## PC Connection, Inc. Reports First Quarter Results

## FIRST QUARTER SUMMARY:

- Q1 net sales: \$326.2 million, down 23\% year over year
- Gross margin: 12.8\%, up from 12.4\% last year
- Diluted loss per share: \$.06 per share


## - Cash balance increases to $\$ 68$ million

MERRIMACK, N.H., Apr 30, 2009 (BUSINESS WIRE) -- PC Connection, Inc. (NASDAQ: PCCC), a leading direct marketer of information technology (IT) products and services, today announced results for the quarter ended March 31, 2009. Net sales for the three months ended March 31, 2009 decreased by $\$ 97.5$ million, or $23.0 \%$, to $\$ 326.2$ million from $\$ 423.7$ million for the three months ended March 31, 2008. Net loss for the quarter was $\$ 1.6$ million, or $\$ .06$ per share, compared to net income of $\$ 4.8$ million, or $\$ .18$ per share, for the corresponding prior year period.

The quarter ended March 31, 2009 included $\$ 0.9$ million of special charges related to workforce reduction and management restructuring that increased our net loss and loss per share. Had these charges not been incurred, pro forma net loss for the quarter ended March 31, 2009 would have been $\$ 1.0$ million, or $\$ .04$ per share, compared to net income of $\$ 4.8$ million, or $\$ .18$ per share, for the quarter ended March 31, 2008. The Company did not record any special charges for the first quarter of 2008. A reconciliation between net loss on a GAAP basis and pro forma net loss is provided in a table below immediately following the Consolidated Statements of Operations.

## Quarterly Sales by Business Segment:

- Net sales for the small- and medium-sized business (SMB) segment decreased by $28.2 \%$ to $\$ 172.4$ million compared to the first quarter of 2008. Corporate and consumer sales within the segment declined year over year.
- Net sales for MoreDirect, Inc., the Company's Large Account segment, decreased by $22.6 \%$ to $\$ 90.7$ million compared to the first quarter of 2008. MoreDirect continued to see large enterprise customers delaying IT purchases and redeploying excess equipment resulting from corporate layoffs during this period of unprecedented economic instability.
- Net sales to government and education customers (Public Sector segment) decreased by $4.9 \%$ to $\$ 63.1$ million compared to the first quarter of 2008. Deferral of certain large federal orders at the end of the 2009 first quarter contributed to the year-over-year decrease as both education sales and sales to state and local governments were down only slightly compared to the prior year period. Larger agency fee revenues, which are recorded on a net basis, also factored in the year-over-year decline.


## Quarterly Sales by Product Mix:

- Notebooks and PDA sales, the Company's largest product category, decreased by $26 \%$ year over year and accounted for $15 \%$ of net sales in the first quarter of 2009 and 2008. Lower average selling prices, or ASPs, decreased revenues as unit sales for the quarter were level year over year. ASPs were impacted by competitive pricing pressures as well as the growth of netbook sales.
- Software sales decreased by $20 \%$ year over year, accounting for $14 \%$ of net sales in the first quarter of 2009 compared to $13 \%$ of net sales for the first quarter of 2008.
- Accessories/Other sales decreased by 5\% year over year, accounting for $14 \%$ of net sales in the first quarter of 2009 compared to $11 \%$ of net sales for the corresponding period a year ago. Growth in certain consumer electronics and service revenues partly offset the overall decline.
- Net/Com Products sales decreased by 7\% year over year, accounting for $10 \%$ of net sales in the first quarter of 2009 compared to $8 \%$ of net sales for the corresponding period a year ago. Several large public sector sales contributed to the 2009 revenues.

Gross profit dollars decreased by $\$ 11.1$ million, or $21.1 \%$, in the first quarter of 2009 from the corresponding period a year ago due to lower revenues. Gross profit margin, as a percentage of net sales, improved year over year by 31 basis-points to $12.8 \%$ in the first quarter of 2009. Lower invoice margins in the first quarter of 2009 were offset by increased vendor consideration,
improved freight margins, and increased agency fee revenues which are recorded on a net basis.
Overall annualized sales productivity decreased by $21 \%$ in the first quarter of 2009 compared to the first quarter of 2008. Sales productivity in the Company's Large Account segment decreased by $16 \%$ in the first quarter of 2009 compared to the prior year period. Sales productivity in its Public Sector segment decreased by $27 \%$ year over year due to decreased federal government sales, as well as increased 2009 headcount added late in the fourth quarter of 2008. For its SMB segment, productivity declined by $21 \%$ year over year. On a consolidated basis, the total number of sales representatives was 629 at March 31, 2009, compared to 689 at March 31, 2008 and 712 at December 31, 2008. The Company reduced headcount of both sales representatives and sales support given the significant decline in revenues experienced in the past quarter.

Total selling, general and administrative expenses for the quarter decreased year over year by $\$ 2.1$ million, or $4.6 \%$, but increased as a percentage of net sales to $13.3 \%$ for the first quarter of 2009 from $10.7 \%$ for the first quarter of 2008 . The year-over-year dollar decrease was primarily attributable to the lower variable compensation associated with decreased gross profits.
"During the quarter, the overall economy and correspondingly our revenues, declined at a faster pace than anticipated." said Patricia Gallup, Chairman and Chief Executive Officer. "As previously announced, we took corrective actions in mid-March to align our expense levels with lower sales volumes. Should we continue to see a decline in demand, we are committed to making further cost reductions as needed." Gallup concluded, "Our balance sheet is strong as evidenced by our record $\$ 68$ million of cash and absence of bank debt. We believe we are well-positioned to increase market share during this downturn and to grow our business as the economic climate improves."

## About PC Connection, Inc.

PC Connection, Inc., a Fortune 1000 company, has three sales subsidiaries: PC Connection Sales Corporation, MoreDirect, Inc., and GovConnection, Inc., headquartered in Merrimack, NH, Boca Raton, FL, and Rockville, MD, respectively. All three companies can deliver custom-configured computer systems overnight. Investors and media can find more information about PC Connection, Inc. at http://ir.pcconnection.com.

PC Connection Sales Corporation (1-800-800-5555), the original business of PC Connection, Inc. serving the small- and medium-sized business sector (SMB), is a rapid-response provider of IT products and services. It offers more than 150,000 brand-name products through its staff of technically trained sales account managers and catalog telesales representatives, catalogs, and publications, and its website at www.pcconnection.com. The subsidiary serves the Apple/Macintosh community through its MacConnection division (1-800-800-2222), which also publishes specialized catalogs and is online at www.macconnection.com.

MoreDirect, Inc. (561-237-3300), www.moredirect.com, provides corporate technology buyers with a comprehensive web-based e-procurement solution and in-depth IT supply-chain expertise, serving as a one-stop source by aggregating more than 300,000 products from the inventories of leading IT wholesale distributors and manufacturers. MoreDirect's TRAXX(TM) system is a seamless end-to-end interface that empowers clients to electronically source, evaluate, compare prices, and track related technology product purchases in real-time.

GovConnection, Inc. (1-800-800-0019) is a provider of IT products and services to federal, state, and local government agencies and educational institutions through specialized account managers, catalogs, and publications, and online at www.govconnection.com.
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"Safe Harbor" Statement Under the Private Securities Litigation Reform Act of 1995: This release contains forward-looking statements that are subject to risks and uncertainties, including, but not limited to, the impact of changes in market demand and the overall level of economic activity and environment, or in the level of business investment in information technology products, competitive products and pricing, product availability and market acceptance, new products, fluctuations in operating results, and the ability of the Company to manage personnel levels in response to fluctuations in revenue, and other risks that could cause actual results to differ materially from these detailed under the caption "Risk Factors" in the Company's Annual Report on Form 10-K filed with the Securities and Exchange Commission for the year ended December 31, 2008. More specifically, the statements in this release concerning the Company's outlook for 2009 and other statements of a non-historical basis (including statements regarding the Company's ability to grow revenues, increase market share, and make further cost reductions as needed) are forward-looking statements that involve certain risks and uncertainties. Such risks and uncertainties include the ability to realize market demand for and competitive pricing pressures on the products and services marketed by the Company, the continued acceptance of the Company's distribution channel by vendors and customers, continuation of key vendor and customer relationships and support programs, and the ability of the Company to hire and retain qualified sales representatives and other essential personnel. The Company assumes no obligation to update the information in this press release or revise any forward-looking statements, whether as a result of any new information, future events, or otherwise.

CONSOLIDATED SELECTED FINANCIAL INFORMATION
At or for the Three Months Ended March 31,
(Dollars and shares in thousands, except operating data, price/earnings ratio, and per share data)

| 2009 | 2008 |  |  |
| :---: | :---: | :---: | :---: |
|  | \% of | \% of | \% |
|  | Net Sales | Net Sales | Change |

Operating Data:

| Net sales | \$ 326,221 |  | \$ 423,724 |  | $(23 \%)$$(133 \%)$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Diluted earnings (loss) per share | \$(0.06 | ) | \$. 18 |  |  |
| Gross profit margin | 12.8 | \% | 12.4 | \% |  |
| Operating margin | (0.8 | ) | 1.7 |  |  |
| Return on equity ${ }^{(1)}$ | (2.8 | ) | 8.5 |  |  |
| Catalogs distributed | 2,942, |  | 3,059,000 |  | (4 \%) |
| Orders entered ${ }^{(2)}$ | 332,70 |  | 377,500 |  | (12 \%) |
| Average order size ${ }^{(2)}$ | \$1,174 |  | \$ 1,267 |  | (7 \%) |
| Inventory turns ${ }^{(1)}$ | 20 |  | 21 |  |  |
| Days sales outstanding | 46 |  | 44 |  |  |

Product Mix:

| Notebooks \& PDAs | $\mathbf{\$ 4 7 , 6 2 5}$ | 15 | $\%$ | $\$ 64,101$ | 15 | $\%$ |
| :--- | ---: | :--- | :--- | :--- | :--- | :--- |
| (26 | $\%)$ |  |  |  |  |  |
| Software | $\mathbf{4 4 , 6 8 4}$ | 14 | 56,146 | 13 | $(20$ | $\%)$ |
| Video, Imaging \& Sound | $\mathbf{4 4 , 3 2 1}$ | 14 | 62,291 | 15 | $(29$ | $\%)$ |
| Desktops/Servers | $\mathbf{3 9 , 6 0 4}$ | 12 | 58,409 | 14 | $(32$ | $\%)$ |
| Net/Com Products | $\mathbf{3 3 , 1 1 5}$ | 10 | 35,794 | 8 | $(7$ | $\%)$ |
| Printers \& Printer Supplies | $\mathbf{3 0 , 2 5 8}$ | 9 | 40,839 | 10 | $(26$ | $\%)$ |
| Storage Devices | $\mathbf{2 9 , 1 0 7}$ | 9 | 42,562 | 10 | $(32$ | $\%)$ |
| Memory \& System Enhancements | $\mathbf{1 1 , 3 1 0}$ | 3 | 15,094 | 4 | $(25$ | $\%)$ |
| Accessories/Other | $\mathbf{4 6 , 1 9 7}$ | 14 | 48,488 | 11 | $(5$ | $\%)$ |
|  | $\mathbf{\$ 3 2 6 , 2 2 1}$ | 100 | $\%$ | $\$ 423,724$ | 100 | $\%$ |

## Net Sales of Enterprise Server and Networking Products (included in the above Product Mix): <br> \$118,159 36 \% \$143,344 $34 \%$ (18 \%)

## Stock Performance Indicators:

Actual shares outstanding

26,793
\$ 8.73
\$ 6.86
$\$ 3.80$
\$ 101,813
25

26,803
\$8.52
\$ 6.29
\$ 7.92
\$212,280
9

Trailing price/earnings ratio ${ }^{(3)}$
-
(1) Annualized
(2) Does not reflect cancellations or returns
(3) Earnings is based on the last four quarters

## SELECTED SEGMENT INFORMATION

| For the Three Months Ended March 31, 2009 |  |  |  | 2008 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Net | Gross |  | Net | Gross |  |
| (Dollars in thousands) | Sales | Marg |  | Sales | Marg |  |
| PC Connection Sales Corporation (SMB) | \$ 172,368 | 14.4 | \% | \$ 240,149 | 13.9 | \% |
| MoreDirect (Large Account) | 90,723 | 10.7 |  | 117,208 | 10.8 |  |
| GovConnection (Public Sector) | 63,130 | 11.1 |  | 66,367 | 10.2 |  |
| Total | \$ 326,221 | 12.8 | \% | \$ 423,724 | 12.4 | \% |

CONSOLIDATED STATEMENTS OF OPERATIONS
Three Months Ended March 31, 20092008
(Amounts in thousands, except per share data) Amount \% of Net Sales Amount \% of Net Sales

Net sales
Cost of sales
Gross profit
Selling, general and administrative expenses
Special charges
$\$ 326,221 \quad 100.0 \quad \% \quad \$ 423,724100.0 \quad \%$ $284,61087.2 \quad 370,98087.6$ $\begin{array}{llll}41,611 & 12.8 & 52,744 & 12.4\end{array}$ $\begin{array}{llll}43,289 & 13.3 & 45,393 & 10.7\end{array}$ 8910.3

| Income (loss) from operations | $(2,569$ | $)(0.8$ | $)$ | 7,351 | 1.7 |
| :--- | :---: | :--- | :--- | :--- | :--- |
| Interest expense | $(134$ | $)(0.1$ | $)$ | $(162$ | $)-$ |
| Other, net | 199 | 0.1 |  | 159 | - |
| Income tax (provision) credit | 885 | 0.3 |  | $(2,574$ | $)(0.6$ |
| Net income (loss) | $\$(1,619$ | $)(0.5$ | $\%)$ | $\$ 4,774$ | 1.1 | \%

## A RECONCILIATION BETWEEN GAAP AND PRO FORMA NET INCOME (LOSS)

This information is being provided so as to allow for a comparison of our operating results without special charges.

March 31,
(Amounts in thousands)
GAAP net income (loss)
Special charges (after tax):
Management restructuring
Pro forma net income (loss)
CONSOLIDATED BALANCE SHEETS
(Amounts in thousands)
ASSETS
Current Assets:
Cash and cash equivalents
Accounts receivable, net
Inventories-merchandise
Deferred income taxes
Income taxes receivable
Prepaid expenses and other current assets
Total current assets
Property and equipment, net
Goodwill
Other intangibles, net
Other assets
Total Assets
LIABILITIES AND STOCKHOLDERS' EQUITY
Current Liabilities:
Current maturities of capital lease obligation to affiliate \$718 \$ 699
Accounts payable
Accrued expenses and other liabilities
Accrued payroll
Total current liabilities $\quad 104,467 \quad 128,812$
Capital lease obligation to affiliate, less current maturities
Deferred income taxes
Other liabilities
Total Liabilities
Stockholders' Equity:
Common stock
Additional paid-in capital
Retained earnings
Treasury stock at cost
Total Stockholders' Equity
Total Liabilities and Stockholders' Equity

| $\$ 67,916$ | $\$ 47,003$ |
| :---: | :--- |
| 140,396 | 185,885 |
| 56,830 | 60,813 |
| 4,096 | 4,244 |
| 4,530 | 1,448 |
| 3,698 | 3,626 |
| 277,466 | 303,019 |
| 25,124 | 24,483 |
| 48,060 | 48,060 |
| 1,952 | 2,220 |
| 390 | 385 |
| $\$ 352,992$ | $\$ 378,167$ |

\$718 \$ 699
78,909 101,783

18,051 19,993
6,789 6,337

3,423 3,610
7,130 6,183
$4,073 \quad 4,238$
119,093 142,843
$273 \quad 273$
96,297 95,997
140,717 142,336
(3,388) (3,282 )
233,899 235,324
\$352,992 \$ 378,167

| Three Months Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| 2009 |  |  | 2008 |  |
| \$ | (1,619 | ) | \$ | 4,774 |
|  | 576 |  |  | - |
| \$ | (1,043 | ) | \$ | 4,774 |

March 31, December 31, 20092008

CONSOLIDATED STATEMENT OF CHANGES IN STOCKHOLDERS' EQUITY
Three months ended March 31, 2009 (Amounts in thousands)

| Stock compensation expense | - |  |  | 300 |  | - |  | - | 300 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Repurchase of common stock for Treasury |  | - |  | - |  | (36 | ) | (106 | (106 ) |
| Net loss |  | - |  | - | (1,619 | ) - |  | - | (1,619 ) |
| Balance - March 31, 2009 | 27,326 | \$ 273 | \$ | 96,297 | \$ 140,717 | (528 | ) | \$ (3,388 | ) \$233,899 |

CONSOLIDATED STATEMENTS OF CASH FLOWS

## Three Months Ended March 31, (Amounts in thousands) 2009 <br> 2008

## Cash Flows from Operating Activities:

Net income (loss)
$\$(1,619) \$ 4,774$
Adjustments to reconcile net income (loss) to net cash provided by operating activities:
Depreciation and amortization
1,810 1,670
Provision for doubtful accounts
Deferred income taxes
$857 \quad 399$

Stock compensation expense
1,095 1,425

Income tax benefits from exercise of stock options
$300 \quad 207$

Excess tax benefit from exercise of stock options
Changes in assets and liabilities:
Accounts receivable

- 4

Inventories
Prepaid expenses and other current assets
Other non-current assets
Accounts payable
Accrued expenses and other liabilities
Net cash provided by operating activities
Cash Flows from Investing Activities:
Purchases of property and equipment $\quad(1,888)(2,926)$
Net cash used for investing activities
Cash Flows from Financing Activities:

| Proceeds from short-term borrowings | 67 | 28,815 |
| :--- | :--- | :--- |
| Repayment of short-term borrowings | $(67$ | $(28,815)$ |
| Repayment of capital lease obligation | $(168$ | $)$ |
| Purchase of treasury shares | $(106$ | $(124)$ |
| Exercise of stock options | - | 25 |
| Excess tax benefit from exercise of stock options | - | 1 |
| Net cash used for financing activities | $(274$ | $(1,037)$ |
| Increase in cash and cash equivalents | 20,913 | 6,747 |
| Cash and cash equivalents, beginning of period | 47,003 | 13,741 |
| Cash and cash equivalents, end of period | $\$ 67,916$ | $\$ 20,488$ |

SOURCE: PC Connection, Inc.

PC Connection, Inc.
Stephen Baldridge, 603-683-2322
Sr. Vice President of Finance \& Corporate Controller

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