## PC Connection, Inc. Reports Third Quarter Results

## Company Announces Record Sales; Earnings Nearly Triple

MERRIMACK, N.H., Nov 02, 2010 (BUSINESS WIRE) -- PC Connection, Inc. (NASDAQ: PCCC)
THIRD QUARTER SUMMARY:

- Q3 net sales: \$532.8 million, up 32\% year over year
- SG\&A: $8.9 \%$ of net sales, improved from $10.2 \%$ last year
- Operating income: $\$ 14.3$ million, or $2.7 \%$ of net sales
- Diluted earnings per share: \$0.32 per share

PC Connection, Inc. (NASDAQ: PCCC), a leading direct marketer of information technology (IT) products and services, today announced results for the quarter ended September 30, 2010. Net sales for the third quarter were $\$ 532.8$ million, an increase of $\$ 129.7$ million or $32.2 \%$, compared to $\$ 403.1$ million for the three months ended September 30, 2009. The strong net sales for the quarter resulted primarily from double digit year-over-year growth achieved by each of our three major business segments. Net income for the three months ended September 30, 2010 was $\$ 8.6$ million, or $\$ 0.32$ per share, compared to net income of $\$ 2.9$ million, or $\$ 0.11$ per share, for the corresponding prior year period. Earnings this quarter were almost $200 \%$ higher than the third quarter of 2009.

Net sales for the nine months ended September 30, 2010 were $\$ 1,418.6$ million, an increase of $\$ 312.1$ million or $28.2 \%$, compared to $\$ 1,106.5$ million for the nine months ended September 30, 2009. Net income for the nine months ended September 30 , 2010 was $\$ 16.1$ million, or $\$ 0.59$ per share, compared to net loss of $\$ 5.2$ million, or $\$ 0.19$ per share, for the nine months ended September 30, 2009. The nine-month period ended September 30, 2009 included special charges that reduced earnings and earnings per share. Pro forma net income, excluding these special charges, for the nine months ended September 30, 2009 was $\$ 3.0$ million, or $\$ 0.11$ per share. The Company did not record any special charges for the nine months ended September 30, 2010. A reconciliation between net loss on a GAAP basis and pro forma net income for the nine months ended September 30, 2009 is provided in a table below immediately following the Consolidated Statements of Operations.

As previously announced, the Company formed a new sales company, PC Connection Express, Inc., to focus on the specialized requirements of the consumer and small office/home office ("SOHO") markets. Prior to its formation, consumer and SOHO sales were reported within the Company's small- and medium-sized business (SMB) segment. In order to facilitate comparison with current period results, 2009 revenues for the SMB segment have been restated on a pro forma basis to exclude consumer and SOHO sales.

## Quarterly Sales by Segment:

- Net sales for the SMB business segment increased by $27.3 \%$ to $\$ 208.7$ million compared to the third quarter pro forma sales of 2009. Sales to small- and medium-sized businesses experienced significant growth across most product lines and market sectors as the B2B demand environment remained strong over the last three quarters.
- Net sales for MoreDirect, Inc., the Company's Large Account segment, increased year over year by $53.6 \%$ to $\$ 159.6$ million, topping the previous record for its largest quarterly sales performance. Large account/enterprise customers have increased their IT spending due to the release of pent-up IT demand and PC refresh. New customer acquisitions also contributed to the year-over-year increase.
- Net sales to government and education customers (Public Sector segment) increased year over year by $24.9 \%$ to $\$ 145.6$ million. This segment also posted its largest quarterly sales performance, topping the previous net sales record. Contract sales made to the federal government and higher education customers have driven strong net sales growth for six straight quarters.
- Net sales to consumers and SOHO customers by PC Connection Express were $\$ 18.8$ million in the third quarter of 2010, up slightly from the $\$ 18.6$ million of comparable sales in the third quarter of 2009.


## Quarterly Sales by Product Mix:

- Notebook and PDA sales, the Company's largest product category, increased by $50 \%$ year over year and accounted for $17 \%$ of net sales in the third quarter of 2010 compared to $15 \%$ of net sales for the third quarter of 2009 . A $44 \%$ increase in unit sales for the quarter as well as a slight increase in average selling prices, or ASPs, drove the robust year-overyear growth.
- Software sales increased by $49 \%$ year over year, accounting for $15 \%$ of net sales in the third quarter of 2010 compared to $14 \%$ of net sales for the third quarter of 2009. A large public sector order contributed to this product line's year-overyear revenue growth.
- Desktop/server sales increased by $45 \%$ year over year, accounting for $15 \%$ of net sales in the third quarter of 2010 compared to $14 \%$ of net sales for the third quarter of 2009 . Desktop sales grew as a result of a $79 \%$ year-over-year increase in unit sales in the third quarter. The gains associated with the increased demand were partially offset by a decrease in average selling prices. Server sales grew as a result of a $32 \%$ increase in unit sales year over year and a slight increase in ASPs.
- Memory and system enhancement sales grew $83 \%$ year over year and accounted for $5 \%$ of net sales in the third quarter of 2010 compared to $3 \%$ of net sales for the third quarter 2009. The large increase was driven substantially by the year-over-year increase in desktop and notebook sales experienced in the third quarter of 2010.

Overall gross profit dollars increased by $\$ 15.6$ million, or $33.7 \%$, to $\$ 62.0$ million in the third quarter of 2010 compared to the prior year quarter primarily due to higher revenues. Consolidated gross margin, as a percentage of net sales, was $11.6 \%$ in the third quarter of 2010 compared to $11.5 \%$ in the prior year quarter. Both the SMB and the Public Sector segments improved gross margins in the third quarter compared to the prior year period. Higher agency revenues and product margins in the SMB and Public Sector segments offset lower product margins in the Large Account segment in the quarter.

Overall annualized sales productivity increased by $35 \%$ in the third quarter of 2010 compared to the third quarter of 2009. Sales productivity in the Large Account, Public Sector, and SMB segments increased by $60 \%, 30 \%$, and $27 \%$, respectively, in the third quarter of 2010 compared to the prior year period primarily due to the year-over-year revenue increases. On a consolidated basis, the total number of sales representatives was 595 at September 30, 2010, compared to 601 at September 30, 2009, and 588 at June 30, 2010.

Total selling, general and administrative expenses for the quarter increased year over year by $\$ 6.4$ million, or $15.5 \%$, but decreased as a percentage of net sales to $8.9 \%$ for the third quarter of 2010, from $10.2 \%$ for the third quarter of 2009. The year-over-year dollar increase was primarily attributable to increased variable compensation associated with increased operating results. The year-over-year decrease in SG\&A as a percentage of net sales was due to the higher level of sales in the third quarter of 2010 and improved expense management.
"We are pleased with our record-setting revenue and strong earnings performance this quarter," said Patricia Gallup, Chairman and Chief Executive Officer. "We achieved the largest revenue quarter in the Company's history, and at the same time experienced a $182 \%$ increase in operating income, nearly tripling our earnings per share. We believe our strong management team and core business strategies position us well for future success."

## About PC Connection, Inc.

PC Connection, Inc., a Fortune 1000 company, operates through four sales companies: PC Connection Sales Corporation, MoreDirect, Inc., GovConnection, Inc., and PC Connection Express, Inc., headquartered in Merrimack, NH, Boca Raton, FL, Rockville, MD, and Portsmouth, NH, respectively. All four companies can deliver custom-configured computer systems overnight from PC Connection Services' ISO 9001:2000 certified technical configuration lab at its distribution center in Wilmington, OH. Investors and media can find more information about PC Connection, Inc. at http://ir.pcconnection.com.

PC Connection Sales Corporation (800-800-5555), the original business of PC Connection, Inc. serving the small- and medium-sized business sector, is a rapid-response provider of IT products and services. It offers more than 180,000 brandname products through its staff of technically trained sales account managers and catalog telesales representatives, catalogs, and publications, and its website at www.pcconnection.com.

MoreDirect, Inc. (561-237-3300), www.moredirect.com, provides corporate technology buyers with a comprehensive web-based e-procurement solution and in-depth IT supply-chain expertise, serving as a one-stop source by aggregating more than 300,000 products from the inventories of leading IT wholesale distributors and manufacturers. MoreDirect's TRAXX(TM) system is a seamless end-to-end interface that empowers clients to electronically source, evaluate, compare prices, and track related technology product purchases in real-time.

GovConnection, Inc. (800-800-0019) is a rapid-response provider of IT products and services to federal, state, and local
government agencies and educational institutions through specialized account managers, catalogs, and publications, and online at www.govconnection.com.

PC Connection Express, Inc. (888-800-0323) is a rapid-response provider of computer products and consumer electronics to home, home office, and small office users. Customers can purchase the best-known brands in the industry online at www.pcconnectionexpress.com or order by calling a trained sales specialist. The subsidiary includes the MacConnection brand (800-800-2222), one of Apple's largest authorized online resellers at www.macconnection.com.
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"Safe Harbor" Statement Under the Private Securities Litigation Reform Act of 1995: This release contains forward-looking statements that are subject to risks and uncertainties, including, but not limited to, the impact of changes in market demand and the overall level of economic activity and environment, or in the level of business investment in information technology products, competitive products and pricing, product availability and market acceptance, new products, fluctuations in operating results, and the ability of the Company to manage personnel levels in response to fluctuations in revenue, and other risks that could cause actual results to differ materially from those detailed under the caption "Risk Factors" in the Company's Quarterly Report on Form 10-Q filed with the Securities and Exchange Commission for the quarter ended June 30, 2010. More specifically, the statements in this release concerning the Company's outlook for 2010 and other statements of a non-historical basis (including statements regarding the Company's ability to grow its business and increase market share) are forwardlooking statements that involve certain risks and uncertainties. Such risks and uncertainties include the ability to realize market demand for and competitive pricing pressures on the products and services marketed by the Company, the continued acceptance of the Company's distribution channel by vendors and customers, continuation of key vendor and customer relationships and support programs, and the ability of the Company to hire and retain qualified sales representatives and other essential personnel. The Company assumes no obligation to update the information in this press release or revise any forwardlooking statements, whether as a result of any new information, future events, or otherwise.

CONSOLIDATED SELECTED FINANCIAL INFORMATION

| At or for the Three Months Ended September 30, | 2010 | 2009 |
| :--- | :---: | :---: | :---: |
| (Dollars and shares in thousands, except operating data, <br> price/earnings ratio, and per share data) | $\%$ of <br> Net Sales | $\%$ of <br> Net Sales Change |

## Operating Data:

Net sales
Diluted earnings per share
Gross margin
Operating margin
Return on equity (1)
Catalogs distributed
Orders entered ${ }^{(2)}$
Average order size ${ }^{(2)}$
Inventory turns ${ }^{(1)}$
Days sales outstanding
Product Mix:
Notebook \& PDA
Software
Desktop/Server
Net/Com Product
Video, Imaging \& Sound
Printer \& Printer Supplies
Storage Device
Memory \& System Enhancement
Accessories/Other
$\begin{array}{lr}\$ & 532,827 \\ \$ & 0.32\end{array}$
\$ 0.32
11.6\%
2.7\%
14.1\%

2,042,000
345,300
\$ 1,942
26
49
$\begin{array}{rl}\$ & 92,451 \\ & 82,748\end{array}$

| $17 \%$ | $\$$ | 61,679 |
| :--- | :--- | :--- |
| 15 |  | 55,582 |


| $15 \%$ | $50 \%$ |
| :---: | :--- |
| 14 | 49 |
| 14 | 45 |
| 11 | 27 |
| 13 | $(5)$ |
| 9 | 15 |
| 8 | 13 |
| 3 | 83 |
| 13 | 32 |
| $100 \%$ | $32 \%$ |

Net Sales of Enterprise Server and Networking Products (included in the above Product Mix):

## Stock Performance Indicators:

Actual common shares outstanding
Total book value per share
Tangible book value per share
$38 \%$ \$ 149,035
$37 \%$
$34 \%$

| Closing price | $\$$ | 6.83 | 5.44 |  |
| :--- | ---: | ---: | ---: | ---: |
| Market capitalization | $\$ 181,296$ | $\$$ | 146,053 |  |
| Pro forma trailing price/earnings ratio ${ }^{(3)}$ |  | 9 |  | 26 |

(1) Annualized
(2) Does not reflect cancellations or returns
(3) Earnings calculation represents trailing four quarters and excludes special charges.

REVENUE AND MARGIN INFORMATION

| For the Three Months Ended September 30, | 2010 |  | 2009 |  |
| :---: | :---: | :---: | :---: | :---: |
| (Dollars in thousands) | Net Sales | Gross Margin (\%) | Net Sales | Gross <br> Margin |
| PC Connection Sales Corporation (SMB) ${ }^{(1)}$ | \$ 208,733 | 14.2\% | \$ 163,985 | 13.8\% |
| MoreDirect (Large Account) | 159,641 | 10.1 | 103,921 | 10.6 |
| GovConnection (Public Sector) | 145,615 | 10.2 | 116,567 | 9.0 |
| PC Connection Express (Consumer/SOHO) ${ }^{(1)}$ | 18,838 | 7.4 | 18,579 | 11.7 |
| Total | \$ 532,827 | 11.6\% | \$ 403,052 | 11.5\% |

(1) 2009 results are pro forma due to the launch in early 2010 of new Consumer/SOHO sales company.

## CONSOLIDATED STATEMENTS OF OPERATIONS

Three Months Ended September 30
(amounts in thousands, except per share data)
Net sales
Cost of sales

## Gross profit

Selling, general and administrative expenses

## Income from operations

Interest expense
Other, net
Income tax provision

## Net income

Earnings per common share:

## Basic

Diluted
Weighted average common shares outstanding:
Basic
Diluted

| $\$$ | 0.32 |
| :--- | :--- |
| $\$$ | 0.32 |


| $\$ \quad 0.11$ |  |
| :--- | :--- |
|  | 0.11 |

$$
\begin{array}{ll}
26,939 \\
\hline \underline{26,977} & \underline{\underline{27,078}} \\
\hline \underline{\underline{27,095}}
\end{array}
$$

## CONSOLIDATED STATEMENTS OF OPERATIONS

Nine Months Ended September 30,
(amounts in thousands, except per share data)
Net sales
Cost of sales
Gross profit
Selling, general and administrative expenses
Special charges
Income (loss) from operations
Interest expense
Other, net
Income tax (provision) benefit
Net income (loss)
Earnings (loss) per common share:
Basic
Diluted


$$
\begin{array}{ll}
\$ & (0.19) \\
\hline \hline \$ & (0.19) \\
\hline \hline
\end{array}
$$

Weighted average common shares outstanding:
Basic
Diluted

$$
\begin{aligned}
& 27,070 \\
& \hline \hline 27,108
\end{aligned}
$$

$$
\begin{array}{r}
27,017 \\
\hline 27,017
\end{array}
$$

A RECONCILIATION BETWEEN GAAP AND PRO FORMA RESULTS
This information is being provided so as to allow for a comparison of our operating results without special charges.

| September 30, (amounts in thousands) | Three Months Ended |  |  |  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 |  | 2009 |  | 2010 |  | 2009 |  |
| GAAP net income (loss) | \$ | 8,626 | \$ | 2,889 | \$ | 16,083 |  | $(\$ 5,189)$ |
| Special charges (after tax): |  |  |  |  |  |  |  |  |
| Software development write-off and related charges |  | - |  | - |  |  |  | 7,378 |
| Management restructuring |  | - |  | - |  |  |  | 771 |
| Total special charges (after tax) |  | - |  | - |  |  |  | 8,149 |
| Pro forma net income | \$ | 8,626 | \$ | 2,889 | \$ | 16,083 | \$ | 2,960 |


| CONSOLIDATED BALANCE SHEETS | September 30, December 31, |  |
| :--- | :---: | :---: |
| (amounts in thousands) | 2010 | 2009 |

## ASSETS

Current Assets:

Cash and cash equivalents
Accounts receivable, net
Inventories
Deferred income taxes
Income taxes receivable
Prepaid expenses and other current assets
Total current assets
Property and equipment, net
Goodwill
Other intangibles, net
Other assets
Total Assets
LIABILITIES AND STOCKHOLDERS' EQUITY
Current Liabilities:

| Current maturities of capital lease obligation to affiliate | \$ | 847 | \$ | 780 |
| :---: | :---: | :---: | :---: | :---: |
| Accounts payable |  | 152,749 |  | 125,120 |
| Accrued expenses and other liabilities |  | 25,076 |  | 20,441 |
| Accrued payroll |  | 12,453 |  | 8,843 |
| Total current liabilities |  | 191,125 |  | 155,184 |
| Deferred income taxes |  | 5,477 |  | 3,849 |
| Capital lease obligation to affiliate, less current maturities |  | 2,187 |  | 2,830 |
| Other liabilities |  | 3,397 |  | 3,966 |
| Total Liabilities |  | 202,186 |  | 165,829 |
| Stockholders' Equity: |  |  |  |  |
| Common stock |  | 274 |  | 274 |
| Additional paid-in capital |  | 97,612 |  | 97,213 |
| Retained earnings |  | 157,197 |  | 141,114 |
| Treasury stock at cost |  | $(5,582)$ |  | $(3,335)$ |
| Total Stockholders' Equity |  | 249,501 |  | 235,266 |
| Total Liabilities and Stockholders' Equity | \$ | 451,687 | \$ | 401,095 |

## CONSOLIDATED STATEMENT OF CHANGES IN STOCKHOLDERS' EQUITY

Nine Months Ended September 30, 2010 (amounts in thousands)

| Common Stock |  |  | Additional Paid-In Capita |  | Retained Treasury Stock |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Shares | Am | ount |  |  | Earnings | Shares | Amount |  |
| 27,375 | \$ | 274 | \$ | 97,213 | \$ 141,114 | (527) | $(\$ 3,335)$ | \$235,266 |
| - |  | - |  | 1,102 | - | - | - | 1,102 |
| - |  | - |  |  |  | (455) | $(3,067)$ | $(3,067)$ |
| - |  | - |  | (820) |  | 128 | 820 |  |
| 23 |  | - |  | 135 | - | - | - | 135 |



## CONSOLIDATED STATEMENTS OF CASH FLOWS

## Nine Months Ended September 30, (amounts in thousands) <br> 2010 2009

## Cash Flows from Operating Activities:

Net income (loss)
\$ 16,083 \$ $(5,189)$
Adjustments to reconcile net income (loss) to net cash provided by operating activities:
Non-cash portion of special charges

Depreciation and amortization
Provision for doubtful accounts
Deferred income taxes
Stock-based compensation expense
Income tax deficiency from stock-based compensation
Loss on disposal of fixed assets
Changes in assets and liabilities:
Accounts receivable
Inventories
Prepaid expenses and other current assets
Other non-current assets
Accounts payable
Accrued expenses and other liabilities
Net cash provided by operating activities

## Cash Flows from Investing Activities:

Purchases of property and equipment
Purchase of an intangible asset
Proceeds from sale of property and equipment
Net cash used for investing activities

## Cash Flows from Financing Activities:

Purchase of treasury shares
Repayment of capital lease obligation
Issuance of stock under Employee Stock Purchase Plan 135138
Proceeds from short-term borrowings

- 22,055

Repayment of short-term borrowings
Net cash used for financing activities
(Decrease) increase in cash and cash equivalents
Cash and cash equivalents, beginning of period
Cash and cash equivalents, end of period
$(22,055)$
$\overline{(3,508)} \frac{(676)}{(5,762)} \frac{18,677}{18}$

46,297 47,003
\$ 40,535 \$ 65,680

SOURCE: PC Connection, Inc.

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PC Connection, Inc.
Stephen Baldridge, 603-683-2322
Sr. Vice President of Finance & Corporate Controller
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