTION, INC.

Date: August 5, 2014

Date: August 5, 2014

By: /S/ TIMOTHY MCGRATH
Timothy McGrath
President and Chief Executive Officer

By: /S/ JOSEPH DRISCOLL
Joseph Driscoll
Senior Vice President, Treasurer and Chief Financial Officer

## CERTIFICATIONS

I, Timothy McGrath, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of PC Connection, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations, and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize, and report financial information; and
b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: August 5, 2014
/s/ TIMOTHY MCGRATH
Timothy McGrath
President and Chief Executive Officer

## CERTIFICATIONS

## I, Joseph Driscoll, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of PC Connection, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations, and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize, and report financial information; and
b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: August 5, 2014

| /s/ JOSEPH DRISCOLL |
| :--- |
| Joseph Driscoll |
| Senior Vice President, Treasurer and Chief Financial Officer |

## CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO <br> SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the Quarterly Report on Form 10-Q of PC Connection, Inc. (the "Company") for the period ended June 30, 2014 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), the undersigned, Timothy McGrath, President and Chief Executive Officer of the Company, hereby certifies, pursuant to 18 U.S.C. Section 1350, that:
(1) the Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
(2) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.
/s/ TIMOTHY MCGRATH
Timothy McGrath
President and Chief Executive Officer

## CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350, <br> AS ADOPTED PURSUANT TO <br> SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the Quarterly Report on Form 10-Q of PC Connection, Inc. (the "Company") for the period ended June 30 , 2014 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), the undersigned, Joseph Driscoll, Senior Vice President, Treasurer and Chief Financial Officer of the Company, hereby certifies, pursuant to 18 U.S.C. Section 1350, that:
(1) the Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
(2) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: August 5, 2014
/s/ JOSEPH DRISCOLL
Joseph Driscoll
Senior Vice President, Treasurer and Chief Financial Officer


[^0]:    See notes to unaudited condensed consolidated financial statements.

[^1]:    * Incorporated by reference from exhibits filed with the Company's quarterly report on Form 10-Q, filed on May 9, 2014.
    ** Filed herewith.
    *** Submitted electronically herewith.
    Attached as Exhibit 101 to this report are the following formatted in XBRL (Extensible Business Reporting Language): (i) Condensed Consolidated Balance Sheets at June 30, 2014 and December 31, 2013, (ii) Condensed Consolidated Statements of Income for the three and six months ended June 30, 2014 and June 30, 2013, (iii) Condensed Consolidated Statements of Cash Flows for the six months ended June 30, 2014 and June 30, 2013 , and (v) Notes to Unaudited Condensed Consolidated Financial Statements.

