FORM 8-K
CURRENT REPORT
PURSUANT TO SECTION 13 OR 15(d) OF the securities exchange Act of 1934

Date of Report (Date of earliest event reported): July 22, 2004

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PC Connection, Inc.
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(Exact name of registrant as specified in charter)


Registrant's telephone number, including area code: (603) 683-2000

## N/A

(Former name or former address, if changed since last report)

## Item 12. Disclosure of Results of Operations and Financial Condition.

On July 22, 2004, PC Connection, Inc. announced its financial results for the three and six-month periods ended June 30, 2004. The full text of the press release issued in connection with the announcement is attached as Exhibit 99.1 to this Current Report on Form 8-K.

The information in this Form 8-K shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934 (the "Exchange Act") or otherwise subject to the liabilities of that section, nor shall it be deemed incorporated by reference in any filing under the Securities Act of 1933 or the Exchange Act, except as expressly set forth by specific reference in such a filing.

## SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

PC CONNECTION, INC
By: /s/ Mark A. Gavin
Mark A. Gavin
Senior Vice President of Finance and Chief Financial Officer

## Exhibit No.

99.1

Press release dated July 22, 2004

PC Connection, Inc. Reports Second Quarter Results; Second Quarter Highlights: 50\% Growth in Earnings Per Share; 50 Basis Point Improvement in Gross Margin; 30\% Net Sales Growth in Large Corporate Account Segment

MERRIMACK, N.H.--(BUSINESS WIRE)--July 22, 2004--PC Connection, Inc. (NASDAQ:PCCC), a leading direct marketer of information technology products and solutions, today announced results for the quarter ended June 30, 2004. Net sales for the three months ended June 30, 2004 increased by $\$ 13.7$ million, or $4.3 \%$, to $\$ 335.3$ million from $\$ 321.6$ million for the quarter ended June 30, 2003. Net income for the quarter ended June 30, 2004, on a generally accepted accounting principles (GAAP) basis, was $\$ 2.3$ million, or $\$ .09$ per share, compared to $\$ 1.4$ million, or $\$ .06$ per share, for the quarter ended June 30, 2003.

The three-month periods ended June 30, 2004 and 2003 included charges related to workforce reductions and other special charges that reduced earnings and earnings per share. Had these charges not been recorded, pro forma net income for the quarter ended June 30, 2004 would have been $\$ 2.7$ million, or $\$ .11$ per share, compared to $\$ 1.6$ million, or $\$ .07$ per share, for the quarter ended June 30, 2003. A reconciliation between net income on a GAAP basis and pro forma net income is provided in a table immediately following the Consolidated Income Statements.

Net sales for the six months ended June 30, 2004 increased by $\$ 57.9$ million, or $9.6 \%$, to $\$ 663.0$ million from $\$ 605.1$ million for the corresponding period a year ago. Net income for the six months ended June 30, 2004, on a GAAP basis, was $\$ 3.4$ million, or $\$ .14$ per share, compared to $\$ 3.0$ million, or $\$ .12$ per share, for the corresponding period a year ago. The six-month periods ended June 30, 2004 and 2003 included charges related to workforce reductions and other special charges that reduced earnings and earnings per share. Had these charges not been recorded, pro forma net income for the six months ended June 30, 2004 would have been $\$ 4.5$ million, or $\$ .18$ per share, compared to $\$ 3.2$ million, or $\$ .13$ per share, for the comparable period a year ago.

Consolidated gross margins, as a percentage of net sales, improved in the second quarter of 2004 by 50 basis points over the second quarter a year ago. Gross profit margin as a percentage of net sales was $10.8 \%$ in the second quarter of 2004, compared to $10.4 \%$ in the first quarter of 2004, and $10.3 \%$ in the second quarter of 2003. As previously stated, the Company expects that its gross profit margin as a percentage of net sales may vary by quarter based upon vendor support programs, product mix, pricing strategies, market conditions, and other factors.

Patricia Gallup, Chairman and Chief Executive Officer, said, "I am encouraged by our second quarter results, which showed increasing sales, rising gross margins, and growth in earnings per share. Our first quarter initiatives to improve gross margins along with our increase in net sales produced the strong earnings per share growth in the second quarter. As the results show, we are working harder and smarter to both better serve our customers and run our business more efficiently."

Net sales for the small- and medium-sized business (SMB) segment increased by $4.0 \%$ from the second quarter of 2003 to $\$ 194.1$ million but decreased sequentially by $6.4 \%$ over the immediately preceding quarter. Sales to government and education customers (Public Sector segment) declined for the quarter by $15.6 \%$ over the second quarter of 2003 to $\$ 63.3$ million, but increased sequentially by $17.6 \%$ from the immediately preceding quarter. Sales to the federal government declined sequentially by $24.0 \%$ and declined year-over-year by $65.0 \%$. However, sales to state, local, and education customers grew sequentially this quarter by $32.9 \%$ and rose year-over-year by $20.2 \%$. Gross margins for both the SMB and the Public Sector segments improved in the quarter by $1.0 \%$ and $1.2 \%$, respectively, over the year ago quarter. Sales to large corporate account customers increased by 30.0\% from the second quarter of 2003 to $\$ 77.9$ million and increased sequentially by $17.5 \%$ over the immediately preceding quarter.

Consolidated annualized sales productivity was equal to the second quarter of 2003 at $\$ 2.4$ million per sales representative. The total number of sales representatives increased to 570 at June 30, 2004 from 558 at March 31, 2004 and 546 at June 30, 2003.

Total selling, general, and administrative expenses (SG\&A) as a percentage of sales were $9.4 \%$ in the second quarter of 2004, compared to $9.3 \%$ in the corresponding period a year ago. The Company expects that its SG\&A as a percentage of net sales may vary by quarter depending on changes in sales volume, as well as the levels of continuing investments in key growth initiatives.

Notebook computer systems and PDAs continued to be the Company's largest product category, accounting for $20.1 \%$ of net sales in the second quarter of 2004 compared to $20.6 \%$ of net sales for the corresponding period a year ago. Desktop and server computer systems accounted for $13.8 \%$ of net sales in the second quarter of 2004, compared to $14.1 \%$ for the corresponding 2003 period. The average selling prices of computer systems decreased $3.7 \%$ in the second quarter of 2004 compared to the corresponding period a year ago, and decreased $3.3 \%$ compared to the first quarter of 2004.

Ms. Gallup concluded, "With the continuation of our gross margin initiatives, and with the traditionally strong quarters for our business still ahead of us, we are optimistic that the Company will continue to experience improved results for the second half of 2004. It is anticipated our new General Services Administration ("GSA") schedule will be forthcoming; this will help us to expand our sales to the federal government. Overall, we believe PC Connection remains in a strong position to gain market share and enhance long-term shareholder value."

PC Connection, Inc., a Fortune 1000 company, operates three sales subsidiaries, PC Connection Sales Corporation of Merrimack, NH, GovConnection, Inc. of Rockville, MD, and MoreDirect, Inc. of Boca Raton, FL. PC Connection Sales Corporation (1-800-800-5555) is a rapid-response provider of information technology (IT) products and solutions offering more than 100,000 brand-name products to businesses through its staff of technically trained sales account managers and catalog telesales representatives, catalogs, and publications, and its web site at www.pcconnection.com. The subsidiary serves the Apple/Macintosh community through its MacConnection division (1-800-800-2222), which also publishes specialized catalogs and is online at www.macconnection.com. GovConnection, Inc. (1-800-800-0019) is a rapid-response provider of IT products and solutions to federal, state, and local government agencies and educational institutions through specialized account managers, catalogs, and publications, and online at www.govconnection.com. MoreDirect, Inc. (www.moredirect.com) provides corporate technology buyers with a comprehensive web-based e-procurement solution and in-depth IT supply-chain expertise, serving as a one-stop source by aggregating more than 300,000 products from the inventories of leading IT wholesale distributors and manufacturers. All three subsidiaries can deliver custom-configured computer systems overnight.

A live webcast of PC Connection management's discussion of the second quarter will be available on the Company's Web site at www.pcconnection.com and on www.streetevents.com. The webcast will begin today at 10:00 a.m. Eastern Time.
"Safe Harbor" Statement Under the Private Securities Litigation Reform Act of 1995: This release contains forward-looking statements that are subject to risks and uncertainties, including, but not limited to, the impact of changes in market demand and the overall level of economic activity, or in the level of business investment in information technology products, competitive products and pricing, product availability and market acceptance, new products, fluctuations in operating results and other risks detailed under the caption "Factors That May Affect Future Results and Financial Condition" in the Company's Quarterly Report on Form 10-Q filed with the Securities and Exchange Commission for the quarter ended March 31, 2004. More specifically, the statements in this release concerning the Company's outlook for the remainder of 2004 and the statements concerning the Company's gross margin percentage and selling and administrative costs and other statements of a non-historical basis (including statements regarding implementing strategies for future growth, the ability of the Company to improve sales productivity and increase its active customers) are forward-looking statements that involve certain risks and uncertainties. Such risks and uncertainties include the ability to put in place a new GSA schedule, the ability to realize market demand for and competitive pricing pressures on the products and services marketed by the Company, the continued acceptance of the Company's distribution channel by vendors and customers, continuation of key vendor and customer relationships and support programs and the ability of the Company to hire and retain qualified sales representatives and other essential personnel.

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CONSOLIDATED SELECTED FINANCIAL HIGHLIGHTS
At or for the Three Months Ended June 30, 2004 2003
(Dollars and shares in
thousands, except

Operating Data:

| Net sales growth | 4.3\% |  | 10.4\% |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Diluted earnings per share change | 50.0 |  | 500.0 |  |  |
| Gross profit margin | 10.8 |  | 10.3 |  |  |
| Operating margin | 1.2 |  | 0.8 |  |  |
| Return on equity (1) | 5.7 |  | 3.7 |  |  |
| Catalogs distributed | 7,205,000 |  | 7,910,000 |  | (8.9)\% |
| Orders entered(2) | 308,700 |  | 335,900 |  | (8.1) |
| Average order size(2) | \$1,318 |  | \$1,110 |  | 18.7 |
| Inventory turns(1) | 16 |  | 20 |  |  |
| Days sales outstanding | 41 |  | 45 |  |  |
| Active customers | 437,000 |  | 483, 000 |  | (9.5) |
| Product Mix: |  |  |  |  |  |
| Notebooks \& PDAs | \$67,413 | 20.1 | \$66, 269 | 20.6\% | 1.7\% |
| Desktop/Servers | 46,228 | 13.8 | 45, 364 | 14.1 | 1.9 |
| Storage Devices | 26,710 | 8.0 | 28,582 | 8.9 | (6.6) |
| Software | 39,435 | 11.8 | 30,370 | 9.5 | 29.9 |
| Net/Com Products | 23,680 | 7.0 | 26,129 | 8.1 | (9.4) |
| Printers \& Printer Supplies | 39,737 | 11.8 | 39,341 | 12.2 | 1.0 |
| Video, Imaging \& Sound | 42,157 | 12.6 | 38,242 | 11.9 | 10.2 |
| Memory \& System Enhancements | 17,593 | 5.2 | 18,248 | 5.7 | (3.6) |
| Accessories/Other | 32,382 | 9.7 | 29,023 | 9.0 | 11.6 |
|  | \$335, 335 | 100.0\% | \$321, 568 | 100.0\% | 4.3 |

Net Sales of Enterprise Server and Networking Products
(included in the above Product Mix):
$\$ 83,696 \quad 25.0 \% \quad \$ 84,493 \quad 26.3 \% \quad$ (.9)\%

| Stock Performance |  |  |
| :--- | ---: | ---: |
| Indicators: |  |  |
| Actual shares outstanding | 25,045 | 24,731 |
| Total book value <br> per share | $\$ 6.43$ | $\$ 6.21$ |
| Tangible book value <br> per share | $\$ 4.51$ | $\$ 4.70$ |
| Closing price | $\$ 6.53$ | $\$ 6.89$ |
| Market capitalization | $\$ 163,544$ | $\$ 170,397$ |
| Trailing price/earnings |  | 21 |

(1) Annualized
(2) Does not reflect cancellations or returns
(3) Earnings is based on the last four quarters


## CONSOLIDATED INCOME STATEMENTS

Three Months Ended
June 30,
(Amounts in thousands, $\quad$ Amount $\%$ of Net Amount $\%$ of Net

|  | Sales |  | Sales |
| :---: | :---: | :---: | :---: |
| \$335, 335 | 100.00\% | \$321, 568 | 100.00\% |
| 299,173 | 89.22 | 288,611 | 89.75 |
| 36,162 | 10.78 | 32,957 | 10.25 |

Selling, general and
administrative expenses

| 31,483 | 9.39 | 30,018 | 9.34 |
| :---: | :---: | :---: | :---: |
| 753 | . 22 | 397 | . 12 |
| 3,926 | 1.17 | 2,542 | . 79 |
| (341) | (.10) | (276) | (.08) |
| 54 | . 02 | 54 | . 02 |
| $(1,383)$ | (.41) | (917) | (.29) |
| \$2, 256 | . $67 \%$ | \$1,403 | . $44 \%$ |

Weighted average common shares outstanding:

| Basic | 25,008 | 24,665 |
| :---: | :---: | :---: |
| Diluted | 25,225 | 25,013 |

Earnings per common share:
Basic
Diluted

| $\$$ | .09 |
| :---: | :---: |
| $========$ |  |
| $\$$ | .09 |
| $========$ |  |


| $\$$ | .06 |
| :---: | :---: |
| $========$ |  |
| $\$$ | .06 |
| ========= |  |


| CONSOLIDATED INCOME STATEMENTS |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Six Months Ended June 30, |  | 2004 | 2003 |  |
| (Amounts in thousands, except per share data) | Amount | \% of Net Sales | Amount | \% of Net Sales |
| Net sales | \$662, 970 | 100.00\% | \$605, 095 | 100.00\% |
| Cost of sales | 592,883 | 89.43 | 539,663 | 89.19 |
| Gross Profit | 70,087 | 10.57 | 65,432 | 10.81 |
| Selling, general and administrative expenses | 62,173 | 9.38 | 59,657 | 9.85 |
| Restructuring costs and other special charges | 1,783 | . 27 | 397 | . 07 |
| Income From Operations | 6,131 | . 92 | 5,378 | . 89 |
| Interest expense | (725) | (.11) | (579) | (.10) |
| Other, net | 101 | . 02 | 98 | . 02 |
| Income tax provision | (2, 093 ) | (.32) | $(1,919)$ | (.32) |
| Net Income | \$ 3,414 | . $51 \%$ | \$ 2,978 | . 49\% |

Weighted average common shares outstanding:
Basic

| 25,003 | 24,658 <br> $=========$ <br> 25,295 |
| :---: | :---: |
| $===========$ |  |
|  | $=========$ |

Earnings per common share:
Basic
Diluted

| $\$$ |
| :---: |
| $=========$ |
| \$ .14 |
| ========= |

$\$ \quad .12$
$=========$
\$ $\quad .12$
$========$

## A RECONCILIATION BETWEEN GAAP AND PRO FORMA NET INCOME

This information is being provided so as to allow for a comparison of our operating results without workforce reduction and other special charges.

Three Months Ended June 30,

Six Months Ended June 30,

| (Amounts in thousands) | 2004 | 2003 | 2004 | 2003 |
| :---: | :---: | :---: | :---: | :---: |
| GAAP net income | \$ 2, 256 | \$ 1,403 | \$ 3,414 | \$ 2,978 |
| Restructuring costs and other special charges (after tax): |  |  |  |  |
| Workforce reduction | 16 | 240 | 356 | 241 |
| GSA review and other | 451 | - | 749 | - |
|  | 467 | 240 | 1,105 | 241 |
| Pro forma net income | \$ 2,723 | \$ 1,643 | \$ 4,519 | \$ 3,219 |


| CONSOLIDATED BALANCE SHEETS | June 30, | December 31, |
| :---: | :---: | :---: |
| (Amounts in thousands) | 2004 | 2003 |


| ASSETS |  |  |
| :---: | :---: | :---: |
| Current Assets: |  |  |
| Cash and cash equivalents | \$ 1,456 | \$ 2,977 |
| Restricted cash(1) | - | 5,000 |
| Accounts receivable, net | 119,820 | 144,337 |
| Inventories - merchandise | 80,372 | 80,140 |
| Deferred income taxes | 1,972 | 1,732 |
| Income taxes receivable | 868 | 2,190 |
| Prepaid expenses and other current assets | 4,066 | 3,649 |
| Total current assets | 208,554 | 240,025 |
| Property and equipment, net | 18, 034 | 20,396 |
| Goodwill, net | 44,766 | 45,264 |
| Other intangibles, net | 3,217 | 3,393 |
| Other assets | 206 | 208 |
| Total assets | \$274,777 | \$309, 286 |
| LIABILITIES AND STOCKHOLDERS' EQUITY |  |  |
| Current Liabilities: |  |  |
| Current maturities of capital lease obligation to affiliate | \$ 352 | \$ 334 |
| Note payable - bank | - | 5,614 |
| Accounts payable | 88,962 | 112,538 |
| Accrued expenses and other liabilities | 15,901 | 13,063 |
| Acquisition earn-out obligation | - | 11,593 |
| Total current liabilities | 105,215 | 143,142 |
| Capital lease obligation to affiliate, |  |  |
| Deferred income taxes | 2,704 | 2,867 |
| Total liabilities | 113,826 | 152,097 |
| Stockholders' Equity: |  |  |
| Common stock | 254 | 253 |
| Additional paid-in capital | 76,775 | 76,428 |
| Retained earnings | 86,208 | 82,794 |
| Treasury stock at cost | $(2,286)$ | $(2,286)$ |
| Total stockholders' equity | 160,951 | 157,189 |
| Total liabilities and |  |  |
| stockholders' equity | \$274,777 | \$309, 286 |

(1) Cash escrow established for the MoreDirect, Inc. acquisition


## CONSOLIDATED STATEMENTS OF CASH FLOWS

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Six Months Ended June 30, (Amounts in thousands) 2004 2003
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Cash Flows from Operating Activities:

| Net income | \$3,414 | \$2,978 |
| :---: | :---: | :---: |
| Adjustments to reconcile net income to net |  |  |
| cash provided by operating activities: |  |  |
| Depreciation and amortization | 3,539 | 4,408 |
| Deferred income taxes | (403) | (829) |
| Provision for doubtful accounts | 2,076 | 1,294 |
| Loss on disposal of fixed assets | 1 | - |
| Changes in assets and liabilities: |  |  |
| Accounts receivable | 22,441 | 12,010 |
| Inventories | (232) | $(9,696)$ |
| Prepaid expenses and other current assets | 905 | $(2,869)$ |
| Other non-current assets | 2 | 146 |
| Accounts payable | $(23,576)$ | 4,844 |
| Income tax benefits from exercise of stock options | 85 | 110 |
| Accrued expenses and other liabilities | 2,838 | 1,166 |
| Net cash provided by operating activities | 11,090 | 13,562 |
| Cash Flows from Investing Activities: |  |  |
| Purchases of property and equipment | (1, 002) | $(1,325)$ |
| Payment of acquisition earn-out obligation | (11, 095 ) | $(10,800)$ |
| Cash escrow distributed for acquisition | 5,000 | 5,000 |
| Net cash used for investing activities | $(7,097)$ | $(7,125)$ |
| Cash Flows from Financing Activities: |  |  |
| Proceeds from short-term borrowings | 174, 121 | 76,465 |
| Repayment of short-term borrowings | $(179,735)$ | $(76,465)$ |
| Repayment of capital lease obligation to affiliate | (163) | (92) |
| Exercise of stock options | 58 | 42 |
| Issuance of stock under employee stock purchase plan | 205 | 212 |
| Net cash provided by (used for) financing activities | $(5,514)$ | 162 |


| Increase (decrease) in cash and cash equivalents | $(1,521)$ | 6,599 |
| :--- | :---: | ---: |
| Cash and cash equivalents, beginning of period | 2,977 | 1,797 |
| Cash and cash equivalents, end of period | $\$ 1,456$ | $\$ 8,396$ |
|  |  | ========= |
|  | $=========$ |  |

CONTACT: PC Connection, Inc. Mark A. Gavin, 603-683-2451

