FORM 8-K
CURRENT REPORT
PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of earliest event reported): April 24, 2003
PC Connection, Inc.
(Exact name of registrant as specified in charter)
Delaware
0-23827 02-0513618
$\begin{array}{lll}\text { (State or other juris- } & \text { (Commission } & \text { (IRS Employer } \\ \text { diction of incorporation } & \text { File Number) } & \text { Identification No.) }\end{array}$

Rt. 101A, 730 Milford Road 03054 Merrimack, NH
(Address of principal executive offices) (Zip Code)

Registrant's telephone number, including area code: (603) 423-2000
N/A
(Former name or former address, if changed since last report)

Item 9. Regulation FD Disclosure (Information furnished pursuant to Item 12, "Disclosure of Results of Operations and Financial Condition").

On April 24, 2003, PC Connection, Inc. announced its financial results for the quarter ended March 31, 2003. The full text of the press release issued in connection with the announcement is attached as Exhibit 99.1 to this Current Report on Form 8-K.

In accordance with the procedural guidance in SEC Release No. 33-8216, the information in this Form 8-K and the Exhibit attached hereto is being furnished under "Item 9. Regulation FD Disclosure" rather than under "Item 12. Disclosure of Results of Operations and Financial Condition." The information shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934 (the "Exchange Act") or otherwise subject to the liabilities of that section, nor shall it be deemed incorporated by reference in any filing under the Securities Act of 1933 or the Exchange Act, except as expressly set forth by specific reference in such a filing.

## SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

PC CONNECTION, INC

By: /s/ MARK A. GAVIN

Mark A. Gavin
Senior Vice President of Finance and Chief Financial Officer

## Exhibit No.

99.1

Description
Press release dated April 24, 2003

## FIRST QUARTER HIGHLIGHTS:

-- $20 \%$ growth in net sales
-- \$.06 earnings per share
-- 93 basis point improvement in gross margins
PC Connection, Inc. (NASDAQ: PCCC), a leading direct marketer of information technology products and solutions, today announced results for the quarter ended March 31, 2003. Net sales for the three months ended March 31, 2003 increased by $\$ 46.4$ million, or $20 \%$, to $\$ 283.5$ million from $\$ 237.1$ million for the three months ended March 31, 2002. Net income for the quarter was $\$ 1.6$ million, or $\$ .06$ per share, compared to a net loss of $\$ 2.1$ million, or $\$ .09$ per share, for the three months ended March 31, 2002. The Company's most recent acquisition, MoreDirect, reported $\$ 52.3$ million in net sales for the first quarter of 2003. The Company acquired MoreDirect during April 2002, and therefore, MoreDirect's results were not included in the Company's financial results for the first quarter of 2002.

Net sales for the small- and medium-sized business (SMB) segment million declined by $4.8 \%$ from the first quarter of 2002 to $\$ 178.6$ but increased sequentially by $6.5 \%$ over the immediately preceding quarter. Sales productivity for the SMB segment improved by $14.7 \%$ over the first quarter of 2002 to $\$ 2.2$ million per sales representative and also improved sequentially this quarter by $10.0 \%$ over the immediately preceding quarter. Sales to government and education customers (the Company's Public Sector segment) grew for the quarter by $6.4 \%$ over the first quarter of 2002 to $\$ 52.6$ million, but were down sequentially by $37.7 \%$ from the immediately preceding quarter. The sequential decline in net sales this quarter was consistent with the historical seasonality in the Company's federal government sales. However, sales to state, local, and education customers grew sequentially this quarter by $1.3 \%$ and rose year-over-year by $17.2 \%$. Sales to large account customers declined sequentially in the quarter by $25.3 \%$ to $\$ 52.3$ million. Sales to large account customers had a slower start to the year than anticipated. Management believes that large customers have delayed purchasing information technology equipment due to the uncertainty surrounding the events that occurred in Iraq.

Patricia Gallup, President and Chief Executive Officer, said, "We are encouraged by recent improvements in the productivity of the sales representatives in our SMB segment. Generating higher sales productivity is the key to leveraging our expense structure and driving future profitability improvements. Now that we have seen enhanced sales productivity over the past year, our goal is to increase the total number of sales representatives in all of our operating segments from 505 to 555 , or $10 \%$, by the end of the year."

Notebook computer systems continued to be the Company's largest product category, accounting for $17.9 \%$ of net sales in the first quarter of 2003 compared to $15.6 \%$ of net sales for the corresponding period a year ago. Desktop and server computer systems accounted for $14.8 \%$ of net sales in the first quarter of 2003 , compared to $14.6 \%$ for the corresponding 2002 period. The average selling prices of computer systems increased 1\% in the first quarter compared to the corresponding period a year ago, but decreased $1 \%$ compared to the fourth quarter of 2002.

Gross profit margin as a percentage of net sales was $11.5 \%$ in the first quarter of 2003, compared to $11.1 \%$ in the fourth quarter of 2002, and $10.5 \%$ in the first quarter of 2002. This represents a 93 basis point year-over-year improvement. Gross margins were higher due to an improvement in product mix and selling margins. As previously stated, the Company expects that its gross profit margin as a percentage of net sales may vary by quarter based upon vendor support programs, product mix, pricing strategies, market conditions, and other factors.

Total selling, general, and administrative expenses as a percentage of sales were $10.5 \%$ in the first quarter of 2003 , compared to $11.6 \%$ in the corresponding period a year ago. This decline was due primarily to increased sales relating to the April 2002 acquisition of MoreDirect. The Company expects that its SG\&A as a percentage of net sales may vary by quarter depending on changes in sales volume, as well as the levels of continuing investments in key growth initiatives.

Ms. Gallup concluded, "Due to profitability improvements achieved during the first quarter, we are optimistic that the Company will see continued financial improvement throughout the remainder of 2003. The strongest quarters of the public sector are still ahead of us. And,
with less uncertainty regarding the deployment of U.S. troops overseas, we believe our customers will resume normal buying patterns."

PC Connection, Inc., a Fortune 1000 company, has three sales subsidiaries, PC Connection Sales Corporation of Merrimack, NH, GovConnection, Inc. of Rockville, MD and MoreDirect, Inc. of Boca Raton, FL. PC Connection Sales Corporation is a rapid-response provider of information technology (IT) products and solutions offering more than 100,000 brand-name products to businesses through its staff of technically trained outbound sales account managers and catalog telesales representatives, its comprehensive web sites at www.pcconnection.com, and www.macconnection.com, and its catalogs PC Connection (1-800-800-5555) and MacConnection (1-800-800-2222). GovConnection, Inc. is a rapid-response provider of IT products and solutions, offering more than 100,000 brand-name products to federal, state and local government agencies and educational institutions (1-800-800-0019, web site Www.govconnection.com). MoreDirect, Inc. (www.moredirect.com) provides corporate technology buyers with a comprehensive web-based e-procurement solution and in-depth IT supply-chain expertise, serving as a one-stop source by aggregating more than 350,000 products from the inventories of leading IT wholesale distributors and manufacturers. All three subsidiaries can deliver custom-configured computer systems overnight.

A live webcast of PC Connection management's discussion of the first quarter will be available on the Company's Web site at www.pcconnection.com and on www.streetevents.com. The webcast will begin today at 10:00 am Eastern time.
"Safe Harbor" Statement Under the Private Securities Litigation Reform Act of 1995: This release contains forward-looking statements that are subject to risks and uncertainties, including, but not limited to, the impact of changes in market demand and the overall level of economic activity, or in the level of business investment in information technology products, competitive products and pricing, product availability and market acceptance, new products, fluctuations in operating results and other risks detailed under the caption "Factors That May Affect Future Results and Financial Condition" in the Company's 2002 Annual Report on Form 10-K filed with the Securities and Exchange Commission for the year ended December 31, 2002. More specifically, the statements in this release concerning the Company's outlook for the balance of 2003 and the statements concerning the Company's gross margin percentage and selling and administrative costs and other statements of a non-historical basis (including statements regarding implementing strategies for future growth, the ability of the Company to regain its model of profitable growth and the expected benefits of the Company's electronic commerce strategy) are forward-looking statements that involve certain risks and uncertainties. Such risks and uncertainties include the ability to realize market demand for and competitive pricing pressures on the products and services marketed by the Company, the continued acceptance of the Company's distribution channel by vendors and customers, continuation of key vendor relationships and support programs and the ability of the Company to hire and retain qualified sales representatives and other essential personnel.

CONSOLIDATED SELECTED FINANCIAL HIGHLIGHTS
(Dollars and shares in thousands, except operating
data, price/earnings ratio and per share data)
At or for the
Three Months Ended March 31, 2003
2002
\% of
Net
Sales
2002

| $\%$ of |  |
| :---: | :---: |
| Net | $\%$ |
| Sales | Change |,$~$

\%
Change

Operating Data:
Net sales growth
Diluted earnings per share change
Gross profit margin
Operating margin
Return on equity(2)
Catalogs distributed
Orders entered(1)
Average order size(1)
Inventory turns(2)
Days sales outstanding
Product Mix:
Notebooks
19.6\%
166.7
11.5
1.0
4.2

6,631, 000 324, 000 \$1, 058

19
51
(21.8)\%
(190.0)
10.5
(5.8)

8,415,000 315, 000
18.3

| Desktops/Servers | 41,920 | 14.8 | 34,594 | 14.6 | 21.2 |
| :--- | ---: | ---: | ---: | ---: | :---: |
| Storage Devices | 28,091 | 9.9 | 24,404 | 10.3 | 15.1 |
| Software | 32,686 | 11.5 | 33,669 | 14.2 | $(2.9)$ |
| Networking communications | 22,814 | 8.1 | 20,899 | 8.8 | 9.2 |
| Printers | 24,518 | 8.6 | 20,819 | 8.8 | 17.8 |
| Videos \& Monitors | 26,873 | 9.5 | 22,779 | 9.6 | 18.0 |
| Memory | 10,247 | 3.6 | 7,475 | 3.1 | 37.1 |
| Accessories/Other | 45,773 | 16.1 | 35,512 | 15.0 | 28.9 |
|  | $\$ 283,527$ | $100.0 \%$ | $\$ 237,120$ | $100.0 \%$ | $19.6 \%$ |

Net Sales of Enterprise Server and Networking
Products (included in the above Product Mix):

$$
\begin{array}{llllll}
\$ & 65,519 & 23.1 \% & \$ & 49,935 & 21.1 \%
\end{array} \quad 31.2 \%
$$

| Actual shares outstanding | 24,660 | 24,555 |
| :---: | :---: | :---: |
| Total book value per share | \$6.16 | \$5.90 |
| Tangible book value per share | \$4.64 | \$5.54 |
| Closing price | \$5.25 | \$10.56 |
| Market capitalization | \$129,465 | \$259,301 |
| Trailing price/earnings ratio (3) | 19 | 96 |

(1)Does not reflect cancellations or returns
(2)Annualized
(3)Earnings is based on the last four quarters

SELECTED SEGMENT INFORMATION
For the Three Months Ended March 31,

| 2003 |  | 2002 |  |
| :---: | :---: | :---: | :---: |
| Net | Gross | Net |  |
| Sales | Margin(\%) | Sales |  |$\quad$ Margin(\%)


| PC Connection Sales |  |  |  |  |
| :---: | ---: | :---: | ---: | :---: |
| Corporation (SMB) | $\$ 178,640$ | $11.8 \%$ | $\$ 187,643$ | $10.9 \%$ |
| GovConnection (Public Sector) | 52,632 | 9.5 | 49,477 | 8.9 |
| MoreDirect (Large Account) | 52,255 | 12.3 | - | - |
| Total | $\$ 283,527$ | $11.5 \%$ | $\$ 237,120$ | $10.5 \%$ |

CONSOLIDATED STATEMENTS OF OPERATIONS
(Amounts in thousands, except per share data)

| Three Months Ended March 31, | 2003 |  | 2002 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Amount | \% of Net Sales | Amount | \% of <br> Net Sales |
| Net sales | \$283,527 | 100.00\% | \$237,120 | 100.00\% |
| Cost of sales | 251, 052 | 88.55 | 212,170 | 89.48 |
| Gross Profit | 32,475 | 11.45 | 24,950 | 10.52 |
| Selling, general and administrative expenses | 29,639 | 10.45 | 27,478 | 11.59 |
| Restructuring costs and other special charges | - | - | 813 | . 34 |
| Income (Loss) From Operations | 2,836 | 1.00 | $(3,341)$ | (1.41) |
| Interest expense | (303) | (.11) | (242) | (.10) |
| Other, net | 44 | . 02 | 195 | . 08 |
| Income tax (provision) credit | $(1,002)$ | (.35) | 1,288 | . 54 |
| Net Income (Loss) | \$ 1,575 | . $56 \%$ | \$ $(2,100)$ | (.89)\% |
| Weighted average common shares outstanding: |  |  |  |  |
| Basic | 24,651 |  | 24,551 |  |
| Diluted | 24,920 |  | 24,551 |  |
| Earnings (loss) per common share: |  |  |  |  |
| Basic | \$ . 06 |  | \$ (.09) |  |
| Diluted | . 06 |  | \$ (.09) |  |

CONSOLIDATED BALANCE SHEETS March 31, December 31,

## ASSETS

Current Assets:
Cash and cash equivalents
\$ 6,271
\$
1, 797
Restricted cash(1)
$\begin{array}{rrr}\$ & 6,271 & \$, 797 \\ 121,553 & 5,000 \\ 56,314\end{array}$
Accounts receivable, net
121, 753
135,314
Inventories - merchandise

| Deferred income taxes |  | 1, 044 |  | 741 |
| :---: | :---: | :---: | :---: | :---: |
| Income tax receivable |  | 2,171 |  | 1,294 |
| Prepaid expenses and other current assets |  | 3,193 |  | 3,278 |
| Total current assets |  | 191, 012 |  | 199,903 |
| Property and equipment, net |  | 24,601 |  | 25,995 |
| Goodwill, net |  | 33,704 |  | 33,704 |
| Other intangibles, net |  | 3,658 |  | 3,746 |
| Restricted cash (1) |  | 5,000 |  | 5,000 |
| Other assets |  | 290 |  | 334 |
| Total assets | \$ | 258, 265 | \$ | 268,682 |
| LIABILITIES AND STOCKHOLDERS' EQUITY |  |  |  |  |
| Current Liabilities: |  |  |  |  |
| Current maturities of capital |  |  |  |  |
| lease obligation to affiliate | \$ | 234 | \$ | 200 |
| Accounts payable |  | 82,574 |  | 85,493 |
| Accrued expenses and other liabilities |  | 14,575 |  | 22,921 |
| Total current liabilities |  | 97,383 |  | 108,614 |
| Capital lease obligation to affiliate, |  |  |  |  |
| less current maturities |  | 6,341 |  | 6,421 |
| Deferred taxes |  | 2,745 |  | 3,503 |
| Total liabilities |  | 106,469 |  | 118, 538 |
| Stockholders' Equity: |  |  |  |  |
| Common stock |  | 250 |  | 250 |
| Additional paid-in capital |  | 75,351 |  | 75,274 |
| Retained earnings |  | 78,481 |  | 76,906 |
| Treasury stock at cost |  | $(2,286)$ |  | $(2,286)$ |
| Total stockholders' equity |  | 151,796 |  | 150, 144 |
| Total liabilities and stockholders' equity | \$ | 258, 265 | \$ | 268,682 |

(1) Cash escrow established for the MoreDirect, Inc. acquisition

CONSOLIDATED STATEMENT OF CHANGES IN STOCKHOLDERS' EQUITY
Three months ended March 31, 2003 (Amounts in thousands)

|  | Additional <br> Common Stock <br> Shares |  |  |  | Smount <br> Capital |
| :--- | ---: | :--- | ---: | ---: | ---: |
|  |  | Retained |  |  |  |
| Earnings |  |  |  |  |  |


|  | Treasury <br> Shares | Shares <br> Amount | Total |
| :--- | :---: | :---: | ---: |
| Balance - December 31, 2002 | $(362)$ | $\$(2,286)$ | $\$ 150,144$ |
| Exercise of stock options, <br> including income tax benefits | -- | -- | -- |
| Net income <br> Balance - March 31, 2003 | -- | -- | 1,575 |

CONSOLIDATED STATEMENTS OF CASH FLOWS
(Amounts in thousands)
Three Months Ended March 31,
2002
Cash Flows from Operating Activities:

| Net income (loss) | $\$ 1,575$ | $\$(2,100)$ |
| :--- | :---: | ---: |
| Adjustments to reconcile net income |  |  |
| (loss) to net cash provided by |  |  |
| operating activities: | 2,230 | 1,703 |
| Depreciation and amortization | $(1,061)$ | 200 |
| Deferred income taxes | 800 | 1,684 |
| Provision for doubtful accounts | -- | $(3)$ |
| Gain on disposal of fixed assets | 12,961 | 15,908 |

Inventories
Prepaid expenses and other current assets
Other non-current assets
Accounts payable
Income tax benefits from exercise of stock options
Accrued expenses and other liabilities
Net cash provided by operating activities
Cash Flows from Investing Activities:
Purchases of property and equipment
Proceeds from sale of property and equipment
Payment of acquisition earn-out obligation
Decrease in restricted cash
Net cash used for investing activities
Cash Flows from Financing Activities:
Proceeds from short-term borrowings
Repayment of short-term borrowings
Repayment of capital lease obligation to affiliate
Repayment of notes payable
Exercise of stock options
Net cash used for financing activities
Increase in cash and cash equivalents
Cash and cash equivalents, beginning of period
Cash and cash equivalents, end of period
CONTACT: PC Connection, Inc.
Mark A. Gavin, 603/423-2451

| $(4,301)$ | 12,032 |
| ---: | ---: |
| $(792)$ | $(2,030)$ |
| 44 | $(336)$ |
| $(2,919)$ | $(16,206)$ |
| 49 | 17 |
| 2,470 | $(2,039)$ |
|  |  |
| 11,056 | 8,830 |


| $(764)$ | $(2,089)$ |
| ---: | ---: |
| -- | 9 |
| $(10,800)$ | -- |
| 5,000 | -- |
| $(6,564)$ | $(2,080)$ |


| 43,595 | 2,847 |
| ---: | ---: |
| $(43,595)$ | $(2,847)$ |
| $(46)$ | $(40)$ |
| -- | $(500)$ |
| 28 | 80 |
| $(18)$ | $(460)$ |
| 4,474 | 6,290 |
| 1,797 | 35,605 |
| $\$ 6,271$ | $\$ 41,895$ |

