## PC Connection, Inc. Reports Second Quarter Results

MERRIMACK, N.H., Jul 28, 2010 (BUSINESS WIRE) -- PC Connection, Inc. (NASDAQ: PCCC)
SECOND QUARTER SUMMARY:

- Q2 net sales: \$477.5 million, up 27\% year over year
- SG\&A: 9.9\% of net sales, improved from $11.2 \%$ last year
- Operating income: $\$ 8.5$ million, or $1.8 \%$ of net sales
- Diluted earnings per share: $\$ 0.18$ per share

PC Connection, Inc. (NASDAQ: PCCC), a leading direct marketer of information technology (IT) products and services, today announced results for the quarter ended June 30, 2010. Net sales for the three months ended June 30, 2010 were $\$ 477.5$ million, an increase of $\$ 100.3$ million or $26.6 \%$, compared to $\$ 377.3$ million for the three months ended June 30, 2009. Net income for the quarter was $\$ 5.0$ million, or $\$ 0.18$ per share, compared to net loss of $\$ 6.5$ million, or $\$ 0.24$ per share, for the corresponding prior year period.

The quarter ended June 30, 2009 included $\$ 12.1$ million of special charges related primarily to the write-off of a software development project that reduced earnings and earnings per share. Pro forma net income, excluding these special charges, for the quarter ended June 30,2009 was $\$ 1.1$ million, or $\$ 0.04$ per share. The Company did not record any special charges for the second quarter of 2010 . A reconciliation between net loss on a GAAP basis and pro forma net income for the three months ended June 30, 2009 is provided in a table below immediately following the Consolidated Statements of Operations.

Net sales for the six months ended June 30, 2010 were $\$ 885.8$ million, an increase of $\$ 182.3$ million or $25.9 \%$, compared to $\$ 703.5$ million for the six months ended June 30, 2009. Net income for the six months ended June 30, 2010 was $\$ 7.5$ million, or $\$ 0.27$ per share, compared to net loss of $\$ 8.1$ million, or $\$ 0.30$ per share, for the six months ended June 30, 2009. The six-month period ended June 30, 2009 included special charges that reduced earnings and earnings per share. Pro forma net income, excluding these special charges, for the six months ended June 30, 2009 was $\$ 71$ thousand, or substantially break-even on a per share basis. The Company did not record any special charges for the six months ended June 30, 2010. A reconciliation between net loss on a GAAP basis and pro forma net income for the six months ended June 30, 2009 is provided in a table below immediately following the Consolidated Statements of Operations.

As noted in last quarter's earnings release, the Company formed a new sales company, PC Connection Express, Inc., to focus on the specialized requirements of the consumer and small office/home office ("SOHO") markets. This new company began operations in midJanuary 2010. Prior to its formation, consumer and SOHO sales were reported within the Company's small- and medium-sized business (SMB) segment. In order to facilitate comparison with current period results, 2009 revenues and gross margins for the SMB segment have been restated on a pro forma basis to exclude consumer and SOHO sales.

## Quarterly Sales by Segment:

- Net sales for the SMB business segment increased by $26.1 \%$, to $\$ 190.7$ million compared to the second quarter pro forma sales of 2009. Sales to small- and medium-sized businesses experienced significant growth across most product lines and market sectors as the IT demand environment remained strong, similar to this year's first quarter.
- Net sales for MoreDirect, Inc., the Company's Large Account segment, increased year-over-year by $36.2 \%$ to $\$ 149.4$ million, representing this segment's largest quarterly sales performance. Large account customers substantially increased their IT spending due to the release of pent-up IT demand and PC refresh. New customer acquisitions also contributed to the year-overyear increase.
- Net sales to government and education customers (Public Sector segment) increased year-over-year by $32.8 \%$ to $\$ 120.6$ million, representing this segment's largest quarterly sales performance. Sales to both federal government and education customers increased for the third straight quarter by double-digit percentages primarily due to increased contract sales made to federal government and higher education customers.
- Net sales to consumers and SOHO customers by PC Connection Express were $\$ 16.8$ million in the second quarter of 2010, compared to $\$ 25.5$ million of comparable sales in the second quarter of 2009 , which were previously reported within the SMB segment. This company's new website, www.pcconnectionexpress.com, was launched in mid January, and expanded efforts continue to increase customer visits to this site.


## Quarterly Sales by Product Mix:

- Notebooks and PDAs sales, the Company's largest product category, increased by 59\% year over year and accounted for $18 \%$ of net sales in the second quarter of 2010 compared to $14 \%$ of net sales for the second quarter of 2009. Higher unit sales for the quarter, associated with the PC refresh and pent-up IT demand, drove the year-over-year growth as average selling prices, or ASPs, experienced a slight increase year over year.
- Desktops/servers sales increased by $36 \%$ year over year, accounting for $16 \%$ of net sales in the second quarter of 2010 compared to $14 \%$ of net sales for the second quarter of 2009. Desktop sales grew as a result of increased unit sales associated with the PC refresh and pent-up IT demand. Server sales grew as a result of increased unit sales and higher ASPs.
- Net/com products sales increased by $28 \%$ year over year, accounting for $10 \%$ of net sales in the second quarter of 2010 and 2009. Net/com sales benefitted this past quarter from increased investments in IT infrastructure.
- Memory and system enhancement sales grew $43 \%$ year over year and accounted for $4 \%$ of net sales in the second quarter of 2010 and 2009. The large increase was driven substantially by the year-over-year increase in desktop and notebook sales experienced in the second quarter of 2010.

Overall gross profit dollars increased by $\$ 11.6$ million, or $26 \%$, in the second quarter of 2010 compared to the prior year quarter due to higher revenues. Consolidated gross profit margin, as a percentage of net sales, was $11.7 \%$ in the second quarter of 2010 compared to $11.8 \%$ in the prior year quarter. Higher software referral agency fee revenues largely offset lower invoice product margins in the second quarter of 2010 compared to the prior year quarter. Both the SMB and Large Account segments improved gross profit margins in the second quarter compared to the prior year period, however, consolidated gross profit margin was largely unchanged.

Overall annualized sales productivity increased by $33 \%$ in the second quarter of 2010 compared to the second quarter of 2009. Sales productivity in the Public Sector, SMB, and Large Account segments increased by $35 \%$, $36 \%$, and $37 \%$, respectively, in the second quarter of 2010 compared to the prior year period primarily due to the year-over-year revenue increases. On a consolidated basis, the total number of sales representatives was 588 at June 30, 2010, compared to 603 at June 30, 2009, and 583 at March 31, 2010.

Total selling, general and administrative expenses for the quarter increased year over year by $\$ 5.4$ million, or $12.8 \%$, but decreased as a percentage of net sales to $9.9 \%$ for the second quarter of 2010 from $11.2 \%$ for the second quarter of 2009. The year-over-year dollar increase was primarily attributable to the increased variable compensation associated with increased operating results. The year-overyear decrease in SG\&A as a percentage of net sales was due to the higher level of sales in the second quarter of 2010 and improved expense management.
"We are pleased by the continued improvement in our overall sales growth and performance," said Patricia Gallup, Chairman and Chief Executive Officer. "During the quarter, the Company experienced the second largest quarterly sales level in its history, and achieved significant increases in both operating income and earnings per share. We believe we can continue to increase market share and, as the economy improves, grow our business and enhance long-term shareholder value."

## About PC Connection, Inc.

PC Connection, Inc., a Fortune 1000 company, operates through four sales companies: PC Connection Sales Corporation, MoreDirect, Inc., GovConnection, Inc., and PC Connection Express, Inc., headquartered in Merrimack, NH, Boca Raton, FL, Rockville, MD, and Portsmouth, NH, respectively. All four companies can deliver custom-configured computer systems overnight from PC Connection Services' ISO 9001:2000 certified technical configuration lab at its distribution center in Wilmington, OH. Investors and media can find more information about PC Connection, Inc. at http://ir.pcconnection.com.

PC Connection Sales Corporation (800-800-5555), the original business of PC Connection, Inc. serving the small- and medium-sized business sector, is a rapid-response provider of IT products and services. It offers more than 180,000 brand-name products through its staff of technically trained sales account managers and catalog telesales representatives, catalogs, and publications, and its website at www.pcconnection.com.

MoreDirect, Inc. (561-237-3300), www.moredirect.com, provides corporate technology buyers with a comprehensive web-based eprocurement solution and in-depth IT supply-chain expertise, serving as a one-stop source by aggregating more than 300,000 products from the inventories of leading IT wholesale distributors and manufacturers. MoreDirect's TRAXX(TM) system is a seamless end-to-end interface that empowers clients to electronically source, evaluate, compare prices, and track related technology product purchases in real-time.

GovConnection, Inc. (800-800-0019) is a rapid-response provider of IT products and services to federal, state, and local government agencies and educational institutions through specialized account managers, catalogs, and publications, and online at www.govconnection.com.

PC Connection Express, Inc. (888-800-0323) is a rapid-response provider of computer products and consumer electronics to home, home office, and small office users. Customers can purchase the best-known brands in the industry online at www.pcconnectionexpress.com or order by calling a trained sales specialist. The subsidiary includes the MacConnection brand (800-800-2222), one of Apple's largest authorized online resellers at www.macconnection.com.

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"Safe Harbor" Statement Under the Private Securities Litigation Reform Act of 1995: This release contains forward-looking statements
that are subject to risks and uncertainties, including, but not limited to, the impact of changes in market demand and the overall level of economic activity and environment, or in the level of business investment in information technology products, competitive products and pricing, product availability and market acceptance, new products, fluctuations in operating results, and the ability of the Company to manage personnel levels in response to fluctuations in revenue, and other risks that could cause actual results to differ materially from those detailed under the caption "Risk Factors" in the Company's Quarterly Report on Form 10-Q filed with the Securities and Exchange Commission for the quarter ended March 31, 2010. More specifically, the statements in this release concerning the Company's outlook for 2010 and other statements of a non-historical basis (including statements regarding the Company's ability to grow its business and increase market share) are forward-looking statements that involve certain risks and uncertainties. Such risks and uncertainties include the ability to realize market demand for and competitive pricing pressures on the products and services marketed by the Company, the continued acceptance of the Company's distribution channel by vendors and customers, continuation of key vendor and customer relationships and support programs, and the ability of the Company to hire and retain qualified sales representatives and other essential personnel. The Company assumes no obligation to update the information in this press release or revise any forward-looking statements, whether as a result of any new information, future events, or otherwise.

## CONSOLIDATED SELECTED FINANCIAL INFORMATION

| At or for the Three Months Ended June 30, | 2010 |  | 2009 |  |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (Dollars and shares in thousands, except operating data, price/earnings ratio, and per share data) |  | \% of Net Sales |  |  | \% of Net Sales |  |
| Operating Data: |  |  |  |  |  |  |
| Net sales | \$ 477,546 |  | \$ | 377,262 |  | 27\% |
| Diluted earnings (loss) per share | \$ 0.18 |  | \$ | (0.24) |  |  |
| Gross profit margin | 11.7\% |  |  | 11.8\% |  |  |
| Operating margin | 1.8\% |  |  | (2.6)\% |  |  |
| Return on equity ${ }^{(1)}$ | 8.4\% |  |  | (11.2)\% |  |  |
| Catalogs distributed | 2,247,000 |  |  | ,822,000 |  | (20)\% |
| Orders entered ${ }^{(2)}$ | 331,700 |  |  | 333,900 |  | (1)\% |
| Average order size ${ }^{(2)}$ | \$ 1,777 |  | \$ | 1,413 |  | 26\% |
| Inventory turns ${ }^{(1)}$ | 27 |  |  | 23 |  |  |
| Days sales outstanding | 49 |  |  | 47 |  |  |
| Product Mix: |  |  |  |  |  |  |
| Notebooks \& PDAs | \$ 86,145 | 18\% | \$ | 54,336 | 14\% | 59\% |
| Desktops/Servers | 73,021 | 16 |  | 53,735 | 14 | 36\% |
| Software | 62,335 | 13 |  | 56,765 | 15 | 10\% |
| Video, Imaging \& Sound | 53,044 | 11 |  | 46,322 | 12 | 15\% |
| Net/Com Products | 49,001 | 10 |  | 38,335 | 10 | 28\% |
| Storage Devices | 38,960 | 8 |  | 31,010 | 8 | 26\% |
| Printers \& Printer Supplies | 38,867 | 8 |  | 32,008 | 9 | 21\% |
| Memory \& System Enhancements | 18,483 | 4 |  | 12,905 | 4 | 43\% |
| Accessories/Other | 57,690 | 12 |  | 51,846 | 14 | 11\% |
|  | \$ 477,546 | 100\% | \$ | 377,262 | 100\% |  |
| Net Sales of Enterprise Server and Networking Products (included in the above Product Mix): |  |  |  |  |  |  |
|  | \$ 178,129 | 37\% | \$ | 144,211 | 38\% | 24\% |
| Stock Performance Indicators: |  |  |  |  |  |  |
| Actual shares outstanding | 26,721 |  |  | 26,864 |  |  |
| Total book value per share | \$ 9.06 |  | \$ | 8.48 |  |  |
| Tangible book value per share | \$ 7.19 |  | \$ | 6.63 |  |  |
| Closing price | \$ 6.06 |  | \$ | 5.25 |  |  |
| Market capitalization | \$ 161,929 |  | \$ | 141,036 |  |  |
| Pro forma trailing price/earnings ratio ${ }^{(3)}$ | 12 |  |  | 21 |  |  |
| (1) Annualized |  |  |  |  |  |  |
| (2) Does not reflect cancellations or returns |  |  |  |  |  |  |
| (3) Earnings calculation is based on the last four qua | uarters and exclua | cludes spec | a | charges. |  |  |

## REVENUE AND MARGIN INFORMATION

| For the Three Months Ended June 30, | 2010 |  |  | 2009 |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| (Dollars in thousands) | Net <br> Sales | Gross <br> Margin (\%) | Net <br> Sales | Gross <br> Margin (\%) |  |
| PC Connection Sales Corporation (SMB) (1) | $\$ 190,661$ | $14.4 \%$ |  | $\$ 151,254$ | $14.2 \%$ |
| MoreDirect (Large Account) |  | 149,411 | 10.5 |  | 109,674 |


| GovConnection (Public Sector) | 120,639 | 9.5 | 90,851 | 9.6 |
| :---: | :---: | :---: | :---: | :---: |
| PC Connection Express (Consumer/SOHO) ${ }^{(1)}$ | 16,835 | 8.7 | 25,483 | 10.8 |
| Total | \$ 477,546 | 11.7\% | \$ 377,262 | 11.8\% |

(1) 2009 results are pro forma due to the launch in early 2010 of new Consumer/SOHO sales company.

CONSOLIDATED STATEMENTS OF OPERATIONS

| Three Months Ended June 30, | 2010 |  | 2009 |  |
| :---: | :---: | :---: | :---: | :---: |
| (amounts in thousands, except per share data) | Amount | \% of Net Sales | Amount | \% of Net Sales |
| Net sales | \$477,546 | 100.0\% | \$377,262 | 100.0\% |
| Cost of sales | 421,564 | 88.3 | 332,920 | 88.2 |
| Gross profit | 55,982 | 11.7 | 44,342 | 11.8 |
| Selling, general and administrative expenses | 47,501 | 9.9 | 42,118 | 11.2 |
| Special charges | - | - | 12,064 | 3.2 |
| Income (loss) from operations | 8,481 | 1.8 | $(9,840)$ | (2.6) |
| Interest expense | (95) | - | (152) | - |
| Other, net | 35 | - | 160 | - |
| Income tax (provision) benefit | $(3,398)$ | (0.7) | 3,373 | 0.9 |
| Net income (loss) | \$ 5,023 | 1.1\% | $\overline{(\$ 6,459)}$ | (1.7)\% |
| Earnings (loss) per common share: |  |  |  |  |
| Basic | \$ 0.19 |  | \$ (0.24) |  |
| Diluted | $\overline{\text { \$ } 0.18}$ |  | \$ (0.24) |  |
| Weighted average common shares outstanding: |  |  |  |  |
| Basic | 27,116 |  | 26,819 |  |
| Diluted | 27,156 |  | 26,819 |  |

CONSOLIDATED STATEMENTS OF OPERATIONS

| Six Months Ended June 30, | 2010 |  | 2009 |  |
| :---: | :---: | :---: | :---: | :---: |
| (amounts in thousands, except per share data) | Amount | \% of Net Sales | Amount | \% of Net Sales |
| Net sales | \$885,808 | 100.0\% | \$703,483 | 100.0\% |
| Cost of sales | 781,175 | 88.2 | 617,530 | 87.8 |
| Gross profit | 104,633 | 11.8 | 85,953 | 12.2 |
| Selling, general and administrative expenses | 91,975 | 10.4 | 85,407 | 12.1 |
| Special charges | - | - | 12,955 | 1.9 |
| Income (loss) from operations | 12,658 | 1.4 | $(12,409)$ | (1.8) |
| Interest expense | (194) | - | (286) | - |
| Other, net | 110 | - | 359 | 0.1 |
| Income tax (provision) benefit | $(5,117)$ | (0.6) | 4,258 | 0.6 |
| Net income (loss) | \$ 7,457 | 0.8\% | (\$8,078) | (1.1)\% |
| Earnings (loss) per common share: |  |  |  |  |
| Basic | \$ 0.27 |  | \$ (0.30) |  |
| Diluted | \$ 0.27 |  | \$ (0.30) |  |
| Weighted average common shares outstanding: |  |  |  |  |
| Basic | 27,136 |  | 26,819 |  |
| Diluted | 27,175 |  | 26,819 |  |

## A RECONCILIATION BETWEEN GAAP AND PRO FORMA RESULTS

This information is being provided so as to allow for a comparison of our operating results without special charges. June 30,

| (amounts in thousands) | 2010 | 2009 | 2010 | 2009 |
| :---: | :---: | :---: | :---: | :---: |
| GAAP net income (loss) | \$ 5,023 | $(\$ 6,459)$ | \$ 7,457 | (\$8,078) |


| Special charges (after tax): |  |  |  |
| :---: | :---: | :---: | :---: |
| Software development write-off and related charges |  |  | - |
| Management restructuring |  |  | - |
| Total special charges (after tax) |  |  | - |
| Pro forma net income |  | \$ 5,023 \$ |  |
| CONSOLIDATED BALANCE SHEETS (amounts in thousands) | $\begin{gathered} \text { June } 30, \\ 2010 \end{gathered}$ |  | $\begin{aligned} & \text { ember 31, } \\ & 2009 \end{aligned}$ |
| ASSETS |  |  |  |
| Current Assets: |  |  |  |
| Cash and cash equivalents | \$ 49,820 | \$ | 46,297 |
| Accounts receivable, net | 229,170 |  | 218,095 |
| Inventories | 67,243 |  | 67,391 |
| Deferred income taxes | 3,746 |  | 3,386 |
| Income taxes receivable | 667 |  | 935 |
| Prepaid expenses and other current assets | 3,849 |  | 2,750 |
| Total current assets | 354,495 |  | 338,854 |
| Property and equipment, net | 11,092 |  | 12,420 |
| Goodwill | 48,060 |  | 48,060 |
| Other intangibles, net | 1,856 |  | 1,279 |
| Other assets | 358 |  | 482 |
| Total Assets | \$415,861 | \$ | 401,095 |
| LIABILITIES AND STOCKHOLDERS' EQUITY |  |  |  |
| Current Liabilities: |  |  |  |
| Current maturities of capital lease obligation to affiliate | \$ 824 | \$ | 780 |
| Accounts payable | 127,736 |  | 125,120 |
| Accrued expenses and other liabilities | 23,923 |  | 20,441 |
| Accrued payroll | 10,306 |  | 8,843 |
| Total current liabilities | $\overline{162,789}$ |  | 155,184 |
| Deferred income taxes | 4,561 |  | 3,849 |
| Capital lease obligation to affiliate, less current maturities | 2,407 |  | 2,830 |
| Other liabilities | 3,980 |  | 3,966 |
| Total Liabilities | $\overline{173,737}$ |  | 165,829 |
| Stockholders' Equity: |  |  |  |
| Common stock | 274 |  | 274 |
| Additional paid-in capital | 97,645 |  | 97,213 |
| Retained earnings | 148,571 |  | 141,114 |
| Treasury stock at cost | $(4,366)$ |  | $(3,335)$ |
| Total Stockholders' Equity | 242,124 |  | 235,266 |
| Total Liabilities and Stockholders' Equity | \$415,861 | \$ | 401,095 |

## CONSOLIDATED STATEMENT OF CHANGES IN STOCKHOLDERS' EQUITY

Six Months Ended June 30, 2010 (amounts in thousands)

Balance - December 31, 2009
Stock-based compensation expense
Repurchase of common stock for treasury
Nonvested stock awards
Issuance of common stock under Employee
Stock Purchase Plan
Tax shortfall from stock-based compensation
Net income and comprehensive income
Balance - June 30, 2010

| Common Stock |  | Additional |  | Retained Treasury Stock |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Shares | Amount |  | n Capital | Earnings | Shares | Amount | Total |
| 27,375 | \$ 274 | \$ | 97,213 | \$ 141,114 | (527) | $(\$ 3,335)$ | \$235,266 |
| - | - |  | 743 | - | - | - | 743 |
| - | - |  | - | - | (208) | $(1,399)$ | $(1,399)$ |
| - | - |  | (368) | - | 58 | 368 |  |
| 23 | - |  | 135 | - | - | - | 135 |
| - | - |  | (78) | - | - | - | (78) |
| - | - |  | - | 7,457 | - | - | 7,457 |
| 27,398 | \$ 274 | \$ | 97,645 | \$148,571 | (677) | \$ $(4,366)$ | \$242,124 |


| Six Months Ended June 30, (amounts in thousands) | 2010 | 2009 |
| :---: | :---: | :---: |
| Cash Flows from Operating Activities: |  |  |
| Net income (loss) | \$ 7,457 | \$ (8,078) |
| Adjustments to reconcile net income (loss) to net cash provided by operating activities: |  |  |
| Non-cash portion of special charges | - | 11,625 |
| Depreciation and amortization | 2,891 | 3,536 |
| Provision for doubtful accounts | 1,177 | 1,233 |
| Deferred income taxes | 352 | $(2,638)$ |
| Stock-based compensation expense | 743 | 646 |
| Income tax deficiency from stock-based compensation | (78) | (103) |
| Loss on disposal of fixed assets | 3 | 15 |
| Changes in assets and liabilities: |  |  |
| Accounts receivable | $(12,252)$ | 15,734 |
| Inventories | 148 | 2,923 |
| Prepaid expenses and other current assets | (831) | $(2,599)$ |
| Other non-current assets | 124 | (111) |
| Accounts payable | 1,853 | 596 |
| Accrued expenses and other liabilities | 4,959 | 2,277 |
| Net cash provided by operating activities | 6,546 | 25,056 |
| Cash Flows from Investing Activities: |  |  |
| Purchases of property and equipment | $(1,380)$ | $(4,369)$ |
| Net cash used for investing activities | $(1,380)$ | $(4,369)$ |
| Cash Flows from Financing Activities: |  |  |
| Proceeds from short-term borrowings | - | 1,545 |
| Repayment of short-term borrowings | - | $(1,545)$ |
| Purchase of treasury shares | $(1,399)$ | (178) |
| Repayment of capital lease obligation | (379) | (340) |
| Issuance of stock under Employee Stock Purchase Plan | 135 | 138 |
| Net cash used for financing activities | $(1,643)$ | (380) |
| Increase in cash and cash equivalents | 3,523 | 20,307 |
| Cash and cash equivalents, beginning of period | 46,297 | 47,003 |
| Cash and cash equivalents, end of period | \$ 49,820 | \$67,310 |

SOURCE: PC Connection, Inc.

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PC Connection, Inc.
Stephen Baldridge, 603-683-2322
Sr. Vice President of Finance & Corporate Controller
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